CBSA is hosting an Experience Simulation to help the community get ready for CARM

What is the CARM Experience Simulation:

- CBSA introduced the CARM Client Portal (CCP) in 2021. Release 2, anticipated in 2023, will enable new commercial assessment and revenue management processes.
- The CARM Experience Simulation will be a hands-on experience with the CARM solution and the CCP's new functionalities.
- Trade community volunteers will be placed in groups.
- **Each group will take part in a 4-5 week cycle**, experiencing new functionalities/processes (approx. 5-10 hours/ week).
- Your participation and feedback will inform future materials and engagements to aid the broader community in the transition to the new CARM solution.

Who Can Volunteer:

- CBSA is seeking representation from multiple trade community groups: Importers, Non-Resident Importers, Customs Brokers, Trade consultants, Financial security providers, Carriers, Customs Bonded Warehouses.
- To participate you must meet the pre-requisites: **Importers/Customs Brokers must have registered and if applicable, established delegation of authority on the CCP by May 27, 2022***. Other client types will be advised of requirements once selected to participate. Dedicated resources will support participant onboarding.
- Communication via **EDI or API requires test system configuration per** ECCRD **and readiness to test with and onboard with the CBSA by June 2022.**
- Additional requirements will be shared with volunteers based on their group.
- There are limited spots, a lottery may be used to select participants.

When Will It Take Place:

- Kick-off & Onboarding: May-June 2022.
- **Cycles are planned to run from July to November.**
- Once volunteers are selected, exact timing for your group will be confirmed.

Please visit CARM for general information about CARM.

For questions or **to volunteer, email** CARM Stakeholder Engagement (CBSA)

To volunteer, please email CARM Engagement address by May 6th

CARM | CBSA Assessment and Revenue Management

*The CARM Client Support Helpdesk can assist Importers/Customs Brokers with CCP registration.