Canada Border Services Agency | Agence des services frontaliers du Canada

Trade Chain Partner Working Group (TCP WG)

January 27, 2021

Canada

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Teleconference Technical Guidelines

- Join the WebEx information from the invitation, upon joining the meeting the call in details (phone number, meeting ID and access ID) will be provided.

- You will be muted upon joining the meeting, to join the conversation press the unmute button at the bottom-middle of your WebEx screen.

- If you are only calling in, please mute your phone by pressing *6 and unmute your phone press *7 to join the discussion. Once you are finished speaking, please mute your phone again by pressing *6.

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Agenda

Topic	Speaker	Timing
Technical Rules of Engagement	Kevin Horseman	9:00AM – 9:05AM
Opening Remarks / CARM Project Update	Goran Vragovic / Kevin Horseman	9:05AM – 10:10AM
CAD/B3 Crosswalk Overview	Richard Lavoie / Carola Daffner	10:10AM – 10:30AM
Break		10:30AM – 10:45AM
TCP WG – Surety Association of Canada Meeting	All	10:45AM – 12:30PM
Open Discussion, Roundtable and Conclusion	All	12:30PM – 1:00PM

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CARM Project Update

- Release Plan

- Release 1 Playbook

- ECCRD and API

- Financial Security

- CLVS-CARM Readiness for R2

- Payments at Release 1

- ARL Clean Up

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ARL Balance Clean-up Timeline

Update: The CBSA will aim for a mass posting to reconcile accounts prior to the April SOA

CARM R1 Go-Live

CARM R2 Go-Live
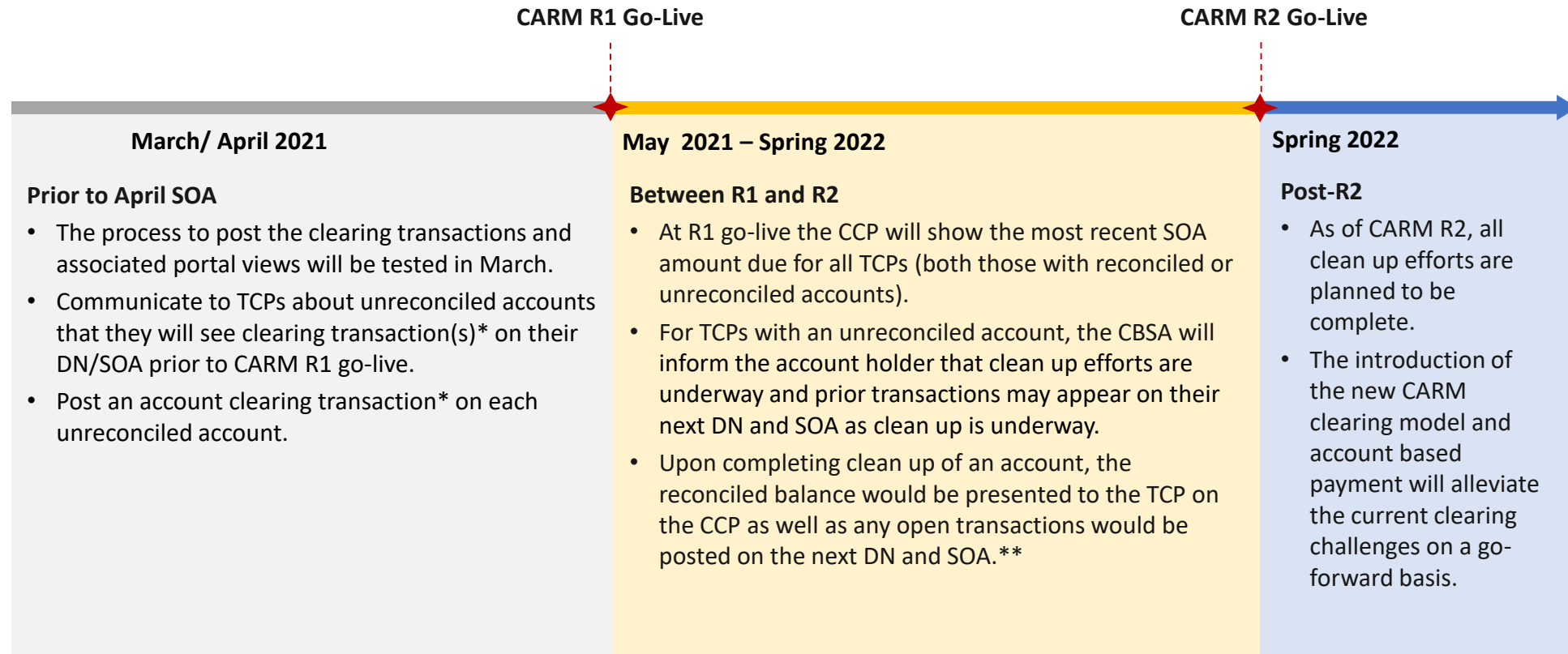
March/ April 2021

Prior to April SOA

- The process to post the clearing transactions and associated portal views will be tested in March.
- Communicate to TCPs about unreconciled accounts that they will see clearing transaction(s)* on their DN/SOA prior to CARM R1 go-live.
- Post an account clearing transaction* on each unreconciled account.

May 2021 – Spring 2022

Between R1 and R2

- At R1 go-live the CCP will show the most recent SOA amount due for all TCPs (both those with reconciled or unreconciled accounts).
- For TCPs with an unreconciled account, the CBSA will inform the account holder that clean up efforts are underway and prior transactions may appear on their next DN and SOA as clean up is underway.
- Upon completing clean up of an account, the reconciled balance would be presented to the TCP on the CCP as well as any open transactions would be posted on the next DN and SOA.**

Spring 2022

Post-R2

- As of CARM R2, all clean up efforts are planned to be complete.
- The introduction of the new CARM clearing model and account based payment will alleviate the current clearing challenges on a go-forward basis.

*Note: one clearing transaction will appear per broker.
**Note: open transactions will not appear on the CCP transaction history as the respective document dates would be prior to CARM R1.

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Q&As from recent discussions

	QUESTION	ANSWER
1	Will we see who did what on the account within the portal? Will a Customs Broker see that an Importer did something and vice versa within the account view in the portal?	Yes, you can see what entity performed (filer name visible) a given transaction on the account in the portal. To see the individual user that performed the transaction will require an audit request.
2	Will the CBSA provide brokers with a status file or report that would include all Importers that have not yet approved their delegation (that were on the broker's original submission list)?	CARM will be monitoring uptake and targeting communications for those brokers that have Importers who have not established the delegation in the portal ahead of Release 2. Cadence to be confirmed.

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Q&As from recent discussions (cont.)

QUESTION	ANSWER
3 Can the SOA be run at both BN 9 and BN 15 levels in CARM? Would the importer be able to choose the data to run (i.e., BN 9 or 15) in the portal? Will this option be in Release 1 or Release 2?	At Release 1, the SOA will continue to be produced at the level it is today. At Release 2, the SOA will be produced at the BN, Program level or RM level based on the offsetting options selected in the portal. The SOA cannot be generated at a level which is not aligned with the offsetting preference.

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Your Roadmap to Release 1 Go-Live

The graphic below is a snapshot of some of the key engagement activities that the CARM Stakeholder Engagement team has planned to prepare you for Release 1 Go-Live.

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February · March · April · Go-Live: May · June · July

R1 Go-Live

TCP Engagement Survey
I received and completed the TCP Engagement Survey

Mass-upload access files

R1 Go-live
May 2021

Post Go-Live Communications
I have received CARM project communications and understand the progress of CARM, and any actions to take.

Post Go-Live Support
I am able to reach out to a dedicated support team with any questions I may have.

Onboarding guides & supporting materials
I reviewed the onboarding guides and educational materials (e.g., instructional documentation)

Live and Recorded CARM Webinars
I reviewed/attended live and recorded webinars that helped me understand key onboarding details

Go-Live Kit
I received an information package which includes key actions along with information on where to seek help and ask questions.

CARM Release 1 Open Mics
I received answers to questions I may have.

Legend

■ = engagement

■ = communication product

CAD/B3 Crosswalk Overview

The following provides a sample of the CAD – B3 Crosswalk spreadsheet, which provides the list of CAD fields, mandatory/conditional attributes, corresponding B3 field and the WCO mapping.

CAD Description	CAD M/C/O /D	B3 Field Number	B3 Field Description	WCO Data Element
Importer Business No.	M	1	Importer Name and Address	Declaration/Importer/ID
CAD Transaction No.	M	2	Transaction Number	Declaration/ID
Declaration Type	M	3	Type	Declaration/TypeCode
Gross Weight in Kg	C	23	Weight in Kilograms	Declaration/TotalGrossMassMeasure
Cargo Control No.	C	45	Cargo Control Number	Declaration/AdditionalDocument/ID

.   **CAD data elements**   **B3 data elements**   **WCO data elements**

It does **not** provide: Updates required resulting from finalization of the ECCRD (MIG), conditional rules, distinction between inbound/outbound and internal fields, B2 fields, format suitable for external audiences.

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Discussion: Surety Association of Canada and TCP Working Group
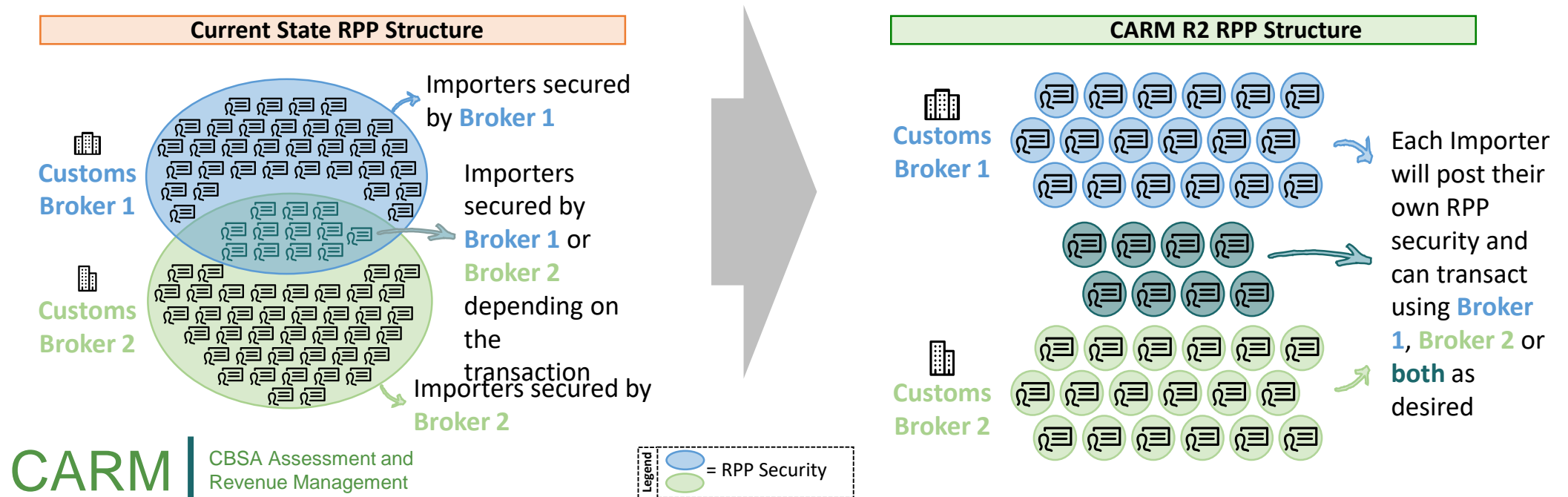
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Release Prior to Payment (RPP) Financial Security Recap

CARM R2 will streamline the RPP program for TCPs and the CBSA by clarifying liability and providing modern tools to manage bonds posted with the CBSA.
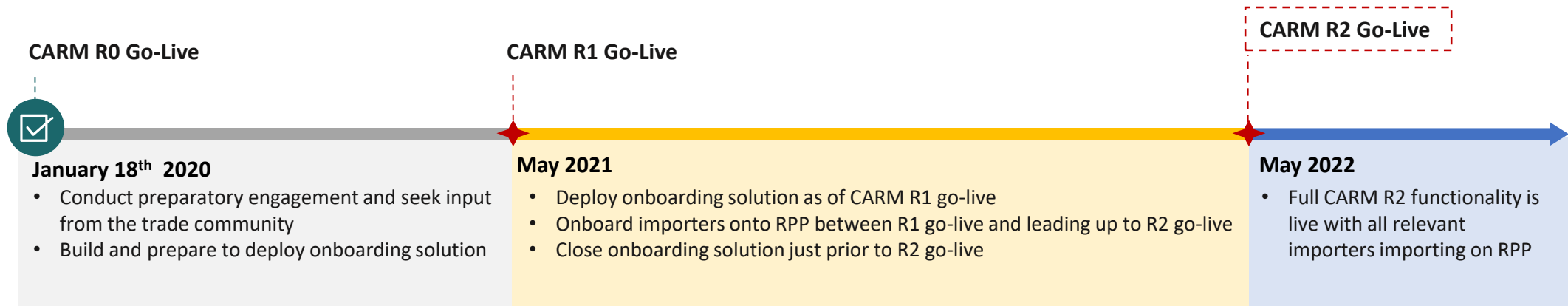
Key Changes to the RPP Program Include:

- Liability will be clearly established at the importer level. All importers who wish to receive Release Prior to Payment (RPP) privileges will be required to post a bond with the CBSA. The CARM solution will provide a secure paperless process for posting bonds with the CBSA.

- Importers will have full transparency into their accounts receivable. CARM will monitor the utilization of an Importer's RPP security and will prompt Importers with proactive nudges to increase security or make a payment as required.

Current State RPP Structure

Importers secured by **Broker 1**

Importers secured by **Broker 1** or **Broker 2** depending on the transaction

Importers secured by **Broker 2**

Customs Broker 1

Customs Broker 2

Legend = RPP Security

CARM R2 RPP Structure

Customs Broker 1

Customs Broker 2

Each Importer will post their own RPP security and can transact using **Broker 1**, **Broker 2** or **both** as desired

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Preparing for Importer Based RPP Financial Security

To facilitate the transition to importer based financial security, CARM has consulted with industry to develop a plan and solution to onboard importers onto RPP.

A timeline of the RPP onboarding approach is as follows:

CARM R0 Go-Live

CARM R1 Go-Live

CARM R2 Go-Live

January 18th 2020
- Conduct preparatory engagement and seek input from the trade community
- Build and prepare to deploy onboarding solution

May 2021
- Deploy onboarding solution as of CARM R1 go-live
- Onboard importers onto RPP between R1 go-live and leading up to R2 go-live
- Close onboarding solution just prior to R2 go-live

May 2022
- Full CARM R2 functionality is live with all relevant importers importing on RPP

As RPP onboarding will require support from industry – particularly surety companies, importers, and customs brokers – the goal of this portion of our session is to facilitate a dialogue between you as key stakeholders and build consensus as we collectively prepare for importer based security as of CARM R2.

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R1 to R2 Activities

Between CARM R1 and R2, importers will obtain bonds and surety companies will provide bond information to be loaded into the CARM system.

CARM Project Activities:

1. Accept bond information from surety providers through the drop-box solution.
2. Monitor and track which importers have obtained bonds.
3. Reach out to importers who have not yet obtained a bond to promote the RPP program.
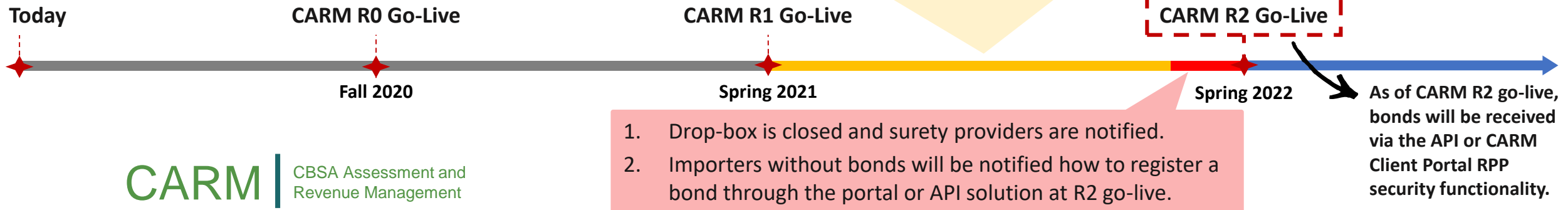
TCP Activities:

Importers:

1. Create business account on the CCP and delegate access to customs brokers.
2. Obtain a RPP bond from a Surety Provider, including providing all information a surety provider will require to provide the bond to CBSA.

Surety Providers:

1. Upload completed template file to the drop-box on a continuous basis. For updates or new bonds, the original file will need to be replaced.
2. Receive an error log using the drop-box for any data correction. All errors must be resolved by the end of the month when the files without errors will be loaded into the CARM system.

Customs Brokers:

1. Create business account on the CARM Client Portal (CCP).
2. Work with importers to obtain bonds.

Today | **CARM R0 Go-Live** | **CARM R1 Go-Live** | **CARM R2 Go-Live**

Fall 2020 | Spring 2021 | Spring 2022

As of CARM R2 go-live, bonds will be received via the API or CARM Client Portal RPP security functionality.

1. Drop-box is closed and surety providers are notified.
2. Importers without bonds will be notified how to register a bond through the portal or API solution at R2 go-live.

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Roundtable and Conclusion

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Updated TCP WG Activity Calendar

The following outlines the proposed schedule for the next few months of TCP WG activities.

Month	Activity	Date
January	TCP Working Group Consultation Session	January 27
February	CARM R1 Portal User Experience Sessions	February 1, 3, 4
	TCP Sub-Working Group Technical Session	February 18
	TCP Working Group Consultation Session	February 24
March	CARM Engagement Survey	March TBD
	GHY Webinar	March 17
	TCP Working Group Consultation Session	March TBD

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