



# CSA Importer – CARM Engagement Session

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Presented: May 12, 2022

PROTECTION • SERVICE • INTEGRITY



## Teleconference Technical Guidelines

- Join the WebEx information from the invitation, upon joining the meeting the call in details (phone number, meeting ID and access ID) will be provided.
- You will be muted upon joining the meeting, to join the conversation press the unmute button at the bottom-middle of your WebEx screen.
- If you are only calling in, please mute your phone by pressing \*6 and unmute your phone press \*7 to join the discussion. **Once you are finished speaking, please mute your phone again by pressing \*6.**



# OBJECTIVES

## Engagement Sessions

- Establish a forum to engage directly with CSA Importers on program and policy changes that will be implemented to support CARM solution
- Promote continued high-level of compliance through well articulated policy and program changes
- Increase CSA Importer readiness for CARM implementation
- Enable business decision making
- Identify potential policy gaps

### Meeting Objectives:

- CAD types
- Pre-CARM Adjustments
- Intro – RSF to SOA



# Rules of Engagement

## What to expect

- Forum to engage on a policy and program level
- Topic specific sessions
- Transparent dialogue
- Engagement on future CSA Importer D Memo revisions (CARM)

## What not to expect

- Forum to revisit or challenge decisions already made
- Engagement or responses on technical aspects of the CARM solution



# CAD TYPES

Type	Description	CSA Applicable
<b>Type TT</b>	<b>This type has been specifically designed for Customs Self Assessment (CSA) Importers, and is the primary CAD type to be used by CSA importers.</b>	Y
<b>Type V</b>	This type is used to account for goods that have entered the economy of Canada that have not been released in accordance with Section 31 nor accounted for under Section 32 of the <i>Customs Act</i> , regardless of if such goods were or were not reported as per Section 12 of the <i>Customs Act</i> .	Y
<b>Type C</b>	This type is used to obtain release and provide accounting at the same time, including hand-carried goods (i.e. commercial goods that are not transported through a commercial carrier).	N
<b>Type F</b>	This type is used to account for goods imported into Canada through the Courier Low Value Shipment (CLVS) stream.	Y
<b>Bonded Warehouse Types</b>	These types are used to account for bonded warehouse movements.	Y
<b>Type AB</b>	This type is used to account for goods released by interim accounting (IID, PARS, RMD). CSA importers will use TT type for CSA clearances and for goods released by interim accounting.	N



# Obsolete Entry Types

- Supplementary (H)
- Sight (D) and Sight Confirmation (AD)
- Postal (M)
- CSA (X, P, S)



# CAD Type TT

- New CSA Importer Trusted Trader CAD (Type TT) – unique features not available to non-CSA Importers:
  - Submitted via the CARM Client Portal (CCP), Electronic Data Interchange (EDI), or Web Service (API). The date of release/receipt is self-assessed
  - Used for goods eligible for CSA clearance and goods not eligible for CSA clearance
  - Used for CSA clearances and other release types (IID, PARS, RMD)
  - Clearances and releases by CSA importer are auto acquitted and clearance/release data does not flow into CARM. Releases status RNS and D4 (same as today) but not on DN or SOA
  - New transaction number or release transaction number can be used on TT Type CAD
  - Can be used for both a single shipment or multiple shipments can be consolidated onto a single TT type CAD
  - Both CSA clearances and other release types can be combined in a consolidated TT Type CAD
  - CSA billing period option applied



## CAD Type V

- The submission of Voluntary CAD accounts for and assesses duties and taxes on goods that have entered the Canadian economy without being released
- Importers must voluntarily account for goods via this process using the CAD Type V for goods that were delivered without official customs release
- CSA billing period option applied

**Note:** The CAD Type V can only be submitted via the CCP





## CAD Type C

- CAD Type C used to obtain release and provide accounting at the same time, including hand-carried goods
- Should not be used by CSA importers
- C Type in CARM will not move to completed status or post duties and taxes until a release decision is made by a CBSA officer, and the release data is received in CARM
- For CSA importers, releases are auto acquitted, and release data does not flow into CARM. Therefore, C Types by CSA importer will never move to completed status and post duties and taxes
- Instead, CSA importers should use the hand carried goods releases process (D17-1-4, and D23-3-1)
- RMD for release, then TT Type CAD to account



## CAD Type F

- CAD Type F used to account for goods imported and released into Canada under the CLVS (*Courier Low Value Shipments*) program. CLVS goods include those that have a value for duty not exceeding \$3,300 CAD, are not controlled, prohibited, or regulated by an Act of Parliament, and have been released on a CLVS participant Consist Sheet
- A CSA importer can consolidate a number of CLVS shipments released within one billing period on a single CLVS CAD Type F
- Separate F type per BN15
- Accounting is not required for shipments released under the Courier Imports Remission Order (CIRO)
- CAD Type F submitted via the CCP, EDI, or Web Service (API)
- Dummy classification number “0000999900” can be used (Recap Sheet required)
- Duty and tax values, including the PST/HST values are manually calculated and populated. For PST/HST, a new data element to indicate the province of destination must be populated



## Bonded Warehouse CAD Types

<b>Type 10</b>	This type is used to account for an in-warehouse movement within the context of a Customs Bonded Warehouse (hardcopy Type 10 can be used to release and account at the same time)
<b>Type 20</b>	This type is used to account for an ex-warehouse for consumption movement within the context of a Customs Bonded Warehouse.
<b>Type 21</b>	This type is used to account for an ex-warehouse for export movement or damaged goods within the context of a Customs Bonded Warehouse.
<b>Type 22</b>	This type is used to account for an ex-warehouse for ships' stores and sales to the Governor General and diplomats movement within the context of a Customs Bonded Warehouse.
<b>Type 13</b>	This type is used to account for a re-warehouse movement within the context of a Customs Bonded Warehouse.
<b>Type 30</b>	This type is used to account for a transfer of ownership and/or goods within the context of a Customs Bonded Warehouse.



## CAD Type AB

- CAD Type AB can not be used by CSA importers to account for goods
- For CSA importers, releases are auto acquitted, and release data does not flow into CARM
- AB type CAD by a CSA importer will result in error messages and will not be accepted
- Instead, CSA importers will use TT type for both CSA clearances and for goods released by interim accounting (IID, PARS/RMD)



## CSA Pre-CARM Adjustments

- Pre-CARM Adjustment is an adjustment to change information on *Canada Customs Coding Forms* (B3-3s) submitted prior to CARM Release 2 go-live
- No Pre-CARM corrections process for a B3. Must be submitted as an adjustment
- Corrections and Adjustments to CADs use the post CARM correction and adjustment process
- Unique TT Pre-CARM CSA Adjustment with additional benefits:
  - No requirement to submit “as declared” CAD
  - Can adjust a single B3 or can be consolidated adjustment to multiple B3s
  - Mirrors the benefits of the current Xtype adjustment
  - Allows CSA importers to transition to post CARM adjustment process



## CSA Pre-CARM Adjustments (cont.)

- TT Type CAD used with a unique transaction number, and pre-carm code
- Submitted via CCP, EDI, or Web Service (API)
- Replace Entire Line Method or Net Change Method can be used
- Self assess duties, taxes, refunds, and interest amounts
- Adjustments will not require references to original or previous transaction numbers
- Consolidated adjustment for multiple B3-3 transactions, as long as changes resulting in a refund are not combined with changes resulting in an amount payable to the CBSA.
- CSA Consolidated Pre-CARM Adjustments: Goods from the same calendar year (i.e. Jan 1 to Dec 31). Adjustments for goods received over two calendar years will require two separate TT Type CADs.
- Discuss with broker or service provider the process that they will use for Pre-Carm Adjustments.
- Standard Pre-CARM Adjustment process can be used but does not have the CSA Pre-CARM Adjustment benefits



# DAILY NOTICE & STATEMENT OF ACCOUNT



## Revenue Summary Form (RSF)

- CSA importers are responsible for the self-assessment and reporting of CBSA-related revenues
- Summarized Debit & Credit amounts are reported by financial line object code on a single monthly report called an RSF
- Sent electronically by the importer or service provider
- Includes the amounts related to the accounting for goods, adjustments, refunds, drawback, interest, penalties and other CBSA assessments







# CARM DN & SOA

## Daily and monthly statements to help manage your importer accounts

- A Daily Notice (DN) is a statement listing all transactions made on the importer account from the previous day.
- A DN is issued when there has been activity on the account.
- DNs are sent out every Tuesday to Saturday after midnight, Eastern time (some exceptions apply).
- A Statement of Account (SOA) is a monthly statement. It provides a summary of the daily notices from the 25th of one month to the 24th of the month 2
- Daily and monthly statements include information on:
  - payments made
  - interest owing
  - credits
  - disbursements
  - existing debt



# Daily Statement (DN)

Canada Border Services Agency / Agence des services frontaliers du Canada

Company 101  
 B.N. 300300301RM0001

**DAILY NOTICE/AVIS QUOTIDIEN**

DN date / Date de l'AQ	2015-07-22
Payments received / Paiements reçus	\$3,334.06
Refund / Remboursement	\$250.00

**Transactions 2015-07-21**

B3 Field 6 champ 6 if/si "I" / "G"	Document Type / Type de document	Release Date de mainlevée	Port Bureau	Document # / No du document	Customs Duties / Droits de douanes	SIMA LMSI	Excise Tax / Taxe d'accise	GST/PST/HST / TPS/TVP/TVH	Others / Autres	Total
G	B3	2015-07-21	0431	15436000000456		645.34		83.89		729.23
	LAP/SDDT	2015-07-21	0431	15436000000456					100.00	100.00
I	B3	2015-07-21	0431	87451000000101	7,006.34			910.82		7,917.16
	B3	2015-07-21	0431	87451151645820						0.00
<b>TOTAL</b>					<b>\$7,006.34</b>	<b>\$645.34</b>	<b>\$0.00</b>	<b>\$994.71</b>	<b>\$100.00</b>	<b>\$8,746.39</b>

**Other Transactions / Autres transactions**

Document Date / Date du document	Document Type / Type de document	Document # / No du document	Payment Due Date / Date d'échéance	Total
2015-07-21	B2-1, AR/CR	87451151645820 87451000000201	2015-08-20	2,295.41
2015-07-21	K23	202403P	2015-07-31	50.85
2015-07-21	NPA/ACP	158261	2015-08-20	500.00
2015-07-21	NSF/SP	7056748	2015-07-21	25.00

**Under Review / Sous révision**

Document Date / Date du document	Document Type / Type de document	Document # / No du document	Payment Due Date / Date d'échéance	Total
2015-07-06	NPA/ACP	454324	2015-08-05	500.00

Canada

- 1) The DN is issued by BN (Business Number) 15. The BN15 and legal entity name are reported here.
- 2) New statements provide account-level information on payments received and refunds issued the previous day, to simplify account management.
- 3) New statements are arranged into sections to make it easier to see what amounts are due and when:
  - o "Transactions": These transactions were entered the previous business day and are due on the SOA due date (i.e. end of the month)
  - o "Other Transactions": These transactions are from the previous day and are due on their respective due dates.
  - o "Under Review": These transactions were approved for appeal the previous business day



## Daily Notice

- The CBSA sends out statements via Electronic Data Interchange. The format for all messages will be XML only, i.e. no CADEX or EDIFACT.
- Importers with no EDI connection can use the services of an EDI-enabled broker or an EDI-enabled CARM third-party service provider.
- Statements are available through the CARM Client Portal.
- Importers who receive statements from a customs broker or a CARM third-party service provider can only have one broker or service provider receive them.
- Importers are encouraged to request statements from the CBSA, regardless if you receive statements from a broker.



## DN Transaction details

- Release date
- Accounting date
- Transaction type
- Transaction/ Ref #
- Submitted by
- Accounting status
- Port number
- Customs duty
- Excise tax
- Excise duties
- SIMA
- GST
- HST
- PST
- Late payment interest
- All penalties
- Others
- Payments received
- Payment due date
- Total Amount





# Monthly Statement (SOA)

Canada Border Services Agency / Agence des services frontaliers du Canada

GUY & MIKE'S IMPORTS INC.  
BN/NE: 123546789RM0001

## Statement of Account / Relevé de compte

SOA date / Date du RC	2014-01-25
Payment due date   Date d'échéance du paiement	2014-01-31
Previous SOA Balance   Solde précédent de RC	240,870.35
Payment since last SOA   Paiement depuis le dernier RC	240,620.35
Refund   Remboursement	0.00

Unpaid Balance Forward   Solde impayé reporté	250.00
Arrears interest   Intérêts sur arriérés	21.12
Transactions	327,929.52
Other charges (new)   Autres frais (nouveaux)	26,000.00
<b>Total Payable   Montant total à payer</b>	<b>\$354,200.64</b>

2

3

3

Transactions from/du 2013-12-25 to/au 2014-01-24						
Date	Customs Duties Droits de douane	SIMA LMSI	Excise Tax Taxe d'accise	GST/PST/HST TPS/TVP/TVH	Others Autres	Total
2013-12-28	50,000.00			7,505.67	200	57,705.67
2013-12-30	6,000.00			34,395.07		40,395.07
2013-12-31	160,153.35	110.00	182.63	34,155.31	(770.69)	193,830.60
2014-01-13	189.25	110.00		136.98		436.23
2014-01-15	20,051.34	110.00	(72.26)	20,498.71	209.53	40,797.32
2014-01-16	(5,346.91)			111.54		(5,235.37)
<b>TOTAL</b>	<b>\$231,047.03</b>	<b>\$330.00</b>	<b>\$110.37</b>	<b>\$96,803.28</b>	<b>(\$361.16)</b>	<b>\$327,929.52</b>

Other Transactions / Autres transactions					
Document Date Date du document	Document Type Type de document	Document # No du document	Payment Due Date Date d'échéance	Total	Status Statut
2013-12-28	K9	34589078	2014-01-27	(25,000.00)	
2013-12-28	K9	34589078	2013-12-28	50,000.00	Late/En retard
2013-12-28	NPA/ACP	40012	2014-01-28	1,000.00	

Under Review / Sous révision					
Document Date Date du document	Document Type Type de document	Document # No du document	Payment Due Date Date d'échéance	Total	Status Statut
2012-07-07	B2-1, AP/CP	12222391281311 12222781116583	2012-08-07	(50,000.00)	Secured/Garanti
2011-01-20	B2-1, AR/CP	1222284838822 12345264910011 1222285962371	2011-02-19	25,459.49	Paid/Payé
2012-12-12	B2-1, AR/CP	12222765390193 12222987654321	2013-01-11	800,000.00	Secured/Garanti
2010-04-23	B2-1, AR/CP	12222584727299	2010-05-23	10,341.06	Secured/Garanti
2012-01-31	K32	55555023821131 55555023821131	2012-01-31	(250,482.28)	
2014-01-11	K9	489912870	2014-01-11	34,546.64	
2014-01-20	K9	489976542	2014-02-19	40,000.00	

- 1) New statements are issued by Business Number (BN) 15 number. The BN15 and legal entity name are reported here.
- 2) New statements provide account-level information to simplify account management. The total amount owing appears in this section, as well as the previous month's SOA balance, payments since last month, refunds, and interest in arrears.
- 3) New statements are arranged into sections to make it easier to see what amounts are due and when:
  - "Transactions" Section: These transactions are due on the SOA due date and contain only transactions made during the billing period.
  - "Other Transactions" Section: These transactions are due on their respective due dates, and will continue to appear until paid. Once paid they will display on the current SOA and then will no longer display on future SOAs.
  - "Under Review" Section: These transactions are due on their respective due dates, and will continue to appear until the review is complete.



**I Legal entity information / Personne morale**

Business number / Numéro d'entreprise  
 Legal name / Dénomination sociale de l'entreprise  
 Operating name / Nom commercial de l'entreprise  
 Program name / Nom du programme  
 Program account number / Numéro de compte du programme  
 Program type / Type de programme

BN9 number / Numéro NE9  
 Legal name (BN9) / Dénomination sociale (NE9)  
 Operating name (BN9) / Nom commercial de l'entreprise (NE9)  
 Program name (BN15) / Nom du programme (NE15)  
 BN15 number / Numéro NE15  
 Type of program / Type de programme

**II State**

Statement date / Date du RC  
 Payment due date / Date d'échéance  
 Payable balance as of Statement date

**III Summary of transactions in billing period / Sommaire des transactions <start> to / à <end>**

- A. Previous statement balance / Solde d'ouverture
- B. Corrections to previous statement balance / Corrections au solde d'ouverture
- C. Payments received after previous SOA / Paiements reçus depuis le dernier RC
- D. Disbursements / Décaissements
- E. Late payment interest and all penalties / Total des intérêts et pénalités pour paiement en retard
- F. Current period debt (total of all open debits items) / Dette de la période actuelle (total de tous les débits ouverts)
- G. Current period credits (total of all open credit items) / Crédits de la période actuelle (total de tous les crédits ouverts)

SA (from previous SOA) / du RC précédent  
 SB (corrections on transactions released after previous SOA) / corrections apportées aux transactions dédouanées  
 SC (payments received after previous SOA) / paiements reçus depuis le dernier RC  
 SE (late payment interest applied) / intérêts (sur le total de tous les débits ouverts)  
 SF (sum total of all debits in current period) / somme totale de tous les débits ouverts  
 SG (sum total of all credits in current period) / somme totale de tous les crédits ouverts

**H. Current statement balance / Solde à la date d'échéance**

**I. Charge breakdown / Ventilation des frais:**

Charge Type / Types de frais	
Customs duty / Droit de douane	\$
Excise tax / Taxe d'accise	\$
Excise duties / Droits d'accise	\$
SIMA / LMSI	\$
GST / TPS	\$
HST / TVH	\$
PST / TVP	\$
Payments / Paiements	\$
Others / Autres	\$

**IV Summary by day during the billing period / Sommaire quotidien, période de facturation 18-MMM to / à**

For BN15 / Pour le NE15		<BN15 number / Numéro NE15>					
Release Date / Date de la mainlevée	Accounting Date / Date de la déclaration en détail	Customs duty / Droit de douane	Excise tax / Taxe d'accise	Excise Duties / Droits d'accise	SIMA / LMSI	GST / TPS	HST / TVH
18-MMM-YYYY							
...							
...							
17-MMM-YYYY							
<b>TOTAL</b>							

**V Notes and Disclaimer / Remarques et avis de non-responsabilité**

Note: This is a Program Account Level Statement since the Account Holder has chosen Program Account level Offsetting  
 Remarque : Il s'agit d'un relevé au niveau du compte de programme, puisque le titulaire du compte a choisi la compensation au niveau du compte de

Translation of each section and field element / Explication de chaque section et de chaque élément de champ

Field / Champ	Description
Business number / Numéro d'entreprise	Business Number (BN9) of the Account Holder / Numéro d'entreprise (NE9) du titulaire du compte
Legal name / Dénomination sociale de l'entreprise	Legal name of the Account Holder (BN9) / Dénomination sociale de l'entreprise (NE9)
Operating name / Nom commercial de l'entreprise	Operating name of the Account Holder (BN9) / Nom commercial de l'entreprise (NE9)
Program name / Nom du programme	Name of Program Account (i.e. name of the BN15 level) / Nom du compte de programme (i.e. nom du numéro NE15)
Program account number / Numéro de compte de programme	BN15 number (or name of the Account Holder) / Numéro NE15 (ou nom du titulaire du compte)
Program type / Type de programme	Type of Program Account / Type de compte de programme
Statement date / Date du RC	Date of the Statement of Account / Date de génération du relevé de compte
Payment due date / Date d'échéance	Payment due date for account balance on the day, +20 weekdays from end of billing period / Date d'échéance du paiement au solde du compte à jour le jour, +20 jours ouvrables à compter de la fin de la période de facturation
Payable balance as of Statement date / Total à payer	Payable balance based on billing cycle as of the statement generation date / Solde payable selon le régime de facturation à la date de la génération du relevé
Previous SOA	Summary of transactions in billing period / Sommaire des transactions <start> to / à <end>
Previous statement balance / Solde d'ouverture	SA (from previous SOA) / du RC précédent
Corrections to previous statement balance / Corrections au solde d'ouverture	SB (corrections on transactions released after previous SOA) / corrections apportées aux transactions dédouanées
Payments received after previous SOA / Paiements reçus depuis le dernier RC	SC (payments received after previous SOA) / paiements reçus depuis le dernier RC
Disbursements / Décaissements	D
Late payment interest and all penalties / Total des intérêts et pénalités pour paiement en retard	E
Current period debt (total of all open debits items) / Dette de la période actuelle (total de tous les débits ouverts)	F
Current period credits (total of all open credit items) / Crédits de la période actuelle (total de tous les crédits ouverts)	G
Current statement balance / Solde à la date d'échéance	H
Charge breakdown / Ventilation des frais	I
Customs duty / Droit de douane	\$
Excise tax / Taxe d'accise	\$
Excise duties / Droits d'accise	\$
SIMA / LMSI	\$
GST / TPS	\$
HST / TVH	\$
PST / TVP	\$
Payments / Paiements	\$
Others / Autres	\$

There will be 20 (20) days for each BN15, and each row will provide sum total of transactions per day for the account for the day / Il y aura entre 18 et 22 lignes pour chaque NE15, et chaque ligne fournira le somme totale des transactions regroupées dans le relevé de compte.

This will provide the account holder records in the daily notes / Cela permettra au titulaire du compte de jour le jour de consulter les notes quotidiennes.

Other information and disclaimers / Autres renseignements et avis de non-responsabilité

1. This is a summary of the transactions in the current billing period for the account holder's program account level. It is not a statement of account. / Ceci est un résumé des transactions en période de facturation pour le niveau de compte de programme de l'utilisateur. Ce n'est pas un relevé de compte.

2. The payable balance per the Statement generation is subject to change if "Corrections" are posted to the account after the SOA generation date / Le solde payable selon la génération du relevé peut changer si des corrections sont ajoutées au compte après la date de génération du relevé de compte.

3. Corrections are "Interest-free" / Corrections are "Interest-free" during the billing period for which a retail declaration was submitted within 5 days of the date / Les corrections sont sans intérêt pendant la période de facturation pour laquelle une déclaration commerciale a été soumise dans les cinq jours ouvrables de la date.

4. Corrections are identified by the account holder or a designated entity on behalf of the account holder. (i.e. when by the CRA) / Les corrections sont identifiées par le titulaire du compte ou l'entité désignée au nom du titulaire du compte. (i.e. par le SCRS)

5. The day pay your balance electronically through your financial institution internet or telephone banking service / Vous pouvez payer le solde par votre banque en ligne ou par téléphone.

6. For each year balance on the CRA portal / Pour chaque année, le solde sur le portail de la CRA.

7. Statement of Account provides only a summary of the transactions, for the full details please refer to the transaction history on the CRA portal or Daily Notes if applicable / Le relevé de compte fournit seulement un résumé des transactions. Pour obtenir l'information détaillée sur les postes, veuillez consulter l'historique des transactions sur le portail de la CRA ou les notes quotidiennes si applicable.

8. Payments are not received by the account holder until the related payable balance is posted to the transaction history on the account holder's payment record / Les paiements ne sont pas reçus par le titulaire du compte de programme jusqu'à ce que le solde payable soit enregistré dans l'historique des transactions sur le relevé de compte de l'utilisateur.

9. For more information please refer to the website at www.cba.ca / Pour en savoir plus, veuillez consulter le site Web à l'adresse suivante : www.cba.ca

# ECCRD Chapter 24: Accounts Receivable Ledger (ARL) - Financial Statements

# Transaction History

**1** View your account balance

**2** Make a payment

**3** Filter your transactions

**4** Download your transactions

**Account balance**  
Total net open balance \$ 84,864.43

**Make a payment**  
Enter the amount you would like to pay  
[Input field]  
[Make Payment]

**Financial transactions** | **Statistical transactions**

**Advanced search**

**Important**  
Please note that legacy transactions are not displayed on this page. A legacy transaction is any transaction that has been created prior to the availability of the CARM Client Portal.

Date range: 2020-10-05 - 2021-05-11

Transaction date	Transaction number	Description	Posting date	Transaction type	Amount (CAD)
2020-11-30	26300012478	Interest (IN)	2020-11-30	IN	\$ 0.46
2020-11-30	26300012479	Interest (IN)	2020-11-30	IN	\$ 0.04
2020-11-30	26300012480	Interest (IN)	2020-11-30	IN	\$ 5,622.32
2020-11-30	26300012481	Interest (IN)	2020-11-30	IN	\$ 6.62
2020-11-30	26300012486	Interest (IN)	2020-11-30	IN	\$ 8,990.71
2020-11-30	26300012487	Interest (IN)	2020-11-30	IN	\$ 113.55

Items per page: 10 | 1 to 6 of 6 | Page 1 of 1

Export to CSV

- Display up to 100 transactions
- ‘Advanced search’ filter for particular types of transactions or date range
- Download Transaction Data as a .csv file and analyze it using the software of your choice.



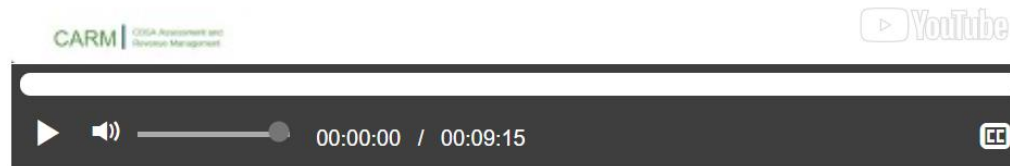


# CBSA CARM Video Gallery

[https://www.cbsa-asfc.gc.ca/media/video-eng.html#\\_a3](https://www.cbsa-asfc.gc.ca/media/video-eng.html#_a3)



How to view financial information and transaction history in the CARM Client Portal



<https://youtu.be/iOdVIC6fnh4>



# Contact information for the CSA Importer-CARM Engagement Session

CBSA\_CIA\_Unit-Unite\_MOAG.ASFC@cbsa-asfc.gc.ca

OR

Click on below link:

[CBSA\\_CIA\\_Unit-Unite\\_MOAG.ASFC@cbsa-asfc.gc.ca](mailto:CBSA_CIA_Unit-Unite_MOAG.ASFC@cbsa-asfc.gc.ca)