

Terms & Conditions

School Ready with Jo Workshops

Welcome to School Ready with Jo. Please read the following terms and conditions under which we offer our services. By booking your child a School Ready with Jo Workshop place you agree to accept these terms and conditions.

By enrolling in School Ready with Jo Workshops you are agreeing to take full responsibility for the safety, well-being and behaviour of your child throughout the class and whilst arriving and leaving different venues.

I would like all customers to be at the workshop 5/10 mins beforehand. This will enable School Ready with Jo to start at the right allocated time. At the end of every session you will be expected to leave the workshop at the allocated ending time. This is due to more classes taking place and focused tidy up sessions.

All noise levels arriving and leaving the venues must be suitable for the surrounding areas.

I ask that you supervise your child closely throughout the class. Children gain more from the class if they are supported and encouraged.

All our sessions are created to be fun, high energy and educational. I use a variety of resources and equipment throughout the class which will require supervision at all times. I do not allow children to go near equipment when it is not in use. Damages and breakages will need to be paid for.

At all times please follow the instructions and guidelines of Jo, your class leader. This is including instructions relating to guidelines imposed by the venue or other authorities, whose only goal is your child's, and your safety and enjoyment.

Please no food or drinks during the session (apart from water bottles/breast/bottle/tube feeding for infants).

Workshop Behaviour

Workshop time should be enjoyable for all. If your child is disrupting the group, or is in any way harming other children, we kindly ask that the adult responsible for them remove the child from the group until said behaviour has stopped.

In order for the children to be able to focus on the group activities and to develop their listening skills, we ask that chatting between adults is kept to the free play section of classes.

We ask that mobile phones be placed on silent and please refrain from browsing your mobile phone during workshops. Mobile phones are to be only used in an emergency or to take photographs as detailed in the photography and video section of these terms.

Jo reserves the right not to allow a child or parent to return to class if their behaviour is deemed unacceptable, in this instance we will refund any unused portion of class fees.

Healthy Children and Adults

Please bring only healthy children each workshop. You and your child should remain at home if s/he or you have had a fever, vomited, or had diarrhoea within the past 48 hours or are exhibiting contagious cold symptoms (usually during the first few days of a cold) or any symptoms of COVID-

19. If you see another child with a runny nose or cough, do not automatically assume the child is contagious. Allergy symptoms can resemble cold symptoms.

We reserve the right to refuse admittance to the class if we feel that the child or adult is too ill to participate.

Infection Control

Infection control policies, such as cleaning regimes and hand washing/sanitising protocols have been developed for our workshop sessions and events and will be carried out by Jo as required.

Payment/Refunds

No place at School Ready with Jo workshop is guaranteed until payment are received. Fees are paid via the online booking system.

If you decide, once you have started the course, that you no longer wish your child to attend we will not give refunds or credits.

However, you may offer your place to a friend as a gift provided you inform Jo but no monetary alternative will be given.

Regrettably we cannot offer refunds to cover your booked holidays due to the needs to ensure continuity of service.

Workshop Cancellation

If a workshop is cancelled by "School Ready with Jo" we will do our best to provide a suitable alternative. If this is not possible a refund will be given.

Photography

Photos and videos may be taken of your own child only during the workshops for your own personal use. These must not contain other children. From time to time we may request to take photographs or shoot videos during workshops to use for marketing and promotional purposes. This may include, but is not limited to, use on social media, promotional materials or our website. Please let us know if you wish this not to happen and have your child excluded.

Extreme/Bad Weather

School Ready with Jo will endeavour to run classes during bad weather e.g. snow / ice. However, should we need to cancel due to safety concerns we will notify you via social media, email or text message.

Loss/Damage of Possessions

School Ready with Jo cannot accept any responsibility for the loss/damage of any personal possessions during or after our classes.

Liability Insurance

School Ready with Jo has full Public Liability Insurance.

DBS

Jo has an enhanced DBS.

First Aid

Jo has level 3 Paediatric first aid training.

School Ready with Jo Tutoring

By booking your child a School Ready with Jo tutoring place you agree to accept these terms and conditions.

All individual and group tutoring sessions (allocate hour slots) are by appointment only. This is to be booked directly with Jo.

All group tutoring sessions will be an hour long in a planned venue. Children are to be dropped off and picked up at the allocated times. This is due to other tutoring sessions taking place.

All individual tutoring will be held in the pupil's home setting. I expect the working space to be a clear and dedicated area suitable for learning. This space must be in a main/communal area of the home setting or an area that has clear access with open doors.

Payment

All group tutoring needs to be paid in advance. All individual tutoring can be paid on the day of the tutoring session.

Liability Insurance

School Ready with Jo has full Public Liability Insurance.

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