



## Concerts and Large Events COVID Protocols

### **Tour & Promoter Personnel**

- Entry to the building via the Loading Dock gate located at Barack Obama Blvd and St John St
- Masks required to be worn at all times unless actively eating and drinking or performing on stage
- Tour personnel encouraged to limit movements to dressing room, catering and on-stage areas only
- Promoters encouraged to limit movements to promoter lounge/office, catering, and work areas only
- Required to be vaccinated to enter the SAP Center at San Jose (*must fill out attached vaccination form*)

### **IATSE – Stagehands/Riggers/Etc.**

- Bags will be screened upon arrival into the arena
- Masks will be required to be worn at all times unless actively eating and drinking
- Entrance for stagehands/riggers will be 24-hour employee entrance then enter arena floor via the seating bowl at Section 115/116
- Limit interaction with tour personnel and SSE employees to the extent possible
- Limit interaction with each other during breaks to the greatest extent possible
- Required to be vaccinated to enter the SAP Center at San Jose (*must fill out attached vaccination form*)

### **Security & Guest Services (SSE Employees – See additional requirements below)**

- Limit interaction with tour, promoter, and IATSE personnel to the greatest extent possible
- Restricted from accessing touring personnel designated areas unless specifically requested/called
- Lockdown when artist arrives or 2 hours before doors – whichever comes first
- Communicate lockdown via text, email, and radio call
- Limit in-person security meeting to Event Manager, Director of Guest Experience and Tour Security, all others via Zoom meeting or other call-in method

### **SSE Employees**

- All employees required by SSE policy to be vaccinated
- Entry into arena through 24-hour Security entrance
- Masks will be required to be worn at all times unless actively eating and drinking
- Limit interaction with tour, promoter, and IATSE personnel to the greatest extent possible

### **Media/Photographers**

- Media/Photographers will enter arena through 24-Hour Security entrance
- Media/Photographers are required to be vaccinated to enter SAP Center at San Jose (*individual person vaccination form provided at request of media/tour/promoter*)
- Bags will be screened upon entry into the arena
- Masks will be required to be worn at all times unless actively eating and drinking
- Media/Photographers to arrive at arena no more than 15 minutes before scheduled show time

### **Event Setup**

- All locker rooms and performers rooms locked after rooms have been sanitized before load in
- Hand sanitizer stations positioned in BOH areas
- Any other tour/event requirements above and beyond these protocols should be discussed with your event manager

SSE/SAP Center at San Jose reserves the right to change the protocols at our discretion.