

Last Updated: 1st September 2025

I-GLO Highways Europe Ltd. We respect your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website, interact with us, or use our services.

#### 1. Who We Are

I-GLO Highways Europe Ltd. is a company registered in [Insert Country of Registration], providing highway services and infrastructure solutions across Europe.

If you have any questions about this Privacy Policy or how we handle your data, you can contact us:

Data Controller: I-GLO Highways Europe Ltd.

Email: info@i-glo.co.uk

### 2. Information We Collect

We may collect and process the following types of personal information:

- Contact Information: such as your name, email address, phone number, and postal address when you fill in forms or contact us.
- Business Information: details related to your company, project enquiries, and contracts.
- Technical Data: including IP address, browser type, operating system, and browsing behaviour (through cookies and analytics tools).
- Correspondence: any communications you send to us (emails, messages, enquiries).

### 3. How We Use Your Information

We use your personal data for the following purposes:

- To provide our services and respond to your enquiries.
- To manage contracts, projects, and business relationships.
- To improve our website and services through analytics.
- To send updates, newsletters, or marketing communications (only where you have consented).
- To comply with legal and regulatory obligations.

# 4. Legal Basis for Processing

We process your personal data under the following legal grounds:

- Consent: when you opt-in to receive marketing communications.
- Contractual necessity: when processing is required to perform a contract with you.

- Legitimate interests: for business operations, service improvements, and fraud prevention.
- Legal obligations: when we are required to comply with applicable laws.

## **5. Sharing Your Information**

We do not sell or trade your personal information. However, we may share your data with:

- Trusted service providers (e.g., IT, hosting, analytics, and communication platforms).
- Professional advisors (e.g., auditors, lawyers, insurers).
- Regulators, law enforcement, or government authorities, where required by law.

All third parties are required to safeguard your information and process it only in accordance with our instructions.

#### 6. Data Retention

We will retain your personal data only for as long as necessary to fulfil the purposes for which it was collected, including to meet legal, regulatory, or contractual obligations.

# 7. Your Rights

Under data protection laws (including GDPR), you have the following rights:

- The right to access the personal data we hold about you.
- The right to request correction of inaccurate or incomplete data.
- The right to request deletion of your data (subject to legal or contractual requirements).
- The right to restrict or object to processing.
- The right to data portability.
- The right to withdraw consent at any time (where consent is relied upon).
- The right to lodge a complaint with a supervisory authority.

To exercise any of these rights, please contact us at [Insert Contact Email].

#### 8. Cookies

Our website uses cookies and similar technologies to improve user experience, analyse site traffic, and personalise content. You can manage your cookie preferences through your browser settings. For more details, please see our Cookie Policy.

### 9. Data Security

We implement appropriate technical and organisational measures to protect your personal data from loss, misuse, unauthorised access, disclosure, or alteration.

### 10. International Transfers

If we transfer your personal data outside the European Economic Area (EEA), we will ensure that appropriate safeguards (such as Standard Contractual Clauses) are in place to protect your data.

# 11. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated "Last Updated" date.

David Wagstaff- Director

1st September 2025