

PRIMESWIFT ROYALE LLC

Professional Courier Service Agreement

This Courier Service Agreement ("Agreement") is entered into by and between **PrimeSwift Royale LLC** ("Company") and the undersigned client ("Customer").

1. Scope of Services

The Company agrees to provide direct, no-stop courier and delivery services, including but not limited to:

- Same-day package delivery
- Legal document courier services
- Prescription and medical item delivery
- Auto parts delivery
- Airport luggage pickup and delivery
- Business and personal courier services

All deliveries are performed as direct transport (no additional stops) unless otherwise authorized by the Customer.

2. Service Commitment

PrimeSwift Royale LLC operates as a premium courier service, prioritizing:

- Timely delivery
- Secure handling
- Professional communication
- Real-time updates and delivery confirmation

3. Payment Terms

Payment is required prior to dispatch, unless otherwise agreed in writing.

Approved business clients may be invoiced under agreed terms (Net terms if applicable).

Late payments may result in service suspension.

4. Insurance & Liability

The Company maintains commercial auto liability insurance.

- Cargo coverage may apply where applicable.
- The Company is not liable for:
 - Improperly packaged items
 - Pre-existing damage
 - Perishable items unless agreed in writing

Maximum liability, unless otherwise agreed, is limited to the declared value or the service fee, whichever is lower.

5. Delivery Conditions

Customer must provide accurate pickup and delivery details.

Delivery confirmation may include photo proof or signature confirmation.

The Company is not responsible for delays due to traffic, weather, or incorrect information provided by the Customer.

6. Confidentiality & HIPAA Awareness

PrimeSwift Royale LLC maintains strict confidentiality standards.

- For medical and prescription deliveries:
- Items are transported sealed and secure
- No inspection of contents
- Customer information is handled with discretion in alignment with HIPAA privacy expectations

7. Prohibited & Restricted Items

The Company does not transport:

- Illegal items
- Hazardous materials (unless pre-approved)
- Weapons or controlled substances without proper authorization

8. Cancellation Policy

Cancellations must be made prior to driver dispatch.

A cancellation or dispatch fee may apply once service has begun.

9. Independent Contractor Status

PrimeSwift Royale LLC operates as an independent courier service provider and is not affiliated with third-party carriers unless otherwise stated.

10. Indemnification

Customer agrees to indemnify and hold harmless PrimeSwift Royale LLC from any claims arising from:

- Improper packaging
- Misrepresentation of contents
- Violation of applicable laws

11. Agreement Acceptance

By signing below or using services, the Customer agrees to all terms outlined in this Agreement.

12. Client Information

Client Name:	_____
Business Name (if applicable):	_____
Phone:	_____
Email:	_____

13. Signatures

Client Signature:	_____	Date:	_____
Authorized Representative			
PrimeSwift Royale LLC Signature:	_____	Date:	_____

PrimeSwift Royale LLC

Luxury Delivery. Direct. Secure. Reliable.

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