

# Membership *Has* Benefits:

# FAQS



## WHERE CAN I RENEW MY MEMBERSHIP?

You can renew your membership by visiting our website and accessing the Membership Renewal section. Alternatively, you can contact our Member Support Center at 1-866-538-1929 (Monday – Friday, 8:30 A.M. to 5 P.M.; EST) for assistance.

## WHERE CAN I JOIN ACA MEMBERSHIP?

You can contact our Member Support Center at 1-866-538-1929 (Monday – Friday, 8:30 A.M. to 5 P.M.; EST) to speak with a team member and join today. Alternatively, you can join ACA membership by visiting our website and filling out the online membership application form.

## WHEN WILL MY MEMBERSHIP BEGIN?

Your membership will begin immediately after we have received your application and payment.

## HOW CAN I PAY MY MEMBERSHIP DUES?

The American Correctional Association accepts major credit cards (Visa, MasterCard, or American Express), debit cards and checks for membership payments.

## WHAT ARE THE DIFFERENT TYPES OF MEMBERSHIP?

*We currently offer the following membership types:*

**Professional** – available for those working in corrections or law enforcement.

**Associate-Student** – available for full-time students who are not currently employed in corrections or law enforcement.

**Associate-Retired** – available for those who have retired from employment in corrections or law enforcement.

**Organizational** – available for non-profit entities.

**Supporting Patron** – available to individual or corporate companies providing products and services to corrections or law enforcement, OR available to individual or corporate companies with an interest in the corrections or law enforcement field.

## HOW DO I FIND OUT MY MEMBERSHIP IDENTIFICATION NUMBER?

If you are a new member, your membership ID number will be included on your receipt. You will receive a welcome letter (electronic or mailed) confirming your membership. The letter will contain your membership number in the upper left corner. You can also contact our Member Support Center at 1-866-538-1929 for assistance with obtaining your ID number.

**JOIN  
TODAY**

**MEMBER SUPPORT CENTER**

**1-866-538-1929**

**(Monday – Friday, 8:30 A.M. to 5 P.M.; EST)**