



motor
sport
UK



What happens when a complaint has been made?

Where conduct below that expected has been identified it is firstly important that the individual understands why their behaviour or action is not appropriate. Motorsport UK has identified three Levels of Complaint – Level 1, 2 and 3

In all cases the incident needs to be registered using the Motorsport UK reporting form on the website at <https://www.motorsportuk.org/racewithrespect/>. Support is provided by Motorsport UK if needed to the Club/Championship or the individual.

Level 1 Complaint

This may not necessarily need a full investigative process and is for incidents where acceptable remediation on both sides is by an apology and admittance of wrong doing. Motorsport UK takes an impact over intent approach to behaviour. If all involved agree with the solution, we are keen that community education and peer on peer intervention supports a less formal approach to complaints.

It would be hoped that such incidents could be addressed by explanation and discussion, however if the individual is not responsive or willing to consider corrective advice then ultimately the level of incident will need to be elevated.

Level 2 Complaint

This will be subject to a full investigative process and the behaviours involved could include aggressive, intimidating behaviour, sexist, racist, homophobic, transphobic or ableist language or any slurs that offend. Or repeat offending in relation to level 1 complaints.

If possible this may be something that could be addressed by explanation and formal education but ultimately such behaviour has no place in our sport. Motorsport UK will not hesitate to suspend licences where they feel it is appropriate to do so.

Level 3 Complaint

This could include persistent transgressors and include behaviours listed in Level 2, victim escalation or purposely offensive behaviours and/or language. An immediate suspension will be imposed. Consideration would need to be given as to whether the nature of the incident may be illegal and need Police referral.

Penalties

Clubs/Organisers/Motorsport UK will hold people accountable for their actions, behaviour and language. Ultimately penalties may need to be imposed, whoever you may be – whether Driver, Parent/PG, Team/Team member or Official (which includes organisers, marshals and officials of the meeting) in order to reflect the disrespectful behaviour - which may include:

- Apologising to any effected parties
- Further Education
- For Drivers, Parent/PG, Team/Team members being required to meet with the Championship Organisers and/or Championship Stewards
- Warnings
- Community work
- Championship Penalties
- Championship round suspension
- Championship disqualification
- License/Registration suspension
- Suspension or Exclusion from Motorsport UK Events
- Officials/Marshals will be required to meet with the Championship Organising Club, Meeting Organiser or Motorsport UK who may also identify training needs whether personally or nationally