

# SNP Speed Innovations Remote tune instructions

1. Functioning laptop with Microsoft Windows Operating System.  
System Requirements; Windows 10 or 1, x64 Processor (ARM not supported yet)  
8GB of RAM (16GB recommended)  
(Apple and Google operating systems are NOT compatible.)
2. Internet access via Wi-Fi or a mobile hotspot. (If using a cell phone as a hot spot we recommend a secondary phone (if possible) to be used to communicate with each other during this process.)
  - We understand that the internet can be “spotty” from time to time but please take into consideration that internet speed greatly affects the time it takes to tune on your vehicle.
3. Download the latest NSP (Nexus Software Programmer) software from Haltech, to include Data Log Viewer:
  - <https://www.haltech.com/downloads>
4. Download Anydesk software (Free version):
  - <https://anydesk.com/en/downloads/windows>
5. The vehicle is in working order and has had its initial startup if possible.
6. When the remote session begins, make sure the engine is **NOT** running.
7. New Spark Plugs or less than 2,000 miles on them. (Street applications only)
  - If spark plugs are not changed and are within the mileage criteria verify spark plug gap is within range for your vehicle and no fouling is evident.
8. Minimum ½ tank of fresh, clean fuel that you will be running normally in the vehicle.
9. **10-15 minutes before your appointment, set up your laptop with the yellow communication cable supplied with your ECU and establish communication with your Haltech ECU.**
10. **Open your “Anydesk” program and you will get a remote access login with a specific address number. Using a cell phone, text this address to: (928) 706-2654. This number is **NOT** a support or office phone line. It is only to be used for communication during remote tunes. If you need assistance, call (928) 854-1320.**
11. If you are unable to keep your scheduled appointment please inform us as soon as possible. We are car guys ourselves and know that builds don't always go according to plan.
  - If you miss your scheduled appointment and fail to let us know you will need to pay for your session in advance upon re-scheduling.