

PACK EXPO Connects 2020

COMPREHENSIVE POST SHOW REPORT

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Sr. Creative Services Manager

December 2, 2020

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Collateral

- Download Summary
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Virtual 3D Booth

Next Year's Show



SHOW OVERVIEW

4799

SHOWROOM VIEWS

Number of times our company listing has been viewed on the directory and floor plan (count does not represent unique visits) 9

LINKS TO WEBSITE

Number of times someone selected the URL in our listing and clicked through to our company website

586

AGENDA ADDS

Number of times we were added to an attendee's agenda (including WestRock personnel)



LEADS

Number of individuals who agreed to share their contact information with us (excludes WestRock personnel and competitors)

This year's PACK EXPO was a virtual multi-channel marketing event structured around live product demonstrations, chats (group and 1:1) and lead generation opportunities. Aptly called PACK EXPO Connects, the event was held November 9-13, 2020.

You can still visit WestRock's online showroom at pe.show/158. The site will remain active through the end of March 2021.



SHOWROOM VIEWS

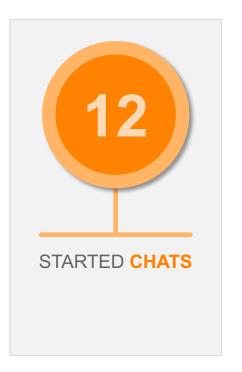
- STATS BY CATEGORY
- FEATURED SOLUTIONS GALLERY
- LIVE PRODUCT DEMOS
- CHATS
- COLLATERAL
- PERSONALIZED REGISTRATION PAGE



STATS BY CATEGORY











Automatic lead capture provided information on attendees who:

- Added our showroom to their planner or "favorited" anything related to our company
- Clicked on a demo to watch it
- Chatted with our specialists or requested a private meeting
- Downloaded collateral
- Registered for the event through our personalized registration landing page



FEATURED SOLUTIONS GALLERY

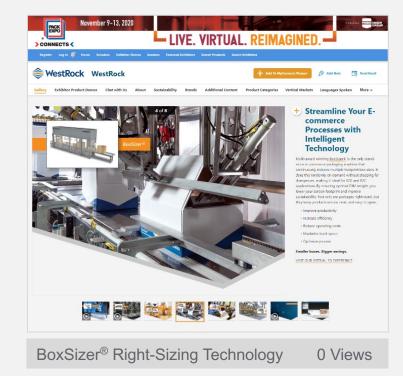






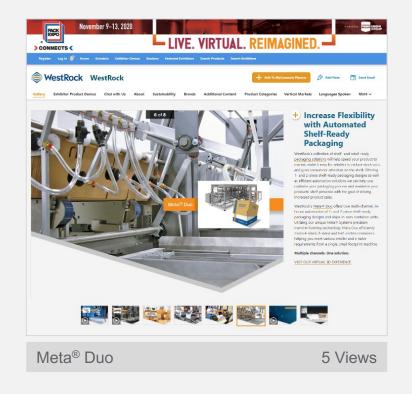
FEATURED SOLUTIONS GALLERY







FEATURED SOLUTIONS GALLERY





Refer to slides 39-40 for additional information regarding our Virtual 3D Booth.

PRODUCT VIEWS



LIVE PRODUCT DEMOS

MONDAY 11/9*				
12:30 PM CST	2:15 PM CST			
CP eMerge™ Combo	CanCollar [®] Fortuna™			
58	43			

TUESDAY 11/10						
12:15 PM CST	2:00 PM CST					
BoxSizer [®] Right-Sizing Technology	CP eMerge™ Combo					
46	41					

WEDNESDAY 11/11				
12:15 PM CST	2:00 PM CST			
CanCollar [®] Fortuna™	BoxSizer® Right-Sizing Technology			
46	38			

THURSDAY 11/12				
12:15 PM CST	2:00 PM CST			
CP eMerge™ Combo	BoxSizer® Right-Sizing Technology			
31	36			

LIVE DEMO REGISTRATIONS









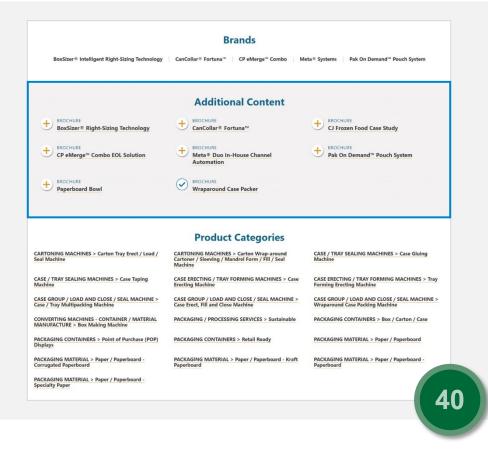








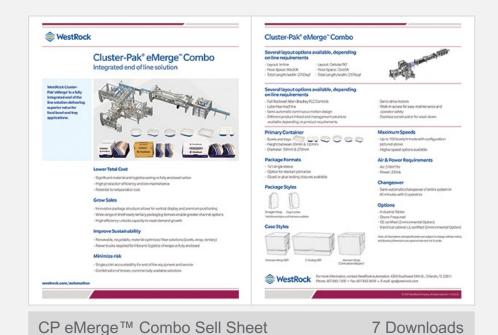
^{*}Technical difficulties with the show's platform resulted in all live demos being cancelled Monday.

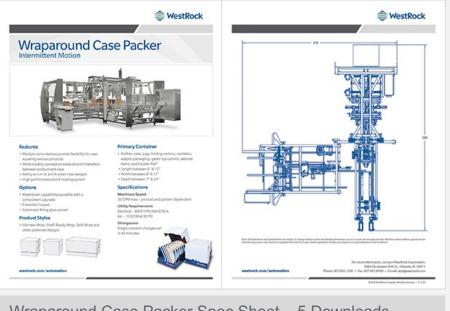


DOWNLOADS



DETAILS

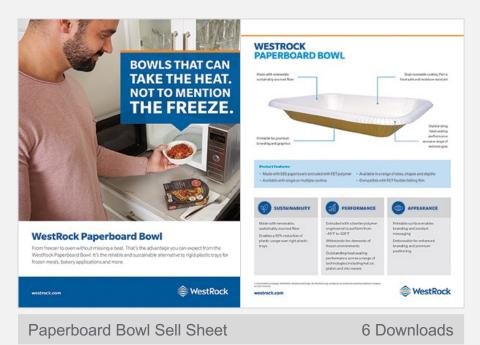




Wraparound Case Packer Spec Sheet 5 Downloads

DETAILS





DETAILS



OPTIMIZED OPERATIONS

At WestRock, our partnerships are fueled by innovation that supports operating efficiencies and packaging designs that are sustainable, reduce risk, lower total cost, and drive profitable growth for our oustomers. We have the expertise to go beyond the packaging process to uncover hidden efficiencies that can improve our customer's bottom-line performance. We analyze the entire supply chain from the layout of machines to the way packages are palletized for transport to provide the optimum peckaging and automated solutions.

THE CHALLENGE: CJ Foods, South Korea's largest packaged food company, creates products for consumers' health, happiness, and convenience. As premium ingredients and consumer convenience continues to drive consumers to ready-to-eat food products, GJ Foods needs a partner to help optimize their production and drive margin enhancement opportunities without sacrificing brand positioning or performance.

THE SOLUTION: WestRock delivered a robust, end of line solution to automate the wrapping of their rice bowls for retail. Our solution enabled flexibility to meet varied and evolving market needs while lowering operating costs through efficiency, speed and strong local service support. The range of possible configurations delivers brand differentiation while the wrap style carton offers bowl visibility, ouing convenience and sustainability.



We bring delicious indulgences to the table.

share healthy and

TOGETHER, WE WIN



WESTROCK DELIVERS OPERATING EFFICIENCIES. **COST SAVINGS, & SUSTAINABILITY**

BETTER SUSTAINABILITY

90-98% per bont plantic reduction vs. **CPST buy**

30-40% material reduction on secondary wrap is fully enclosed conton Fully recyclable fiber solutions (bowls, wrap,

Shelf Ready Packaging) Fewer trucks required by in-bound logistics of waps in fully enclosed

AT RETAIL

Material and logistics easings vs fully

Higher efficiency in production and lower

Potential to reduce labor - one operator for wrap and tertiary

INCREASED SALES

Invostive package structure allows for vertical display and premium positioning Wider range of SRP formors enable greater

Greater efficiency unlocks additional capacity to meet domand growth

MINIMIZED RISK

Market-proven designs and automation Single point of accountability for end of line peckaging and equipment

Integrated combo design is uniquely suitable for those with footprint constraints

Field service support as needed

INNOVATION IN FIBER-BASED PACKAGING & EQUIPMENT

LOWER

TOTAL COST

enclosed carton



WestRock offers Sher primary, secondary and tertiary packaging solutions enabled by end of line automation We develop innovative packaging and equipment solutions that:

- . Enable feeblity through reduced changeover times between formats
- · Improve line and labor efficiency and reduce space requirements through our combo technology
- Drive continuous improvement by offering transparent asset or feet performance data and analytics





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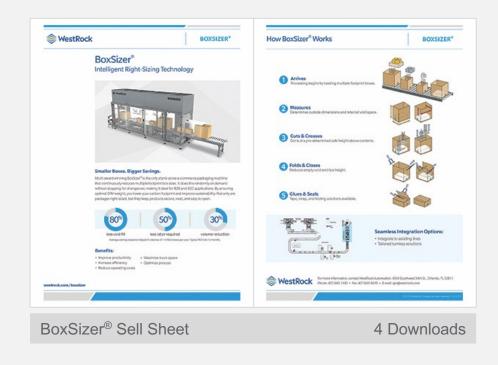
WestRock

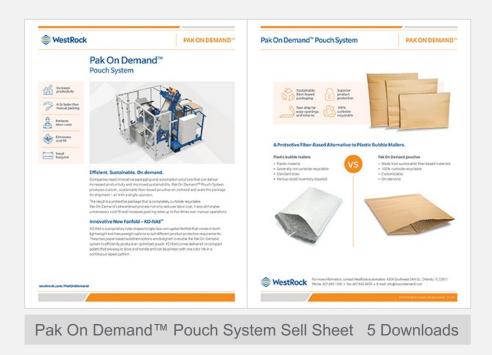
CJ Frozen Food Case Study

3 Downloads



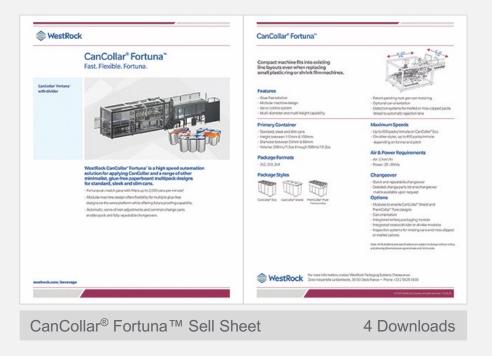
DETAILS



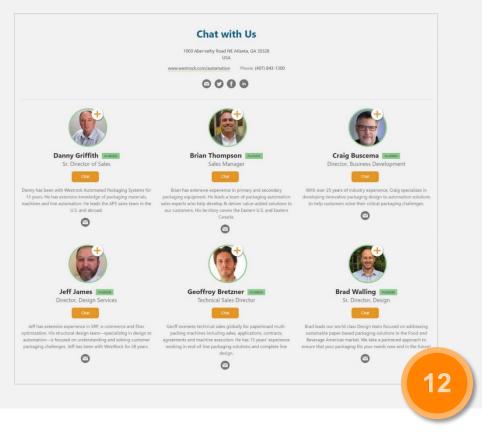


DETAILS





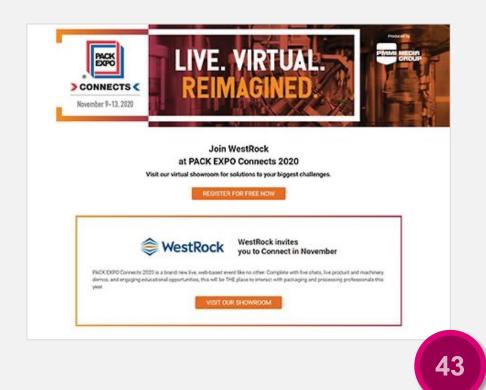
CHATS



CHATS INITIATED



PERSONALIZED REGISTRATION PAGE



REGISTRATIONS



LEADS

- LEAD DETAILS
- ROI HISTORY



LEAD DETAILS

VIRTUAL SHOWROOM

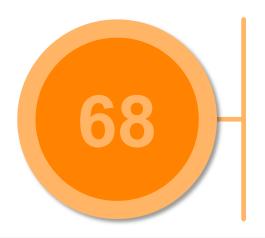


North American

40 Canada

11 Mexico

354 United States



International

1	Argentina	4	France	3	Poland
7	Australia	5	Germany	1	Romania
1	Belgium	3	India	3	Spain
2	Brazil	3	Italy	1	Swaziland
3	Chile	1	Jamaica	1	Sweden
1	China	4	Japan	3	Switzerland
3	Columbia	1	Korea	1	Trinidad and Tobago
1	Ecuador	3	Netherlands	1	Turkey
1	Egypt	1	New Zealand	7	United Kingdom
1	Estonia	1	Panama		

Refer to Slide 3



LEAD DETAILS

ADVERTISING ACTIVITIES

Trade Publications	Leads
Canadian Packaging	66
Prepared Foods MUST SEE	10
Packaging World Video Spotlight	98

Show Specific Opportunities	Leads
SPOTLIGHT ON PACK EXPO Connects	39
PACK EXPO Connects Exhibitor Previews	152

Leads from advertising activities were cross-referenced with leads from our Virtual Showroom. There were eight duplicates bringing the total number of ad leads to 387.

Advertising leads are detailed on Slides 33-39.



ROI HISTORY

	Year	Leads			Equipment	Evented	
Show		Badge Scans	Other Sources	Total	Equipment Sales	Expected Corrugated Pull	ROI*
PEC Connects	2020	473**	387	860	-	-	TBD
PACK EXPO Las Vegas	2019	366	~1567	~1933			\$256.14 to \$1
PACK EXPO International	2018***	581	318	899			\$102.57 to \$1
PACK EXPO Las Vegas	2017	607	50	657			\$233.65 to \$1
PACK EXPO International	2016	554	25	579			\$133.02 to \$1
PACK EXPO Las Vegas	2015	433	36	469			\$195.25 to \$1
PACK EXPO International	2014	487	122	609			\$84.68 to \$1



^{*}ROI = Equipment Sales + Expected Corrugated Pull ÷ Show Costs (per \$ spent)

^{**}Virtual Showroom Activity

^{***}Combined WRK and BOD

MARKETING & PROMOTION

- PRINT ADVERTISING
- WEB ADVERTISING
- E-BLASTS
- CUSTOMER INVITE PROGRAM
- SOCIAL MEDIA



TRADE PUBLICATIONS





Packaging World - Front Covers, October & November 2020

TRADE PUB AD CAMPAIGN









Pak On Demand™ Pouch System

Trade Publications:

Canadian Packaging | DC Velocity | Emballages Les Nouvelles | Food Processing Packaging Strategies | Packaging World | Prepared Foods



TRADE PUB AD SCHEDULE

CP EMERGE™ COMBO

Canadian Packaging

- September Pg.7
- October Pre-Show Issue IFC*
- November Pg.2

Emballages Les Nouvelles

September – Pg.13

Food Processing

- October IBC**
- November IBC**

Packaging Strategies

- October Pg.7
- November Pg.9

Packaging World

- September Pg.13
- October Show Issue IBC**
- November Pg.5

Prepared Foods

- October Pg.3
- November Pg.3

META® DUO

Canadian Packaging

- September Pg.19
- October Pg.25
- November Pg.21

Packaging Strategies

• October – Pg.9

Packaging World

- September Pg.19
- October Show Issue Pg.17
- November Pg.9

BOXSIZER® RIGHT-SIZING TECHNOLOGY

Canadian Packaging

- September Pg.32
- October Pg.38
- November Pg.32

Packaging Strategies

- October Pg.11
- November Pg.7

Packaging World

- September Pg.15
- October Show Issue Pg.13
- November Pg.11

PAK ON DEMAND™ POUCH SYSTEM

Canadian Packaging

- September Pg.35
- October Pg.63
- November Pg.45

DC Velocity

October

Packaging Strategies

October – Pg.13

Packaging World

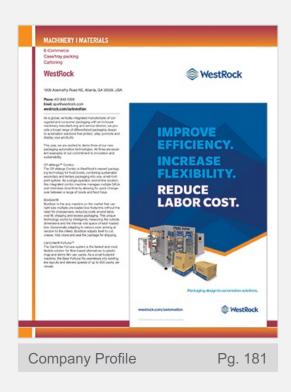
- September Pg.17
- October Show Issue Pg.15
- November Pg.13

*IFC - Inside Front Cover | **IBC - Inside Back Cover



SHOW PUBLICATIONS







PMMI Media Group – PACK EXPO Connects **Showcase** October 2020



SHOW PUBLICATIONS



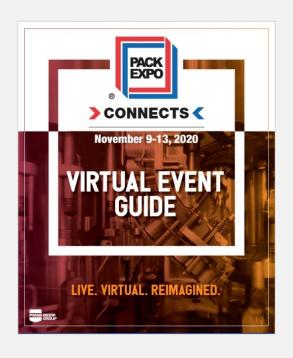




PMMI Media Group – PACK EXPO Connects **Showcase** October 2020



SHOW PUBLICATIONS









PMMI Media Group – PACK EXPO Connects *Virtual Event Guide / Live Demo Planner* October 2020



SHOW PUBLICATIONS







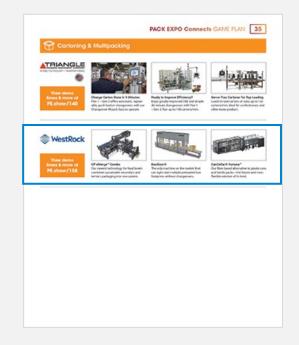
PMMI Media Group – PACK EXPO Connects Virtual Event Guide / Live Demo Planner October 2020

Categories:

End-of-Line Equipment (CP eMerge™ Combo & CanCollar® Fortuna™) | E-commerce (BoxSizer®)



SHOW PUBLICATIONS







PMMI Media Group – PACK EXPO Connects *Game Plan* October 2020

Categories:

Cartoning & Multipacking | E-commerce | End-of-Line Equipment



SHOW PUBLICATIONS









PMMI Media Group – PACK EXPO Connects **Second Look** November 2020

Categories:

Cartoning & Multipacking | E-commerce | End-of-Line Equipment



SPONSORED E-NEWSLETTERS

TRADE PUBLICATIONS





DC Velocity – TARGET REPORT

Featured Solution: Pak On Demand™ Pouch System

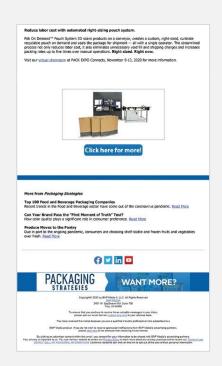


SPONSORED E-NEWSLETTERS

TRADE PUBLICATIONS







Packaging Strategies - MUST VISIT

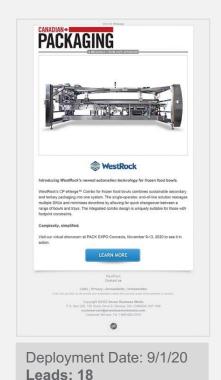
Featured Solutions:

CP eMerge™ Combo | Meta® Duo | BoxSizer® Right-Sizing Technology | Pak On Demand™ Pouch System



LEAD GENERATION E-BLASTS

TRADE PUBLICATIONS









Canadian Packaging – Sponsored E-blasts

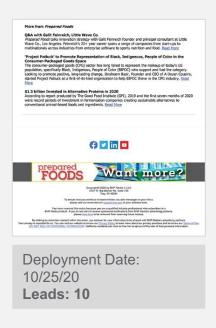
Featured Solutions:

CP eMerge™ Combo | E-commerce – BoxSizer® Right-Sizing Technology & Pak On Demand™ Pouch System | Meta® Duo | CanCollar® Fortuna™

LEAD GENERATION E-BLASTS

TRADE PUBLICATIONS







Prepared Foods - MUST VISIT

Featured Solution: CP eMerge™ Combo Packaging Word – Video Spotlight

Featured Solution: Pak On Demand™ Pouch System



LEAD GENERATION E-BLASTS

SHOW SPONSORED



10/7/20





PMMI Media Group – Spotlight on PACK EXPO Connects

Featured Solutions:

CP eMerge™ Combo | BoxSizer® Right-Sizing Technology | CanCollar® Fortuna™

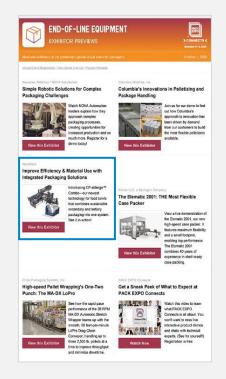


LEAD GENERATION E-BLASTS

SHOW SPONSORED









PMMI Media Group – Exhibitor Previews

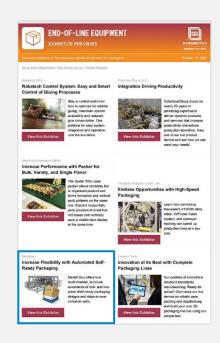
Categories:

E-commerce (BoxSizer®) | End-of-Line Equipment (CP eMerge™ Combo)

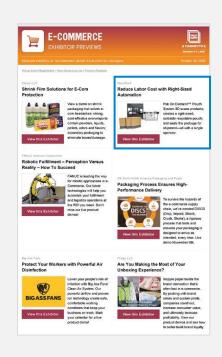


LEAD GENERATION E-BLASTS

SHOW SPONSORED









PMMI Media Group – Exhibitor Previews

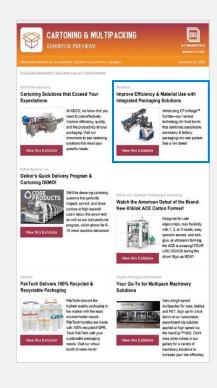
Categories:

End-of-Line Equipment (Meta® Duo) | E-commerce (Pak On Demand™ Pouch System)



LEAD GENERATION E-BLASTS

SHOW SPONSORED





PMMI Media Group – Exhibitor Previews

Category:
Cartoning & Multipacking (CP eMerge™ Combo)



CO-BRANDED E-BLASTS



Date: 10/29/20 Sent: 55298 Open Rate: 15.1% Click Rate 15.7%



Date: 11/3/20 Sent: 85 Open Rate: 60.3% Click Rate 12.8%



Date: 11/3/20 Sent: 2393 Open Rate: 14% Click Rate 15.6%



Date: 10/30/20 Sent: 619 Open Rate: 60.3% Click Rate 12.8%



Date: 10/30/20 Sent: 618 Open Rate: 21.9% Click Rate 39.5%

PMMI Media Group - Customer Invite Program

Featured Solutions:

General Invite | CP eMerge™ Combo | CanCollar® Fortuna™ | BoxSizer® | Pak On Demand™ Pouch System



RUN-OF-SITE WEB ADS

TRADE PUBLICATIONS



300x250



728x90



DC Velocity September & October 2020

Featured Solution: Pak On Demand™ Pouch System Packaging Strategies September 2020
Featured Solution:
CP eMerge™ Combo



RUN-OF-SITE WEB ADS

TRADE PUBLICATIONS







300x600

Packaging World September, October, November 2020

Featured Solutions:

BoxSizer[®] Right-Sizing Technology | Meta[®] Duo | CP eMerge[™] Combo



SOCIAL MEDIA



We're excited to be participating in the brand new live, web-based Pack Expo Connects 2020, taking place November 9-13th. We'll be debuting two of our new-to-market packaging automation innovations in live demos on Monday, November 9th. Register for free to attend our demonstrations and live chat with our experts about your packaging needs. (Include link to PEC landing page)

Pre-Event Post:

Fri 10/23 @ 11 am EST



Introducing the CP eMerge™ Combo,

WestRock's newest automation technology for food bowls that combines sustainable secondary and tertiary packaging into one system. See it in action during our Pack Expo connects 2020 live demo today at 12:30 CT. (Include link to WestRock's PEC page)

Day 1:

Mon 11/9 @ 8 AM EST



If you are looking to optimize your e-commerce operations, we'll be doing a BoxSizer® live demo today as 12:15 CT during Pack Expo Connects 2020. BoxSizer is the only machine on the market that can right-size multiple preloaded box footprints arriving at random to the infeed without the need for changeovers. (Include link to WestRock's PEC page)

Day 2:

Tues 11/10 @ 8 AM EST



PACK EXPO CONNECTS

Looking for sustainable packaging options for the beverage industry? We encourage you to check out one of our newest automation innovations, CanCollar® Fortuna™. This high-speed automation solution applies CanCollar, an optimized, sustainable, fiber-based packaging solution for multi-packing beverage cans and bottles. Our live demo takes place today at 12:15 CT during Pack Expo Connects 2020. (Include link to WestRock's PEC page)

Day 3:

Wed 11/11 @ 8 AM EST



SOCIAL MEDIA



If you've been looking for flexibility to fill both shelf-ready retail and e-commerce packaging orders in-house, check out WestRock's Meta® Duo. This innovative automation allows you to create one- and two-piece shelf ready packaging designs as well as ships-in-own-container units from a single small footprint machine. Learn more by visiting our 3D virtual environment or chat with one of our experts during Pack Expo Connects 2020. (Include line to 3D virtual booth)

Day 4:

Thurs. 11/12 @ 8 AM EST



WestRock is an industry leader in the development and manufacturing of e-commerce packaging automation. Our performance-matched solutions help you simplify your packaging operation, optimize your supply chain, and achieve your sustainability goals. Click this link to learn more about WestRock's e-commerce solution Pak On Demand™ Pouch System, that creates custom, fiber-based recyclable pouches. (Include link to 3D virtual booth)

Day 5:

Fri 11/13 @ 8 AM EST



We sincerely want to thank everyone who engaged with us during the Pack Expo Connects 2020 live event last week. If you didn't get a chance to check it out, our virtual booth will be available to view through March 31, 2021. Or navigate to our website to interact with our 3D environment by clicking this link. (Include link to 3D virtual booth)

After Event Post:

Mon 11/16 @ 8 AM EST



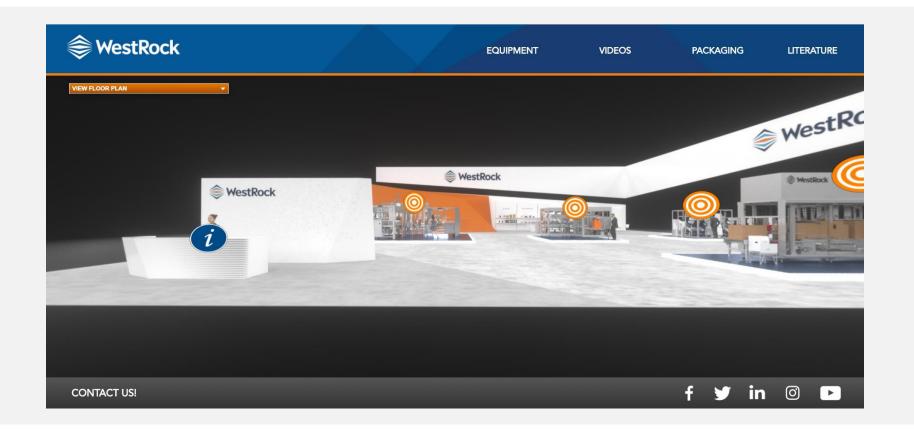
VIRTUAL 3D BOOTH

FEATURED SOLUTIONS:

- CP EMERGE™ COMBO
- META® DUO
- BOXSIZER® RIGHT-SIZING TECHNOLOGY
- PAK ON DEMAND™ POUCH SYSTEM



VIRTUAL 3D BOOTH



WestRock.com/Showroom/



NEXT YEAR'S SHOW

PACK EXPO LAS VEGAS
SEPTEMBER 27-29, 2021
LAS VEGAS CONVENTION CENTER
LAS VEGAS, NEVADA



PACK EXPO LAS VEGAS



