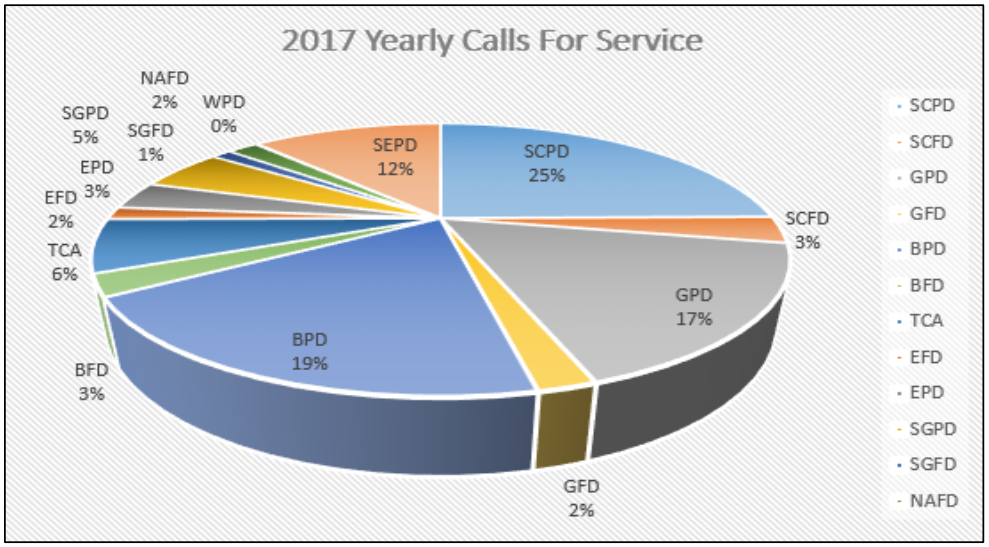
Tri-Com Central Dispatch
2017 Yearly Performance Summary



	2016	2017
SCPD	27161	28897
SCFD	3977	3762
GPD	18631	19318
GFD	2183	2436
BPD	23618	22485
BFD	3011	2946
TCA	7258	7404
EFD	1728	1774
EPD	4469	4006
NAFD	2235	2154
SGPD	6928	6022
SGFD	1216	1402
WPD	117	125
SEPD	0	13767

* Billable Calls for Service

Calls For Service Dispatched

2017	2016	Difference
116498	102532	13966

Public Safety Answering Point		Total Calls	Incoming Calls	Out Going Calls
Year	2016	124,091	95,075	29,016
Year	2017	134,830	103,712	31,118

Hardline 9-1-1 calls for the year	11,924	31%
Wireless 9-1-1 calls for the year	26,780	69%

Text to 911 Calls

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Call for Assistance	1	2	2	0	1	0	1	1	2	0	1	0	**11**
Accidental Dial	4	5	3	0	0	6	2	4	5	3	2	0	**34**
Test Call	0	0	0	0	0	1	0	0	0	0	0	0	**1**