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January 18, 2017

Sarah Stoffa
Tri Com Central Dispatch
3823 Karl Madsen Dr
Saint Charles, IL 60175-7548

Dear Ms. Stoffa,

Tri Com Central Dispatch recently submitted its training curriculum for APCO International's Agency Training Program Certification and a review was conducted of the materials and documents provided. The review evaluated your agency's training curriculum to ensure it provides trainees with both the required content and focuses on the demonstration of decision and psychomotor skills cited within the standards.

On behalf of APCO International and APCO's Agency Training Program Certification Committee, I am pleased to inform you that the Tri Com Central Dispatch's training curriculum has been approved and will be certified as meeting the APCO ANS 3.103.2-2015: Minimum Training Standards for Public Safety Telecommunicators and qualified to carry "APCO International's Agency Training Program Certification" designation. This certification will be valid for a period of three years and will require recertification on a three-year cycle thereafter.

Your agency will be recognized during the Food for Thought Luncheon taking place as part of APCO 2017, APCO's 83rd Annual Conference & Expo, in Denver, CO. Please confirm your attendance with Kathy Lawrence at (386) 944-2455 or lawrencek@apointl.org.

Sincerely,

Cheryl J. Greathouse
President, APCO International