



## FOR IMMEDIATE RELEASE



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Geneva, Illinois – April 16, 2019 The Kane County Emergency Telephone System Board has been awarded \$461,610.17 from the State of Illinois NG9-1-1 Expenses Grant Program.

The Kane County ETSB is responsible for planning, implementing, controlling, maintaining and upgrading the current and future demands of the Enhanced 9-1-1 telephone system of KaneComm and Tri-Com.

The State of Illinois is currently planning to move to Next Generation 9-1-1 which will allow for a service that provides each 9-1-1 caller with the same level of services regardless of location, or device.

Both 9-1-1 centers are currently capable of receiving Enhanced 9-1-1, Wireless Phase II calls, and Text to 9-1-1 with their West Safety Services Viper phone system. The awarded grant will enable both centers to upgrade their phone systems to allow for the new NG 9-1-1 technology that the State of Illinois will mandate, and update the aging hardware of the current system. Additionally, Tri-Com was awarded funds to update their current logging recorder to the Eventide NexLog recorder that is capable of capturing multi-media for phones, radios, videos and pictures.

Executive Directors Michelle Guthrie and Nicole Lamela submitted grant proposals to the Illinois 9-1-1 Administrator in February of 2019 as a joint venture to provide the most efficient and enhanced technology at the lowest cost to the residents that are served within each agency's service areas.

KaneComm and Tri-Com were notified that both grant proposals were successful and were awarded \$125,400 and \$336,210.17 respectively.

Next steps will include working with West Safety Services and Eventide to implement the upgrades and be prepared for the Illinois NG9-1-1 upgrade.