

Tri-Com Central Dispatch

FIRE OPERATIONS COMMITTEE

Meeting Minutes from January 10, 2018

Members Present: Assistant Chief Scott Swanson, St Charles FD; Deputy Chief Mark Einwich Geneva FD; Deputy Chief Craig Hanson, Batavia FD; Assistant Chief Tate Haley, Elburn FD; Chief Bill Perkins, Sugar Grove FPD; Assistant Chief Eric Ekstrom, North Aurora FPD; Deputy Director Sarah Stoffa, Tri-Com

Members Absent: Director Nicole Lamela, Tri-Com

Also Present: Tammy Kleveno, CAD Administrator, Tri-Com
Shevon Sherod-Ramirez, Admin. Asst., Tri-Com

The meeting was called to order at 10:00 A.M. at Tri-Com.

CAD Updates:

Ms. Kleveno followed up regarding the map questions from the last meeting regarding the map zooming in directly to the address. Ms. Kleveno believes that when there are mupdates completed there is a list of items that go revert back to default options. Ms. Kleveno is currently creating a handout for guidelines when completing mupdates and the defaults. It appears that when 17.1 was installed it reverted back to default and this included the zoom.

Ms. Kleveno just found instructions on how to use the turn by turn directions and she will be testing them to see if they actually work, even though Superion has advised that they currently don't have this feature.

Ms. Kleveno advised that they are still working on the ghosting of the maps where the basemap is blurry. Ms. Kleveno advised that if you touch the map it sometimes goes away. Sugar Grove is currently having an issue with this. North Aurora and Batavia advised that their IPADS are working great.

Tri-Com Items:

DD Stoffa advised that the staff was reminded to only give updates once all units have gone en route, if any agency notices this issue again please advise DD Stoffa.

St. Charles Items:

AC Swanson advised that in the last 2 weeks, 3 times they have been given a fire ground but then a different fire ground has been documented in the ticket which is leading to confusion. AC Swanson gave Ms. Stoffa a report number, and she will follow up on this.

AC Swanson asked the room how they felt the status checking of medics at the hospital was going. AC Swanson advised that it is working well for St Charles as about 80% of the St Charles medics were going available when checked on.

AC Haley advised that recently most of Elburn medics are remaining busy at the hospital.

There was further discussion that some of the issues are stemming from Southern Fox regulations and a form that was created. AC Ekstrom advised that North Aurora Medics do not stay at the hospital to start reports and they have not had an issues up to date.

AC Swanson advised that some of the report numbers being the same for TCA has become an issue. AC Swanson advised there was discussion several months ago on changing the numbering system for reports to assist with this issue. (St Charles would start with 1 million, Geneva 2 million and Batavia will remain at 0.) DD Stoffa advised that she would speak with Director Lamela regarding this and get back to him.

Geneva Items:

DC Einwich advised that the Chiefs had recently spoken regarding possibly moving the location of the Geneva change of quarter medic to Station 1. More information will be forthcoming.

Batavia Items:

DC Hanson advised that they will need assistance from Tri-Com regarding their upcoming ISO grading. Chief Perkins advised that Sugar Grove is going through this as well as North Aurora and that he had already received the information from Director Lamela, and that he would forward to information to the other two agencies.

Elburn Items:

AC Haley advised that they will be completing renumbering of their apparatus and it will be implemented February 1st.

AC Haley asked the room if they noticed the amount of radio traffic during a recent general and oven fire. The agencies acknowledged that they had heard this as well. DC Einwich advised that some of the confusion was due to the generic Geneva Chief being recommended for the first call and then BAT200 for the second call.

Ms. Kleveno asked how the chief recommendations were working. DC Einwich advised that it works well for going to St Charles and vice versa, but any other towns it doesn't appear to be working. Ms. Kleveno advised that she had only completed St Charles and Geneva so far.

Sugar Grove Items:

Chief Perkins advised that their agency will be using the buttons as of this morning and of the response change for S931.

Chief Perkins advised that Ms. Kleveno was working on a work around for switching M951 & M953 each month in CAD so that they will be able to use the buttons. Ms. Kleveno advised that

she needs to test it in CAD to see how it will work as M951 has 16 capabilities and M953 only has 3 capabilities. M953 only has 3 capabilities due to how it is recommended for auto aid.

North Aurora Items:

AC Ekstrom advised that the new ladder truck will be arriving in February and be in service hopefully by April. The new ladder truck will be a Quint and will be the front line apparatus out of Station 1.

Action Items:

Kleveno: Send out handout regarding mupdates and default settings

Kleveno: Test instructions on turn by turn directions and send out

Kleveno: Work with Superior regarding blurriness on the basemap

Kleveno: Test work around for SG medics

Stoffa: Review St Charles call

Stoffa: Speak with Director Lamela regarding ticket numbering

Adjournment:

The meeting was adjourned at approximately 10:45A.M. The next meeting of the Tri-Com Fire Operations Committee is scheduled for Wednesday, February 7, 2018 at 10:00 A.M.

Respectfully submitted,

Sarah Stoffa

Deputy Director
Tri-Com