

Tri-Com Central Dispatch

FIRE OPERATIONS COMMITTEE

Meeting Minutes from April 9, 2019

Members Present: Deputy Chief Mark Einwich Geneva FD; Assistant Chief Matt Hanson, Elburn FD; Assistant Chief Scott Swanson, St Charles FD; Deputy Chief Craig Hanson, Batavia FD; Chief Bill Perkins, Sugar Grove FPD; Deputy Chief Mike Klemencic, North Aurora FD; Director Nicole Lamela, Tri-Com; Deputy Director Sarah Stoffa, Tri-Com

Members Absent: None

Also Present: Pete Cooper, Miner Electronics
Aaron Christensen, Lieutenant, North Aurora FD
Mark Marzetta, IT Manager, Tri-Com
Tammy Kleveno, CAD Administrator, Tri-Com
Shevon Sherod-Ramirez, Admin. Asst., Tri-Com

The meeting was called to order at 10:12 A.M. at Tri-Com.

Update on CAD:

Ms. Kleveno reported that there were some changes in the last 4-6 weeks. Elburn has made some changes and things seem to be working well so far. She asked that all let her know if they have any issues. DC C. Hanson stated that on April 1st there were some changes made to the January changes, but Chief Deicke is handling it.

Ms. Kleveno stated that there was an issue with FireHouse where Geneva was having issues with importing. There was a corrupt file causing the issue. In export, lookup groups are being skipped. She forwarded the issue to John Kessler and he is working on it.

If pre-plans are deleted from FireHouse, there is no way for the system to send the information to Tri-Com.

Ms. Kleveno would like to try changing keyholders to a Keyholder 1, 2, 3. The system may overwrite Tri-com's data with new information when it imports from FireHouse at the FDs. She will work with John Kessler on this.

Ms. Kleveno stated that Ms. Rohrbach had some concerns regarding the district changes for St. Charles and Fox River. Ms. Rohrbach will send an email to AC Swanson regarding this.

Chief Perkins stated that he would review his box cards. Ms. Kleveno stated that she would take the Sugar Grove squad out of CAD. She asked that if anyone wanted to replace the SG Squad from their cards to let her know. The CAD will skip to the next.

Update on StarCom21:

Dir. Lamela reported that she met with Motorola yesterday regarding the use of the buttons on the radios. She stated that once she has the completed lists, she will assign StarCom IDs. AC Swanson will send out the spreadsheet to everyone regarding the radio programming information.

Pete Cooper from Miner Electronics explained that the scan list is based on personality. He stated that a conventional priority (like VHF currently) is only analog. A Trunking Priority Scan is for trunking only and a Multi-System Talk Group Scan is for trunking and conventional. Scanning may cause communication to be lost for a few seconds.

If you are on a trunked talk group and a trunked fire ground, it is fine. If you go from a trunked to a conventional, it would not work. You will only hear traffic from another talk group if there is a radio affiliated with that talk group in your zone.

DC Einwich asked if you could have the selected channel as the priority. Mr. Cooper stated that he could do that. He also stated that pagers will not be useful if they are not in the zone. The will probably only be set to work in site 26. If there were other sites on the pager, the pager could leave and go to a different site for a better signal. A trunking system pools resources. Pagers cannot affiliate and the only way to be sure the pager gets information is to tie it to a zone.

In answer to a question by Chief Perkins, Mr. Cooper stated that the pagers will work anywhere in the state of Illinois. He also stated that VHF will be the most reliable for paging. Dir. Lamela will contact DuComm and ask how they are patching. Mr. Cooper stated that it will depend on site loads and Motorola will have to agree to have you on a different zone.

Regarding shortkeying, Mr. Cooper stated that a pre and post ID can send a beep before talking which will keep people from short keying.

Items that were needed were discussed including: items wanted in pagers VHF & trunked, when paging over VHF are North and South separated, monitoring frequency, scanned fire ops channels, talk group IDs, knob positions, multiple zones, alert beep/vibrate/monitor.

Mr. Cooper stated that you should make sure that all batteries are charged every 2-3 months on both radios and pagers. Batteries can go bad and then go out of warranty without ever being used.

Chief Perkins asked if they can program their own pagers. Mr. Cooper stated that the Unication software can be downloaded. Dir. Lamela will send Mr. Cooper they frequency lists for Site 26 and have Fred or Steve send him the channel lists.

Mr. Cooper stated that you need to make sure the radios are in "Repeater" mode before programming.

Tri-Com Items:

DD Stoffa stated that an updated job assignments and direct phone number list was emailed out to everyone. Critiques have been done and sent out to everyone.

St. Charles Items:

AC Swanson asked about the use of a training mode. Multiple tickets are created for the same call. Also, one of the trainees seems to be transposing numbers frequently, 301 for 103 and 502 for 205, etc. DD Stoffa will check into these.

Geneva Items:

AC Einwich stated that there have been instances when the tones go off and there is no voice. DD Stoffa will check into these.

Batavia Items:

None

Elburn Items:

AC M. Hanson stated that they are currently having an ISO review. He sent out some inquiries to everyone for assistance.

Sugar Grove Items:

None

North Aurora Items:

None

Action Items:

Stoffa:

Stoffa:

Adjournment:

The meeting was adjourned at approximately 12:01 P.M. The next meeting of the Tri-Com Fire Operations Committee is scheduled for Wednesday, May 1, 2019 at 10:00 A.M.

Respectfully submitted,

Shevon Sherod-Ramirez
Administrative Assistant

Tri-Com