

Tri-Com Central Dispatch

FIRE OPERATIONS COMMITTEE

Meeting Minutes from September 9, 2019

Members Present: Deputy Chief Mark Einwich Geneva FD; Assistant Chief Matt Hanson, Elburn FD; Assistant Chief Scott Swanson, St Charles FD; Deputy Chief Craig Hanson, Batavia FD; Deputy Chief Mike Klemencic, North Aurora FD; Director Nicole Lamela, Tri-Com

Members Absent: Chief Bill Perkins, Sugar Grove FD

Also Present: Jeremy Mauthe, Battalion Chief, St. Charles FD
Steve Fiedler, Motorola
Tiffany Myers, Training Coordinator, Tri-Com
Tammy Kleveno, CAD Administrator, Tri-Com
Shevon Sherod-Ramirez, Administrative Assistant., Tri-Com

The meeting was called to order at 10:05 A.M. at Tri-Com.

Update on CAD/MCT:

Ms. Kleveno reported that she sent out a list of abbreviations being used for occupancy contact types. These need to be standardized. The “date out” needs to be entered. All should be using Key 1, Key 2, Key 3. The codes she would like to use for occupancy contact types are: MAINT (maintenance), PRMGR (property manager), ALARM (alarm company), BSOWN (business owner), BDOWN (building owner), PROWN (property owner).

Sequences are not seen at Tri-Com. When the order is rearranged in FireHouse, it does not show at Tri-Com. There are over 30,000 occupancy entries. About 3,100 of these are using the Key 1, 2, 3. She would like everyone to begin using Key 1, 2, 3 with the 6 codes listed for consistency.

Ms. Kleveno has a paging system in place to send a message for any updates to the Freedom App.

StarCom Update:

Steve Fiedler from Motorola took note of comments on the radios after the initial trial period. AC Swanson stated that they need the soft off taken off of their radios and the scan on/off are programmed opposite and would like that changed. The purple button needs backlighting. VHF channel is called north, needs correcting.

DC Einwich stated that if the zones are changed at the bottom and radio is turned off, it goes back to Zone A. They want it to go back to the zone it was last on. Elburn would also like this. Batavia and St. Charles want it to revert to Zone A. Geneva will create a scan list when they are done testing.

DC C. Hanson stated that they would also like the scan on/off reversed like St. Charles. Also, the buttons lock for the key lock on side buttons.

AC M. Hanson stated that they would like to get rid of the soft off also.

DC Klemencic asked had a question regarding priorities. Mr. Fiedler stated that with the list created, the normally selected channel is priority 1. You are limited to two priorities.

Mr. Fielder asked that they submit the scan lists with priority 1, priority 2, and what they would like as non-priorities.

Dir. Lamela stated that everything is based on the radios being returned today. She also stated that they found out last week that patching StarCom to VHF will not be allowed by Motorola. This will be brought up at the board meeting. Ravi and the Project Manager will be there. DuComm tones out on VHF, not StarCom. There needs to be a way to communicate with agencies that do not have StarCom. She asked that everyone advise their chiefs to attend the board meeting.

Dir. Lamela advised that Tri-Com switched to the StarCom console last week. It went well. South Elgin sounds much better to the dispatchers and Tri-Com sounds better to them as well. Motorola is currently working on the Geneva site. The Sugar Grove site should have the generator and equipment delivered in mid-October.

Consolidation Update:

Dir. Lamela stated that there is nothing new to report. Chief Schelstreet and Roger Fahnestock of Kane County are still speaking with political figures.

Staffing Update:

Dir. Lamela stated that there are 4 trainees. 1 should be done in October, another at the end of October, and 2 in mid-November. Two will be hired in October and two in November.

If anyone hears volume issues, please let her know immediately. There may be issues with StarOm and the use of wireless vs. wired headsets.

There will be 2 interviews for Interim Deputy Director tomorrow.

St. Charles Items:

AC Swanson wanted to give kudos to dispatcher on 3241/3242 change of quarter reroute. There was a wrong cross street on call 3328. May be wrong in CAD. Dir. Lamela will check on it. He also advised that West Chicago will be doing a night time drill on October 17.

Geneva Items:

None.

Batavia Items:

DC Hanson wanted to thank dispatchers due to all the flipping of calls because of bridge work being done in Batavia.

Elburn Items:

None.

Sugar Grove Items:

Absent.

North Aurora Items:

None.

Action Items:

Lamela: Will check on cross streets for call STC 3328.

Adjournment:

The meeting was adjourned at approximately 11:30 A.M. The next meeting of the Tri-Com Fire Operations Committee is scheduled for Wednesday, October 9, 2019 at 10:00 A.M. The date has been changed.

Respectfully submitted,

Shevon Sherod-Ramírez
Administrative Assistant
Tri-Com