

Hi,

## **Re: Normanby 10k: Postponement**

Like everyone, we have been monitoring the news and government guidelines regarding the unprecedented situation we are currently facing in relation to COVID-19 (Coronavirus).

Over the last 7 weeks, we have been working closely with our partners (alongside our governing body, UK Athletics) and it is with a heavy heart that the decision has been taken to postpone the upcoming Normanby 10k on Sunday 28<sup>th</sup> June 2020 and move it to our reserve date of the **6<sup>th</sup> of September 2020** (we mentioned this a while back so we hope it's not too much of a shock!)

Whilst we appreciate this news may not be unexpected, we understand that it is extremely disappointing. However, we all have to do what is right for the good of everybody in these challenging times.

We want to do the best that we can for our runners, whilst continuing to support our charity partners and all of the other local businesses that rely on our events taking place and ensuring that we can continue as a business going forward.

Curly's Athletes is a very small family business and you are important to us. We have a high percentage of runners that come back to our races year after year and have stuck with us right from the beginning. We are doing our utmost to go above and beyond what other organisations can offer.

Personally it's the toughest situation we've ever faced (and we know it's the same for many more so please take care). We're currently working hard to make sure we emerge better than ever and carry on delivering the events that you (and us) love!

These are the options that we have available to all of our runners:

- **Automatically**, we will be transferring all entries to the September 6<sup>th</sup> date. We had already planned to increase capacity to 1000 runners this year (from 850 last year) so we hope a few less people have to sit on a waiting list!  
NB: These are automatic transfers and there is nothing that you need to do.
- For those who are transferring all T-shirts purchases and the fun run tickets will also be moved across.
- Anybody who is unable to take part on the new date, will be able to transfer to the 2021 event on the 27<sup>th</sup> of June 2021. Or any of our other races up to 14 days before the new event date. You can see a current list of those here: <https://curlysathletes.co.uk/running-events> (we will also be adding new events for 2021 later this year)
- If you would rather apply for a refund, our normal T&C's apply (based on the new date of the event as we have only committed a very small amount of costs so can happily honour) This is purely based on our committed costs for an event in the lead up to an event:

Up to 90 days before 6<sup>th</sup> Sept, 100% refund

Up to 60 days before 6<sup>th</sup> Sept, 75% refund

Up to 28 days before 6<sup>th</sup> Sept, 50% refund

Less than 28 days no refund is possible as we're all locked in and ready to go (but don't worry we have some great transfer options coming up...)

- You can also transfer your place to someone else up to 14 days before the new event dates through the normal entry system. After this date, you can transfer onto a friend/colleague/fellow runner through our new **late mate** system. This means that up to **48 hours before an event**, you can submit details of the new runner and they will be able to take your place. This service is coming soon, so keep your eyes peeled 😊 nb: If you make any arrangement for selling your ticket, then this is entirely your responsibility and not something we can arrange.

Click here to find out how to:

- [Transfer to someone else](#)
- [Move events](#)

As you know, we try to put runners at the heart of everything we do, whilst maintaining a business that can support our numerous charity partners 😊

Finally, we would like to say a huge 'look after yourselves' to the team at The Bumblebee Conservation Trust for their continued amazing work. As you may, or may not, be aware, this is the first year where the BBCT have officially joined us at our physical events and we're aiming to help them with much needed funds! And so we really encourage everyone to continue their fundraising efforts for this wonderful organisation.

We are really sorry that we have to take this action, and we know that you will be just as disappointed as us. We appreciate your support and understanding during this extraordinarily difficult time.

As always, should you have any specific queries or questions, please feel free to contact us [contact@curlysathletes.co.uk](mailto:contact@curlysathletes.co.uk) and we will respond as soon as possible.

In the meantime we will continue to watch and monitor and will keep everyone updated... but don't worry you are at the heart of everything we do! We will do our very best to look after all our runners and we can't wait to meet back up and shout you over the finish line!

Best wishes

The Team at Curlys 😊