

Hi,

## **Re: Run for Wildlife Spring 5k: Postponement**

Like everyone, we have been monitoring the news and government guidelines regarding the unprecedented situation we are currently facing in relation to COVID-19 (Coronavirus).

Over the last few days, we have been working closely with our partners (alongside our governing body, UK Athletics) and it is with a heavy heart that the decision has been taken to postpone the upcoming Run for Wildlife Spring 5k on Sunday 26<sup>th</sup> April 2020 until the 11<sup>th</sup> of October.

Whilst we appreciate this news may not be unexpected, we understand that it is extremely disappointing. However, we all have to do what is right for the good of everybody in these challenging times.

We want to do the best that we can for our runners, whilst continuing to support our charity partners and all of the other local businesses that rely on our events taking place and ensuring that we can continue as a business going forward.

Curly's Athletes is a very small family business and you are important to us. We have a high percentage of runners that come back to our races year after year and have stuck with us right from the beginning. We are doing our utmost to go above and beyond what other organisations can offer.

These are the options that we have available to all of our runners:

- **Automatically**, we will be transferring all 1,000 entries for the Run for Wildlife Spring 5k to the Run for Wildlife Autumn 5k event which takes place on **Sunday 11<sup>th</sup> October 2020**. We are looking at developing the route to support an increased capacity to make sure that everyone who will want to enter in October will be able to take part. NB: These are automatic transfers and there is nothing that you need to do.
- For those who are transferring to October, we will also automatically arrange for any spectator passes, fun runners, T-shirts etc to be transferred.
- Anybody who is unable to take part on the new date, will be able to transfer to future Run for Wildlife events next year or any of our other races up to 14 days before the new event date. You can see a current list of those here: <https://curlyathletes.co.uk/running-events> (we will also be adding more for 2021)
- If you would rather apply for a refund, our normal T&C's apply (based on the original date of the event) This is purely based on our committed costs for an event in the lead up to an event:  
Up to 90 days before, 100% refund  
Up to 60 days before event, 75% refund  
Up to 28 days, 50% refund

Less than 28 days no refund is possible (but don't worry we have some great transfer options coming up...)

- You can transfer your place to someone else up to 14 days before the new event dates through the normal entry system. After this date, you can transfer onto a friend/colleague/fellow runner through our new late mate system. This means that up to 48 hours before an event, you can submit details of the new runner and they will be able to take your place. This service is coming soon, so keep your eyes peeled 😊 nb: If you make any arrangement for selling your ticket, then this is entirely your responsibility and not something we can arrange.

Click here to find out how to:

- [Transfer to someone else](#)
- [Move events](#)

As you know, we try to put runners at the heart of everything we do, whilst maintaining a business that can support our numerous charity partners 😊

Finally, we would like to say a huge 'thank you' to the team at Yorkshire Wildlife Park for their continued support especially at this challenging time for themselves. As you may, or may not, be aware, these events at the Park raises tens of thousands of pounds every year for the Yorkshire Wildlife Park Foundation and so we really encourage everyone to continue their fundraising efforts for this wonderful organisation.

We are really sorry that we have to take this action, and we know that you will be just as disappointed as us, but we appreciate your support and understanding during this extraordinarily difficult time.

As always, should you have any specific queries or questions, please feel free to contact us [contact@curlysathletes.co.uk](mailto:contact@curlysathletes.co.uk) and we will respond as soon as possible.

Best wishes

The Team at Curlys 😊