

Child Care Resource & Referral (CCR&R)

❖ For Parents

Finding the best child care for your child may seem difficult. There are so many elements to consider. CDSC's CCR&R services can help make your decision easier by taking the guesswork out of choosing child care. Whether you are looking for a child care center, preschool, family child care home, summer program, special needs program, or school-age program, we help you make an informed decision. We provide you with information about quality indicators, types of child care programs available in your community, state licensing regulations, and information about child care subsidies to help pay for child care.

When you call our CCR&R department, a parent counselor will provide you with referrals to child care programs that best meet your child care needs. We have data on licensed and registered programs in New York City. The referrals are free of charge. You have the option to receive your customized consumer education referral packet by mail, email, fax or regular mail.

Child Care referrals are available 8:00 am - 5:00 pm, Monday thru. Friday at 718-398-6738 (English, Spanish and Haitian Creole,) or toll free at 1-888-469-5999 (English, Spanish, Chinese, and Haitian Creole), online anytime, or by completing the Referral Form and submitting by email, fax, or regular mail (instructions are included on the form).

❖ Quality Educational Information that you will receive:

- Contact information to check the complaint history of a program
- Referrals to New York State licensed/registered providers
- Financial assistance
- Accredited Child Care Information
- Choosing the right care for your child

❖ Referral Follow-up

Within a month of receiving a child care referral, the Parent Counselor will contact you to follow-up on the referral process. The information you provide will enable us to improve the level of service and let us know if any changes are necessary. This follow-up can be emailed to you in a link or sent by mail.

Contact Child Development Support Corporation (CDSC) with any questions and speak to a parent counselor by calling 718-398-6738

❖ Parent Education & Advocacy

Through various partnerships and collaborations, CDSC offers a wide range of resources free of charge to parents. Parents have access to workshops, hundreds of suggestions for fun, learning activities to do with their children, the latest information on child development, parenting issues, regulations on child care, and current legislation and policies affecting young children.

Parents are also encouraged and guided to advocate on a local and national level to help raise awareness of the importance of quality child care on the early development of children.

❖ **For Childcare Providers**

We assist child care providers to create and enhance home-based child care programs. Our child care resources, technical assistance, and professional development opportunities are wide ranging to meet the needs of potential, newly licensed or registered and existing child care providers. We assist child care providers to advance in their careers, expand their businesses, and continue to improve the quality of care available to children in New York City. In addition, we have specific resources for child care providers who specialize in meeting the needs of infants and toddlers, bilingual speakers, children with special needs, and families in need of non-traditional child care hours.

Professional Development

We offer professional development opportunities and workshops to child care providers, center directors, and the child care community on state mandated child care topics as well as on current child development issues. We also partner and collaborate with other organizations to expand the range and diversity of our workshop topics.

Health Care Consultancy Services

Despite the best care practices, it is inevitable that children will get sick in child care programs. Providers must prepare for illnesses ahead of time in order to provide the best possible care to a child in need. Our Health Care Consultancy Services assist providers to meet the health care needs of children in care and to comply with the OCFS regulations in order for their programs to be authorized to administer medication.

Program Grants

We provide grants up to \$500 to child care providers to help them promote health and safety in their child care program and enhance the quality of care they provide. New and existing providers with a current registration or license as well as Legally Exempt caregivers may apply. Grants are issued based on eligibility criteria on a first come first serve basis, while supplies last.

Technical Assistance on Three Levels

Basic, intensive, and enhanced technical assistance are available for child care providers, centers, school-age program staff, and anyone interested in opening a child care program. We offer information about opening and maintaining a state compliant child care program, ways to ensure a quality child care environment and, professional career advancement opportunities.

Training Scholarships

Scholarships are available through the Educational Incentive Program (EIP) to help qualified child care workers pay for the cost of training. To apply for a scholarship or for more information about the EIP visit: <https://www.ecetp.pdp.albany.edu>