

Child Safety and Wellbeing Policy

The Good Shepherd Child Contact Services

At The Good Shepherd Child Contact Services, the safety and wellbeing of children is our highest priority.

We are committed to maintaining a child-safe, trauma-informed environment where all children are protected, respected, and supported.

We operate in line with the National Principles for Child Safe Organisations and the Attorney-General's Guiding Principles Framework for Good Practice (2014). All staff hold current Working With Children Checks (WWCC) and are trained in identifying and responding to risks of harm, abuse, and neglect.

Every service and decision is made in the best interests of the child.

Our supervisors receive ongoing training in child protection, family violence awareness, and trauma-informed care.

Children's voices are valued and encouraged in ways that are safe and appropriate to their age and development.

We maintain a zero-tolerance policy for child abuse, neglect, or any form of harm.

All allegations and concerns are handled with urgency, confidentiality, and transparency in accordance with mandatory reporting requirements and our internal reporting procedures.

Our organisation is dedicated to creating environments that are physically, emotionally, and culturally safe for every child and family we serve.
