

No need to call for RMA # or write, just follow these simple steps

1. Please fill out this form and return with merchandise.
2. **Send merchandise back in its original box** along with the Return/Exchange form and **a copy** of the **ORIGINAL INVOICE. DO NOT WRITE ON MERCHANDISE BOX.** PLEASE WRAP OR PLACE IN MAILING BOX FIRST. Failure to do so will result in a charge of not more than \$8 for replacement box.

Returns without an original invoice will result in extreme delays in processing.

3. Return your package to our store:

Karizmah Dance Shoes & Boots

10875 Plano Rd #140

Dallas, TX 75238

Your Shipping Address

Name

Address

City/State/Zip

Phone

Email

Action You Wish to be Take- Please circle

Replacement / Exchange · Store Credit

Additional Customer instructions or comments, please write below:

CONDITIONS For Returns, Exchanges, or Refunds

Merchandise must meet the following conditions to qualify for return acceptance.

- A.** Merchandise must be in its original new condition, **with clean bottom soles** and no major creases on the shoes. Cut straps are considered used. We guarantee against manufacturer's defects within 90 days of purchase. Regular wear and tear does not qualify.
- B.** Returns that do not meet the conditions described within this policy may be returned at your cost or we can place them on consignment here at our store for you.
- C.** Shipping costs are non-refundable, unless the error was ours.
- D.** Free Shipping Coupons and Returns: If you used a coupon or received "Free Shipping" and return the shoes for a refund, the shipping cost will be deducted from the refund. Aka, you will be charged the shipping fee. Exchanges will also incur additional shipping charges.
- E.** Consignment purchases or clearance items are non-refundable. However, we can sell them here under your own agreement.
- F.** Send merchandise back in its original box if we mailed it to you. Do Not USE SHOE BOX AS A MAILING BOX, or additional cost will incur of not more than \$8. (varies by brand and shoe size)

INCORRECT ITEM RECEIVED

We make every effort to see that your order is shipped correctly and promptly. In the event that you have received an incorrect item otherwise listed on your order, contact us at your earliest convenience, within 1 week of receiving the item. We will gladly assist you.