



Siempre Lash Membership Contract

CLASSIC LASHES

Name:		Date:	
Address:			
Phone:		Birthday:	
Email:			
Emergency Contact Name:		Parent/Guardian Name:	
Emergency Contact Phone #:		Member #:	

Start Date: _____/_____/_____

Price: \$120.00/month

Automatic Charge Date: The first of every month.

Description:

The Siempre Lash Membership includes unlimited eyelash extension fills and full-sets each month to the agreed upon individual, as long as the monthly charge of \$120 for said membership is paid in full on the first of said month. Member will also receive 10% off all eyelash retail products.

Month-to-Month Agreement/Cancellation Policy:

The Siempre Lash Membership may be cancelled at any time up until the day before the first of every month. If membership is cancelled on or after the first of the month, cancellation will be honored, but a refund will not be given. In order to honor the charge for the month, I will offer continued unlimited eyelash extension services for the remainder of the month paid for, or I will offer services totaling the monthly \$120 charge, given to you in the form of a gift card to be used at your leisure. You will have one month following the first month of cancellation to collect your gift card. If your gift card is not collected within this month, you will no longer receive the \$120 missed after cancellation.

Services Unutilized:

If in the event an entire month passes and no eyelash extension services are utilized, I will offer services totaling the monthly \$120 charge, given to you in the form of a gift card to be used at your leisure. You will have one month following the unutilized month to collect your gift card. If your gift card is not collected by the end of this month, you will no longer receive the \$120 missed for your unutilized month.

Automatic Cancellation:

Automatic and immediate cancellation of your membership will be set in place if any of the following occur:

- Services go unutilized for two months in a row. (Usual cancellation and unutilized service policies will be void under such circumstances and the following policy will apply):
In the event that two consecutive months of services go unutilized, one month (totaling \$120) will be eligible for a refund in the form of a gift card to be used at your leisure. You will have one month after your membership is cancelled to collect your gift card. If you do not collect your gift card by the end of this month, you will no longer receive the \$120 paid for the first month of unutilized services. The \$120 for the second month of unutilized services will be non-refundable and non-transferable. In order to reactivate your membership, you must wait for the next first of the month to come along.
- Any perceived disrespect is conducted by you in the form of physical, sexual or unprofessional emotional misconduct.
In the event of such, all funds already processed will be non-refundable and non-transferable, and services will no longer be due to you.
- Temporary hold is put in place and reinstatement of membership is not requested after six months of said hold.

Temporary Hold on Account:

A temporary hold may be placed on your account starting the first of any month you request. You must request your hold before the month you intend to begin the hold. If you miss the first of the month deadline to begin your hold, and \$120 is processed for the month, you will not receive a refund, however, the said charge will be pushed forward to cover the charge of the first month of which you wish to end your hold. Usual membership guidelines outlined in this agreement will be reinforced once hold ends. Holds may only be reinstated on the first of the month. You may place your membership account on hold for up to six months. If six months passes and hold on membership is not ended, account will be closed. Account may be reopened on any following first of the month.

Retail Discount:

A 10% discount on lash retail will only apply while membership is active. "Active" is defined by Ancient Haven as anytime the account is not on hold or not unutilized.

Gratuity Clause:

Indicate below if you would like to add a gratuity for your services to be added to the total of your membership price charged on the first of the month.

\$Amount: _____

-or-

Percentage: _____

I hereby declare that I have read and understand this agreement fully and completely. I understand my payment responsibilities and the services I will be receiving. I understand the details of services unutilized, cancellations, temporary holds and retail restrictions. If I have any questions or concerns, I have brought them to Jessie Hunt's attention, and have agreed to follow the guidelines outlined in this agreement to become a member of the Siempre Lash Membership.

Client's Name: _____

Client's Signature

Parent/Guardian Signature

Date



Jessie Hunt
LMT, Aesthetician & Lash Artist
Ancient Haven Spa
(480) 249-6994
spa.ancienthaven@gmail.com
www.ancienthaven.com