

— QUINNCARE PLANS —

What Happens Next

Thank you for your interest in QuinnCare.

We aim to make the sign-up process straightforward and stress-free. Below is an overview of what happens next after enquiring about QuinnCare.

Step 1 – Booking Your Initial Inspection

Once you have agreed to join QuinnCare, we will contact you to arrange an initial boiler and heating system inspection at a suitable date and time.

This inspection allows us to:

- Confirm the system is safe
 - Check the boiler is operating correctly
 - Identify any existing faults or issues
 - Ensure the system meets QuinnCare cover requirements
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Step 2 – System Inspection

During the appointment, we will carry out an assessment of your boiler and heating system.

This may include:

- Gas safety checks
- Boiler operational testing
- Heating system checks
- Visual inspection of pipework and controls
- Pressure and performance checks

The inspection normally takes approximately 45–90 minutes depending on the system.

Step 3 – System Eligibility & Plan Selection

Following the inspection, we will confirm whether the system is eligible for QuinnCare cover.

Eligibility is based on:

- Overall boiler condition
- System safety
- Boiler age and reliability
- Existing faults or defects
- Availability of parts
- General condition of the heating system

Based on the inspection findings, we will advise which QuinnCare plans are available for your system.

If faults or issues are identified, repairs may be required before cover can begin. Any required work will be explained clearly and quoted separately.

Please note:

- QuinnCare does not cover pre-existing faults
 - Systems considered unsafe or beyond economical repair may not qualify for cover
 - Plan availability may vary depending on system condition
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Step 4 – Membership Activation & Payment Setup

Once the inspection has been completed and the system is approved for cover, your QuinnCare membership can be activated.

Annual Memberships

For annual plans:

- Payment can either be taken directly or issued via invoice
- Cover will begin once payment has been received

Monthly Memberships

For monthly plans:

- A secure Direct Debit sign-up process will be completed using GoCardless
- You will receive a secure link to complete the setup
- Cover will begin from the date the membership sign-up process is completed

Once activated, you will receive confirmation of:

- Your selected plan
 - Cover start date
 - Membership details
 - Annual servicing schedule
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Step 5 – Ongoing QuinnCare Support

As a QuinnCare member, you will benefit from:

- Priority breakdown assistance
 - Annual boiler servicing
 - Heating system support
 - Professional local engineer support
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Important Information

Cover Start Date

Cover begins once:

- The initial inspection has been completed
- The system has been approved for cover
- The membership sign-up/payment process has been completed

Missed Payments

Missed or cancelled payments may result in suspension or cancellation of cover.

Exclusions

QuinnCare does not cover:

- Pre-existing faults
 - Cosmetic damage
 - Third-party repair work
 - Systems considered unsafe or beyond economical repair
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Questions?

If you have any questions regarding your membership or upcoming inspection, please contact us and we'll be happy to help.

QuinnCare / Quinn Gas Solutions

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