

# AMEA Services UK Completes Shore Power Changeover HMI repair

## HMI TAKEN AWAY FOR ASSESSMENT

Faulty unit collected from customer and taken away.

## NO OBLIGATION QUOTATION FORWARDED TO CUSTOMER

Detailed quotation with costs and lead times forwarded to customer.

## ITEM REPAIRED AND FORWARDED ONTO CUSTOMERS DELIVERY ADDRESS

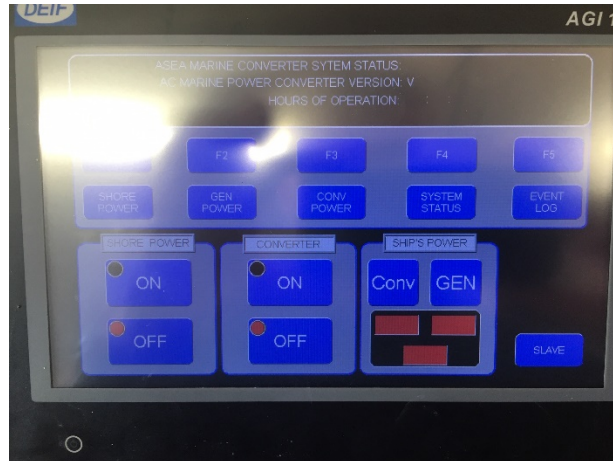
Item repaired in AMEA repair facility and sent to agents address. Item collected by customer during a port visit in between charters.

## BIG SAVING MADE

Obsolete screen would have meant retrofit costs.

## FAST TURNAROUND

Repaired screen back with the customer promptly.



**A customer had an issue with their remote shore power converter HMI screen used for transferring between shore and generator power. The screen did not power up correctly although 24vdc was present at the supply terminals. The screen was obsolete and replacing it with a modern equivalent would have additional cabling and also a larger screen which would lead to a new switchboard door and repositioning of instrumentation.**

**AMEA Services were able to take the failed screen away and after a brief inspection in the repair facility, offer a repair.**

**The screen was repaired and shipped to Palma on an urgent delivery.**



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