

## Agreement No.

# POWERSPORTS OFF ROAD TIRE AND WHEEL

**Information Page** 

I. Customer Informat	tion						
Last Name			First Name		MI		
Address							
City			State		Zip		
Phone			Email				
II. Seller Information			III. Lienhol	der Information			
Name			Name				
Address			Address				
City	State	Zip	City		State Zip		
Phone	E-mail		_				
IV. Vehicle and Cover							
Year	Make	Model		Tire Size and Make	Number of Wheels		
Current Mileage/Hours	Vehicle Identifica	tion Number (VIN)		Vehicle Purchase Date	Vehicle Purchase Price		
Agreement Purchase Date	Agreement Purc	nase Price					
				New ATV/UTV	Used ATV/UTV		
V. Agreement Inform	ation						
Term		Coverage begins on the Agreement Purchase Date and expires upon the passing of the length of time of the term stated.  If no term is selected, coverage will be in effect for three years. This Agreement is not renewable.					
VI. Customer Acknow	vledgment						
terms, conditions, or coverage the terms of this Agreement TO THE REPAIR OF COVERED purchase of this Agreement	ges of this Agreement render and understand the coverag COMPONENTS. This Agreeme	s it invalid. You will be r e, exclusions and maint ent is not an automobil ourchase, lease or finan	notified if the Agree enance requirement e liability or physic cing of a covered vo	ement is ineligible for cove ts. AUTHORIZATION IS REQ cal damage insurance poli	ation, alteration or change to the erage. I (the undersigned) have re UIRED FROM THE ADMINISTRATOI cy and is not an insurance contra t <b>ible associated with this Agre</b>	rviewed R PRIOR act. The	
Customer Signature (Custome	r/You/Your)	Purchase D	ate	Seller – Signature		_ ,	

Obligor/Provider: Apex Precision P.O Box 440264 Kennesaw, Georgia 30160 800.316.7213 Administrator American Guardian Warranty Services, Inc. PO Box 768

PU BOX 768 Warrenville, IL 60555 844.812.2232

AUTHORIZATION IS REQUIRED FROM THE ADMINISTRATOR PRIOR TO THE REPAIR OF COVERED COMPONENTS
CLAIMS: 844.812.2232
TO START A CLAIM GO ONLINE TO AGWS.COM

## OFF ROAD TIRE & WHEEL COVERAGE FOR ATVs AND UTVs

This **Agreement** applies to off road use ATVs and UTV's only. This **Agreement** provides for the **Costs** associated with the replacement of the tires and/or the repair or replacement of wheels attached to the **Vehicle**, which become **Unserviceable** during the term of this **Agreement**, subject to its terms, conditions, and exclusions. If the wheel can be repaired, **You** will reimbursed for the approved **Cost** associated with the repair including mounting, balancing, and taxes. If it cannot be repaired and/or a replacement tire is required, **You** will reimbursed for an approved replacement tire(s) and/or wheel(s) of like, kind and quality and the approved **Cost** associated with the replacement including mounting, balancing, valve stems, and taxes. **Replacement of any covered part may be made with new, remanufactured, rebuilt or like kind and quality at the time of repair or replacement at the sole discretion of the Administrator. Parts will be reimbursed up to manufacturer's suggested list price for an original equipment tire or wheel. Labor time will be reimbursed using nationally recognized labor time standards. <b>Vehicles that have tires over three inches outside the manufacturer's specifications are not eligible for coverage.** 

<u>TIRE REPLACEMENT</u>: You will be reimbursed for the approved Cost incurred to replace a tire, only if a tire covered by this **Agreement** becomes **Unserviceable**. This coverage is valid through the tread life of a tire, 2/32" or less is excluded; and replacement will be made with a tire of like kind and quality to the original tire.

<u>WHEELS (RIMS)</u>: You will be reimbursed for the repair or replacement of wheels rendered **Unserviceable** under this **Agreement**. **We** reserve the right to have damaged wheels repaired at **Our** cost by a service provider of **Our** choosing. **We** will cover wheel replacement only in the event that the damaged wheel cannot be repaired.

MOUNTING: You will be reimbursed for the approved Cost incurred for mounting, valve stems, and tire disposal for any tire replaced under this Agreement. Charges for pressure sensing devices and unspecified charges for shop supplies are excluded.

TAXES: You will be reimbursed for the cost of local and state taxes, as directed by state agencies for any tire or wheel replaced under this Agreement.

#### YOU MUST OBTAIN AUTHORIZATION PRIOR TO ANY REPAIR OR REPLACEMENT

Call (844) 812-2232 for repair authorization or visit www.AGWS.com and click "Customers" then "File a Claim" to start a claim.

## **CLAIM PROCEDURE**

YOU MUST OBTAIN AUTHORIZATION PRIOR TO REPLACEMENT OF ANY TIRE OR REPLACEMENT OF ANY WHEEL. Call the Administrator at (844) 812-2232 for a claim authorization number PRIOR to initiating a repair. Administrator's claim hours are 8:00 am – 6:00 pm CST Monday through Friday. Repairs during non-business hours MUST be reported the following business day. The Administrator, at its sole discretion, has the right to inspect or require photographs of any tire/wheel prior to paying any claim benefit. The Administrator has the right to require that the Vehicle be present during inspection. In the event the damaged tire/wheel is not available for inspection, there will be no claim benefit payable under this Agreement. The Administrator has the right to reasonably request any other documents or information necessary to process the claim by You. Replacement parts may consist of non-original manufacturer's parts. IMPORTANT: Please note that damage to alloy wheels can frequently be repaired. In the event that damaged wheels are replaced, Your repair facility must document the reasons why wheel repair was not possible. They should then attempt to obtain a remanufactured wheel to replace the damaged wheel.

NOTE: THE ADMINISTRATOR RESERVES THE RIGHT TO INSPECT ANY DAMAGED TIRE AND/OR WHEEL PRIOR TO ITS REPAIR OR DISPOSAL. FAILURE TO PRESERVE THE DAMAGED PROPERTY MAY RESULT IN CLAIM DENIAL.

For reimbursement, You must submit a copy of (1) the Agreement, (2) claim authorization number, (3) invoice and receipts indicating repair/replacement and tread depth, and (4) a completed claim form that can be obtained from the Administrator at www.AGWS.com or via mail at P.O. Box 768, Warrenville, Illinois 60555. The Administrator has the right to reasonably request from You any other documents or information necessary to process the claim. Replacement parts may consist of non-original manufacturer's parts. The Administrator reserves the right to deny claims due to misuse, fraud or misrepresentation by You. This is a reimbursement program for the repair/replacement of tires and/or wheels damaged due to a covered road hazard.

Emergency Repairs: For repairs required outside of normal business hours, You may take one of the following steps:

- Wait until regular business hours and follow the normal claims procedures or call the Administrator at [phone] and leave a message including Your full name, Vehicle identification number, and Agreement number to initiate a claim; or
- Authorize and pay for any diagnostic time needed to determine whether Your Vehicle needs a covered repair and take a picture of the tire/wheel in need of repair/replacement. If You reasonably determine that You have a covered repair and choose to have the tire replaced or wheel repaired, You are responsible for payment. During the next available business day, You must call the Administrator in order for the Administrator to determine whether the repair and/or replacement was covered under the Agreement terms. You will be required to submit a copy of the invoice/repair order, proof of payment and picture of the repaired wheel or replaced tire and/or wheel. If the Administrator determines that there was a covered repair, You will be paid in accordance with the terms and conditions of this Agreement.

Call (844) 812-2232 for Instructions and Repair Authorization or visit <a href="www.AGWS.com">www.AGWS.com</a> and click "Customers" then "File a Claim" to start a claim. NO PAYMENT FOR A CLAIM WILL BE MADE WITHOUT AUTHORIZATION.

## **TERMS AND CONDITIONS**

This **Agreement** is subject to the following Terms and Conditions. **No alterations, changes or waivers of provisions may be made to this Agreement.** The benefits available under this **Agreement** are strictly provided to **You**. State rules and regulations where this **Agreement** was sold take precedence over these Terms and Conditions.

#### DEFINITIONS:

Administrator - means American Guardian Warranty Services, Inc., P.O. Box 768, Warrenville, Illinois 60555; (844) 812-2232, www.agws.com

Obligor, We, Us or Our – mean Apex Precision, P.O. Box 440264, Kennesaw, GA 30160; (800) 316-7213.

Agreement – means this service contract that is a contract between You and the Obligor.

Agreement Purchase Date – means the date You purchased this Agreement as shown on the Information Page.

Agreement Purchase Price – means the amount You paid for this Agreement as shown on the Information Page.

Commercial Use – means and includes use of Your Vehicle for a business purpose in any manner including, without limitation, taxi, police car or other emergency vehicle, hauling, construction (other than driving to and from work), pick-up and delivery service, ride sharing, daily rentals, carry passengers for hire, snowplowing, and company pool use or business travel when the vehicle is used by more than one driver. Commercial use Vehicles are not eligible for coverage under this Agreement.

Cost – means the usual and fair charges for parts and labor necessary to repair covered parts. Replacement of any covered part may be made with new, remanufactured, rebuilt or like kind and quality at the time of repair or replacement at the sole discretion of the Administrator. Parts will be reimbursed up to manufacturer's suggested list price for an original equipment tire or wheel. Labor time will be reimbursed using nationally recognized labor time standards.

Information Page – means page 1 of this Agreement containing identifying information about You, the Selling Dealer and the Covered Vehicle.

Selling Dealer – means the retail seller of this Agreement to You for the Vehicle described on the Information Page.

Unserviceable - means that the tire has been punctured or otherwise damaged to the extent that it is unsafe, or that a wheel will no longer hold a seal with its tire.

Vehicle – means the Vehicle described on the Information Page.

You and Your – means the purchaser (or subsequent transferee) identified on the Information Page.

INSURANCE STATEMENT: Our obligations are guaranteed under a reimbursement insurance policy issued by Technology Insurance Company, Inc. In the event We cease to operate or fail to pay or refund any amount owed to You pursuant to the terms of this Agreement within 60 days, You may file a claim directly with Technology Insurance Company, Inc., 59 Maiden Lane, 43rd Floor, New York, NY 10038, 866-505-4048.

YOUR RESPONSIBILITIES: Proper care and maintenance are necessary to obtain the maximum mileage and wear from a tire and is required for coverage under this Agreement. You must:

- Maintain air pressure at the Vehicle/tire manufacturer's recommended levels and perform all manufacturer's recommended and preventative maintenance, including alignments, rotations. and balancing.
- . Check tires monthly for proper pressure, tread depth less than 2/32", improper or excessive wear, and signs of dry rot.
- Any condition that cannot be corrected must be replaced for the safety of the Vehicle occupants and is at Your expense.
- · Protect against further damage.

#### EXCLUSIONS - LIMITATIONS OF COVERAGE: Where permitted, this Agreement does not cover the following:

- 1. Pre-existing damage, conditions, or wear.
- 2. Damage due to normal wear and tear.
- 3. Tire/wheel balancing, for any reason.
- 4. Tire and/or wheel damage that is cosmetic in nature and that does not render the tire and/or wheel Unserviceable. (Cosmetic Damage means anything that alters the normal condition of the wheel/rim and is limited to factory wheel brushed or painted surfaces.)
- 5. Claims made without prior authorization from the Administrator.
- 6. Claims not submitted within 60 days of the date of damage.
- 7. Damage due to the Vehicle's tires tread depth of less 2/32" at the lowest point on the tire.
- 8. Tires or wheels transferred from a vehicle on which they were originally installed.
- 9. Damage resulting from racing, collision with a curb, median, or another vehicle, chain damage, misuse, abuse, lack of proper maintenance, misalignment, suspension problems, use on a construction site, vandalism or malicious mischief, theft, flood, fire, Acts of God, or acts associated with terrorism.
- 10. Damage due to an accident or collision, broken tire belts, operator error, manufacturer defects, abnormal wear, weather cracking, tread separation, dry rot, or exacerbated by continued use of a damaged tire/wheel after initial occurrence of damage.
- 11. Damage caused by driving on tires that are improperly inflated or tires and/or wheels which are undersized, oversized, or otherwise not recommended by the Vehicle manufacturer.
- 12. Vehicles that have tires over 3 inches outside the manufacturer's specifications.
- 13. Any loss covered by Your primary insurance provider, a manufacturer or tire distributor warranty or recall, or any other contract or warranty.
- 14. Vehicles used for Commercial Use, including delivery, rental, leasing, ridesharing, ride-hailing postal service, taxi, police, other emergency services, snow plowing, and competition or speed events.
- 15. Snow tire or chain mounting or removal.
- 16. Rental/replacement vehicle charges.
- 17. Tire/wheel accessories.
- 18. Environmental and disposal fees, shop supplies, vehicle storage charges, shipping or freight charges associated with the damaged tire/wheel or replacement tire/wheel.
- 19. Nitrogen filling for tires.
- 20. Damage occurring outside the United States, its territories or Canada
- 21. Any and all fines.
- 22. Any and all consequential damages.
- 23. We shall not be responsible for any loss arising out of the unauthorized access or use of any system, software, hardware, or firmware, or any modification, reprogramming, destruction, or deletion of data or software by any means.

The Administrator reserves the right to void the Agreement or deny claims at any time due to misuse, fraud or misrepresentation by You.

WE EXPRESSLY DISCLAIM ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE UNDER THIS AGREEMENT

#### **CANCELLATION:**

This **Agreement** is cancellable for any reason and at any time during the Term of this **Agreement**. To request a cancellation, submit written notification immediately to the **Selling Dealer, Obligor,** or **Administrator**, including the **Agreement** Number and Vehicle Identification Number. **You** may call the **Administrator** at [phone] or at www.agws.com with any questions.

- 1. If this **Agreement** is cancelled within 30 days of the **Agreement Purchase Date**, the full **Agreement Purchase Price** will be refunded, less any claims paid. No administrative or cancellation fee will be deducted.
- 2. If the **Agreement** is cancelled after the first 30 days, the refund will be calculated according to the pro-rata method reflecting the days in force based on the term of the plan selected and the date coverage begins, less claims paid. If **You** cancel this **Agreement** after the first 30 days from the **Agreement Purchase Date**, a \$50 administrative fee will be deducted from the refund. If **We** cancel the **Agreement**, no administrative fee will be deducted.
- 3. We may cancel this **Agreement** for nonpayment, material misrepresentation or fraud by **You**. Notice outlining the specific nature or reason for cancellation and effective date of cancellation will be mailed to **You**. Any refunds owed will be paid or credited no more than 45 days from the effective date of the cancellation, or sooner if required by state law.
- 5. If **Your Vehicle** and this **Agreement** have been financed, the **Lienholder**, if any, will be named on the refund check and, in the event of a cancellation upon repossession, the sole payee.
- 6. The Lienholder may cancel this Agreement for nonpayment, or if Your Vehicle has been declared a total loss or has been repossessed. The cancellation rights under this Agreement are transferred to the Lienholder and the Lienholder is also entitled to any resulting refund. The Lienholder will follow all cancellation rules in this Agreement. Any refunds owed will be paid or credited no more than 45 days from the date the Obligor or the Obligor's designee receives a complete notice of the request to cancel or sooner if required by state law.

TRANSFER OF AGREEMENT: If You sell the Vehicle, this Agreement shall terminate. You may apply for a transfer to the new owner. Within 30 days from the date of sale to a private party and not a dealer or entity in the business of selling, trading, or leasing vehicles, submit the following: 1) A check for a \$50 transfer fee payable to the Administrator; 2) A copy of the Information Page of this Agreement; 3) A signed affidavit stating the date of sale and the new owner's name, address and telephone number; and 4) Copies of Your maintenance documents for the Covered Vehicle. Proof of continuation of regular maintenance will be necessary in the event of a claim. The Administrator reserves the right to reject a transfer request in the event that the above requirements are not met. This

Agreement may not be assigned or transferred separately from the Covered Vehicle, nor can it be assigned to a new or used car dealership or anyone other than an individual person that purchased Your Vehicle.

<u>LIMIT OF LIABILITY</u>: The limit of liability shall not exceed \$750 per claim. The total of all benefits paid or payable while this Agreement is in force shall not exceed \$2,500. This Agreement is for the sole benefit of **You** and applies only to the covered **Vehicle**. In no event shall the **Administrator** or **Obligor** be liable for any direct, indirect, punitive, special, incidental, consequential damages or any damages arising out of or connected with the repairs performed under this **Agreement**.

<u>SUBROGATION</u>: If You receive benefits under this **Agreement**, **We** will be entitled to **Your** rights to recover against any manufacturer, insurance company or service agreement provider who may be responsible to **You** for **Costs** covered under this **Agreement** or any payments made by **Us**. If **We** ask, **You** agree to cooperate with **Us** in any matter concerning this **Agreement** or, to enforce **Our** rights.

ARBITRATION: You agree that any claim, dispute or controversy relating to this Agreement or the relationships which result from this Agreement, no matter against whom made, including the applicability of this arbitration clause and the validity of the entire Agreement, shall be resolved by neutral binding arbitration by the American Arbitration Association <a href="https://www.adr.org">www.adr.org</a> (unless another neutral organization is agreed upon by the parties), under the Arbitration Rules in effect at the time the claim is filed. Any arbitration hearing at which You appear will take place at a location near Your residence. Rules and forms related to arbitration may be obtained by at <a href="https://www.adr.org">www.adr.org</a> or by contacting the Administrator at 800-579-2233 or via written request to Administrator, P.O. Box 768, Warrenville, Illinois 60555. This arbitration agreement is made pursuant to a transaction involving interstate commerce, and shall be governed by the Federal Arbitration Act, 9 U.S.C. Sections 1-16. Judgment upon the award may be entered in any court having jurisdiction. THE PARTIES UNDERSTAND THAT THEY WOULD HAVE HAD A RIGHT OR OPPORTUNITY TO LITIGATE THROUGH A COURT AND TO HAVE A JUDGE OR JURY DECIDE THEIR CASE, BUT THEY CHOOSE TO HAVE ANY DISPUTES DECIDED THROUGH ARBITRATION.

#### NOTICES:

- Purchase of this Agreement is optional, cancellable, and is not required to purchase, finance, or lease a vehicle. The benefits provided may duplicate express manufacturer or seller's warranties that come automatically with every sale. You may be required by the seller of this coverage to pursue those warranties, which are available to You without this Agreement.
- This Agreement is not an insurance contract, warranty, or guarantee.
- . The terms of this written Agreement control the Agreement between Us. No change or modification to the written terms is valid.
- This Agreement is based on information You provided on the Information Page. Misrepresentation on the Information Page will result in rejection of this Agreement.
- Payment Plan: The settlement of any claim may first be applied to reduce any unpaid, outstanding balance on an Agreement that has been financed.
- Salvage: Upon the replacement of a covered part, Administrator shall have all rights of ownership to the damaged covered part (salvaged parts).

#### STATE REQUIREMENTS

If this Agreement was purchased in any of the following states, the Agreement is amended as indicated. The Administrator of this Agreement makes diligent effort to include all state notices as they become effective, but in cases where a state's notice is not present, state law will precedence over the terms and conditions of this Agreement, unless the Agreement language is more beneficial to the customer.

#### This Agreement is not available in Florida or Washington.

Alabama: The definition of **Obligor**, **We**, **Us** or **Our** is updated to mean **H&R Products**, **Inc. dba Apex Precision**, PO box 440264, Kennesaw, GA 30160. If **You** cancel this **Agreement**, any refund due may be credited to any outstanding balance of **Your** account and the excess, if any, refunded to **You**. The cancellation fee is reduced to \$25. If no claims have been paid, a 10% penalty per month shall be added to a refund that is not paid or credited within 45 days after return of the **Agreement** to **Us**. If **We** cancel, **We** will provide written notice five days prior to cancellation. Notice is not required if cancellation is due to nonpayment or material misrepresentation by **You**.

Georgia: The arbitration provision is deleted. Any claim or dispute will be adjudicated in **Your** county of residence. Pre-Existing Conditions known to **You** at the time of **Your** purchase of the **Agreement** are excluded from coverage. Modifications to the **Vehicle** made by **You** results in rejection of coverage under this **Agreement**. Repairs when the **Vehicle**'s odometer has been altered or tampered with while owned by **You** are excluded from coverage. Damage due to sludge may not be excluded from coverage. If **You** cancel the **Agreement** within the first 30 days of the **Agreement** purchase date, a 10% penalty per month shall be added to a refund that is not paid or credited within 45 days after receipt of the cancellation request. If **You** cancel after 30 days, the administrative fee will be \$50 or 10% of the pro-rata refund amount, whichever is less. There is no fee if **We** cancel. If **We** cancel due to fraud, material misrepresentation, or nonpayment, We will provide a written notice at least 30 days prior to cancellation. The finance company/lienholder is not considered a party to the contract and may only cancel the **Agreement** in the event of a total loss or repossession. See the section Cancellation for all other cancellation terms.