

eTournament Fishing Quick Reference Guide

1. Ensure Your Phone is Up to Date

Before the start of any tournament, it's essential that your phone's operating system is updated to the latest version available. This ensures compatibility with the eTournament Fishing App and prevents performance issues during the event. Additionally, if there's an update available for the app itself, make sure to install it prior to the competition. Keeping both your phone's OS and the App up to date will provide a smoother experience and minimize technical disruptions.


2. Phone Age and Performance Considerations

To ensure optimal performance, your phone should ideally be no more than five years old from its release date. While this can vary depending on the device model and its specifications, older phones may face performance issues due to slower processors, less memory and outdated software, which can lead to compatibility problems. These issues can impact your ability to submit results and navigation through the app. For more detailed information on supported devices and performance guidelines, please refer to the full user guide.

3. Troubleshooting Performance Issues

If you experience performance-related issues (such as lag or slow functionality) your mobile carrier might have slower internet in that area. You can also improve performance by restarting your device. Simply turn it off, wait a few seconds, and then turn it back on. After rebooting, log back into the eTournament Fishing App to refresh memory and clear unnecessary cache.

4. Submissions Stuck in 'Being Uploaded'

If you notice that your submission is taking longer than expected to upload and remaining in the "Being Uploaded" status, we recommend tapping the refresh button  located at the top-right corner of your screen. This action will resume any paused submissions and resolve minor upload delays.

5. Leave the App Open After Submission

After submitting a fish for tournament review, it's important to leave the eTournament Fishing App open so the compression and uploading process can complete in a timely fashion. Avoid swiping the App closed, as this will fully shut it down and interrupt the upload process. Instead, set your phone down and allow the screen to time out naturally. Letting the App run in the background ensures all submissions and files are efficiently uploaded without interruption.

For additional troubleshooting and assistance with other issues, please consult the complete reference guide or the FAQ.



eTOURNAMENT FISHING
Next Level Events