

On, Friday, June 17, 2022. I received the attached email confirming that I am picking up my unit on Saturday, June 18, 2022. The goal was to transfer all the remaining bodywork to the Lubbock Camping World location, for completion of the repairs started at the Alvarado location. When I arrived, my rig was not in sight. They indicated that it would be a few hours before it was ready.

At the time this was not an issue as I had multiple errands to run. Towards the end of the workday, I received multiple calls from the service department to come and payout the invoice. Since the service department was near closing time, I came back over to settle with them. At this point my unit was pulled to the front of the lot and visible to me. I had to leave to finish my errands and returned in about an hour to pick it up.

When I get back and enter the bus it won't start. So, they must boost it off. What was your staff doing for more than 8 hours? Then to make matters worse your service department MANAGER offered zero assistance to help me, other than boosting batteries that should have been charged before I arrived.

Later that day or early morning the following day I waited hours and hours for Good Sam's to show up. I have video of them showing up and leaving before fixing the problem.

Then, I began the most dangerous drive between Dallas and Lubbock I have ever experienced. The bus drove like a boat. It had 6-8" of play per ¼ to ½ turn. During this drive I had two near fatal incidents due to this flaw. I took a video of me taking the tire back to Camping World Lubbock asking them if this tire would pass a state inspection. This is plain and simple FRUAD!

When I reached Lubbock, I immediately dropped it off at Lubbock Truck Sales (LTS). LTS is the Lubbock area Freightliner shop. I told them about the repairs done in Alvarado to the axle and drivetrain. LTS called me within 24-48 hours and told me to come pick it up. They indicated "they were not going to get involved in a lawsuit". They made the statement that they were not even going to show it was checked in for repairs.

I then located someone who looked underneath, he was equally disgusted by what he saw. This individual is located at the old Reece Airforce base. After leaving here I went to McQuarters and they aligned the front end. They also discovered that one of the front tires had a gash in it. How, did you put an inspection sticker on a rig with a gash in the front tire? At this point I had McQuarters print out the previous two state inspections. This indicated that Jeff's shop in Lubbock placed an illegal and fraudulent inspection sticker on a 40' bus with a gash in a front tire.

Around July 8, 2022, my unit was towed under orders from your associate general counsel, because he says it was not check in. If it were not checked in, why did I get a letter from Good Sam's thanking me for my business. How did Good Sam's know it was there and Camping World did not?

During this process Jeff seemed to indicate if the unit was at his location repairs would not take so long. In essence he indicated he could move me to the front of the line. BULLSHIT! I wanted months for a service appointment. On the drive to Camping World Lubbock the bus broke down and had to be towed. I gave a list of repairs to the service writer; he never had the engine problems looked at. Additionally, when I first drove the bus one of the side panels was not secured and blew off, as I was going down the highway. I had been complaining about this within days of my purchase. At this time, they found and installed it. The problem is that it was not painted the color of the bus and the one that blew off. After paying out and driving off, I did not get 1-2 miles before the same motor problems disabled it from drivability. When I asked Jeff if they had the problem looked at, he said that they don't do motor work. I asked if it was even plugged in, and the codes read. Jeff says that they don't have a device to read in codes.

Rush Truck Center in Lubbock completed the repairs, and I notified Jeff and Jason to let Camping World Alvarado know that I would be dropping the unit off for the remaining body work to be completed. On Friday, March 10, 2023, as I was driving to the Dallas area, I received a phone call from Jeff Johnson-Regional Resolution Director-Camp World. He is one rude individual. He wanted to know why I was taking it back to Alvarado. I said that it was returning to get the body repairs completed. Repairs that were paid for but never completed. At this time, he claimed the parts for the repairs were in fact located in Lubbock. Jeff denies that he has the parts. So, who am I to believe. At this point Jeff indicated that they did not want to complete the repairs and were trying to determine how much money is owed to me from the insurance claim.

On March 28, 2023, I received a check for \$1,651.09. This check is supposed to reimburse me for the repairs that were never completed. The check should have included an itemized list of what was being refunded. It did not. So, I am returning this worthless check to you, so that maybe someone can get an itemized list of the completed repairs and one for the non-completed repairs. So, you don't misunderstand I am requesting two list.

Since I am totally disgusted and tired of dealing with this abortion, I am making the following offer for the next week. Repurchase this POS for \$2,500,000 in cash and I will walk away.

Should you not accept this offer, the bus will be wrapped or painted jet black. It will become a moving billboard looking for others your company has used and abused. It will be hot pink lettering advertising for individuals to sign up for the class action lawsuit. It will list my website address *Marcus-Huckleberry.com* for people to register. It will contain videos and more detailed documentation of what has happened to me. You should have your legal department see how successful civil cases are in the Texas counties of Dallas, Harris or Travis for companies involved in these types of cases (fraud) and other corporate malfeasance.

You have until noon, Friday, April 14, 2023, to accept this offer or let the FUN begin.

Yours truly,