

SMS & TEXT MESSAGING TERMS AND PRIVACY POLICY

Effective Date: July 17, 2026

Air Capital Heating and Air LLC ("Company," "we," "our," or "us") offers SMS and text messaging services to improve communication with our customers.

By providing your mobile telephone number and opting into our messaging program, you agree to these Terms.

Program Description

Customers may receive text messages regarding:

- Appointment confirmations
- Appointment reminders
- Technician arrival notifications
- Estimate updates
- Service scheduling
- Maintenance reminders
- Customer support
- Account notifications
- Promotional offers (only if separately consented to)

Message frequency varies depending on your interaction with our business.

Consent

By opting into our SMS program, you expressly consent to receive automated and non-automated text messages from Air Capital Heating and Air LLC at the telephone number you provide.

Consent is not a condition of purchasing goods or services.

Message & Data Rates

Standard message and data rates may apply according to your mobile carrier's plan.

Air Capital Heating and Air LLC is not responsible for carrier charges.

Opt-Out Instructions

You may opt out at any time by replying:

STOP

After opting out, you will receive one confirmation message and will no longer receive SMS communications except those necessary to complete any pending service request.

Help

Reply:

HELP

or contact us at:

Phone: (316) 990-1911

Email: aircapitalheatingnair@gmail.com

Privacy

We respect your privacy.

Information collected through our SMS program may include:

- Name
- Mobile phone number
- Appointment information
- Service history
- Communication preferences

We use this information solely to provide requested communications and improve customer service.

We do not sell, rent, or share your mobile phone number or SMS consent with third parties or affiliates for their own marketing purposes. We may share information only with service providers who assist us in delivering text messages and who are contractually obligated to protect your information.

Supported Carriers

Messaging services are available on most major U.S. wireless carriers.

Carrier participation may vary.

Delivery Disclaimer

Message delivery is subject to your mobile carrier and network availability.

We do not guarantee successful delivery of every text message.

Eligibility

You must be at least eighteen (18) years old or have the consent of a parent or legal guardian to participate.

Changes

We reserve the right to modify or discontinue our SMS program at any time.

Contact

Air Capital Heating and Air LLC

Phone: (316) 990-1911

Email: aircapitalheatingnair@gmail.com