

Become a Service Package Client Today

Service Packages provide flexible, on-demand support with predictable costs, no long-term contract, and low administrative burden for small and independent practices. Larger projects can be supported through custom contracting.

As a Service Package Client, you get:

- On-demand support when you need it
- Customized tools and resources
- Priority access to scheduling
- Personalized support



Patient-Centered Primary Care Home (PCPCH) Transformation



Value-Based Care/Payment Strategy



Behavioral Health Integration



Quality Improvement/Population Health

[Read More](#) 



E. Dawn Creach, MS

[Read my bio](#) 

At the core of Dawn's work are **compassion, integrity, and transparency.**

Dawn founded Creach Consulting Group in 2017 and brings 20+ years of experience supporting care delivery transformation and innovative payment models across healthcare organizations and health plans.

8 HOURS

\$2,200

12 HOURS

\$3,300

20 HOURS

\$5,500

I highly recommend Dawn's services.

She is a joy to work with and very knowledgeable as well as kind - and she will be your biggest cheerleader all along the journey!

-Erin Mullis, Neighborhood Family Medicine

[Book Your Free](#) 

30-minute consultation

Why use a Service Package instead of a traditional contract?

Service Packages are designed specifically for small-to-midsize and independent practices by providing reduced administrative burden, predictable costs, and flexible support when you need it.



What can the Service Packages hours be used for?

- PCPCH application preparation (initial or renewal)
- Questions about meeting PCPCH standards and specifications
- PCPCH site visit (audit) and documentation preparation
- Quality improvement and population health management strategies
- Behavioral health integration – program development, financial sustainability, clinician onboarding
- Value-based care/payment strategy, consultation, and technical assistance

Note: Service Package hours are not suitable for trainings, CAHPS® or workforce vitality surveys, larger health systems, or health plans. For these projects, let's discuss a custom contracting option that best fits your needs.

How do Service Packages work?

Clients pre-purchase a block of consulting hours and Creach Consulting draws from those hours as support is requested.

Available 2026 packages: • 8 hours = \$2,200 • 12 hours = \$3,300 • 20 hours = \$5,500

Once purchased, hours are placed on retainer and used over time. Hours are good for 12 months from the date of purchase.

How do I sign up?

The sign-up process is streamlined:

1. Complete a short intake and client agreement [CLICK HERE](#)
2. Select a Service Package (8, 12, or 20 hours)
3. Select how you would like to pay: ACH, by mailing a check, or by credit card (3% processing fee applies)
4. Work can begin right away!

How is time tracked and billed?

Consulting time is tracked in 15 minute increments as work is completed and then billed against your pre-paid hours.

Will I receive invoices?

Yes. Any month there is billable activity, you will receive an invoice showing:

- Work completed
- Hours billed that month
- Remaining balance of hours

What happens when I use all my hours?

When your hours are used, you may purchase an additional Service Package hours (8, 12, or 20 hours) at any time – just let me know!

What if my organization needs more support?

If your practice needs more extensive support or has a larger project in mind, please reach out and we can discuss a custom contracting option that best fits your needs.

Additional questions?

Reach out directly  Dawn@CreachConsultingGroup.com
