



Privacy Statement

Privacy Policy Overview

You can always contact us with questions or requests about your by sending us an email at operations@divergenzconsulting.com. Prior to doing so, please read this Privacy Policy Overview, which answers the most common questions about data use and practices.

DivergenZ Training and Consulting ('DivegenZ' "we" "us" or "our") a Training and Consulting company (the "Services") to individuals, and other businesses ("Clients"). The term used herein to describe the customers of those Clients (the customers who received training and consultation from us can be and individual or company) is "Guests" or "Client Customer." The purpose of this statement is to inform our Client's and Guests, of the kind of information we may gather, and how personal data may, or may not be, collected, protected, deleted, and used, by us or by individuals that use our Services at their own events to collect and/or view photos, videos and data.

By using our Services, whether you are a Guest or Client, you consent to the collection and use of your information as described in this Privacy Policy. If you do not agree with our policies and practices, you can inform us by sending us an email request.

Some Privacy laws differentiate between "Processors" and "Collectors" and apply different standards and rules to each category. In general, DivergenZ is a Processor. DivergenZ Training and Consulting are typically used by individual or companies ("Clients" "Collectors"). These clients get our services to train, certified and conduct consulting. These Collectors may have a separate Privacy Policy that differs from the DivergenZ Training and Consulting Privacy Policy described in this statement. We provide all Collectors with the option of displaying their own Privacy Policy link on the page where your photo or video is displayed, along with a variety of methods for ensuring that your participation is opt-in. You may also refer to the policy links that may be displayed on the web pages of any Collectors you may visit or provide personally identifiable information to. DivergenZ does not control the Privacy Policies of any of other Clients. Since, as a Processor, we do not have control over the Privacy Policies of any Clients, we cannot attest to, or have responsibility for, what they may do with your data.

This Privacy Policy does not apply to the following:

- Any data or information collected through us as a Processor, and then downloaded in any manner, by a Collector or other user for further use.
- Any other website, even though that web site may appear to be affiliated with us and/or may be linked to one of our Photo Display Pages.
- Any advertiser or 3rd party application or content, even though they may appear to be affiliated with us via a link accessible from any Photo Display Page website or through any of our Services.

We reserve the right to change our policies at any time for any reason. If changes are substantial, a reasonable effort to notify our Clients via the email address provided will be made. As with our agreeing to this terms it means you that you agree to be bound by those changes. This updated policy, and any future update, is intended to incorporate the recent changes in requirements of the Data Privacy Rules here in the Philippines and abroad. We make efforts to quickly and efficiently all reasonable request to remove data, media and associated information.

What We Collect and How We Use Your Information



When a Client uses our services, we use their personal information for our training and certification. We may also use your information to send you promotional communications, such as special offers, surveys, newsletters, etc.

You have the ability to opt-out of these communications at any time by clicking on the clearly visible links that are included with each form of communication or send us a direct message at operations@divergenzconsulting.com.

From time to time, we collect statistical data and information in an automated fashion. This does not include personal information, but we may associate it with personal information collected in other ways or received from third parties, provided to us by you. You may have the option to disclose information. Personal information may include your name, address, company, title, email, phone number, and other demographic or preference information.

DivergenZ may also collect information that does not directly identify your Training and Consulting but is associated with your interactions with our Services. Such information may include demographic information such as estimates of age, gender, etc.

Data Disclosure to Others

We may disclose other statistically aggregated information about our students without restriction. For example, we sometimes analyze the demographics to discern age group and gender.

We may disclose personal information that we collect (or that you provide) as described in our Privacy Policy to a variety of legitimate subsidiary and affiliated partners including:

- To a potential or actual employer/partner of the client to validate the authenticity of the Certificate received by student
- At your request or consent,
- For any other purpose disclosed by us when the information is provided.
- Via a court order or upon a legal request.
- To enforce or apply the Terms and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of us or our students or others.

Privacy of your Photo or Video

In exchange for receiving a photo or video, you grant both DivergenZ Training and Consulting the right to use your image and likeness for marketing and promotional purposes, unless you specifically request removal of the photo or video from our system by the method(s) described herein (e.g. by sending an email to operations@divergenzconsulting.com). In most cases, you can invite others to see your photo or video by visiting our Social media pages and company website. Our visitors can post your photo or video to various social networks by clicking certain links or buttons on our web page or video web page. Other sites may have alternate privacy policies that apply to media displayed on their site(s).

Photo and Video Content

Our services are intended to promote the success and achievement of our students in the field of Lean Six Sigma. DivergenZ does not condone or knowingly allow the capture or forwarding of obscene, vulgar, pornographic, or offensive photos or videos. DivergenZ will remove any known offensive material, we make no warranty, express or implied, regarding the content of captured photos or videos or their



appropriateness or inappropriateness for any particular purpose. By using our services, you relieve DivergenZ or affiliates of any liability or harm that may be caused by the posting of any and all photos or videos posted on the DivergenZ Training and Consulting website or any Marketing Partner's website including social media accounts.

Requesting Removal of your Photo and Data

You may request removal of your media, contact info, and data, at any time from our web services by simply filling out the form located at operations@divergenzconsulting.com. Upon receipt your email, we will remove your photo or video within a reasonable amount of time (typically within 48 hours, or earlier, if requested, and if possible). We consider any opt-out request from a Guest user as synonymous with a request to remove photos and/or data. Since our platform hosts different photos, we require specific information in order to locate your photo and honor your request. If the information you provide to us on the form is inadequate or incomplete, we may be unable to delete your data without asking for and receiving additional information. Once your photo and data are permanently deleted, we will not be able to recover them from our platform, and any links that associate your photo with our platform will no longer work.