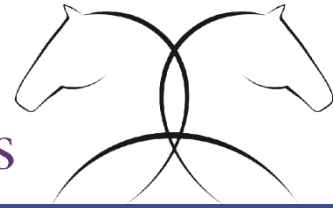


# WATTLAND II

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## PERFORMANCE HORSES



## Camp Refund Policy

### Camp Commitment

We cannot guarantee that your child will enjoy camp. If your camper has a camp related problem which may result in a withdrawal, we are committed to working with you. The parent (or guardian) must notify the Camp Director about a camp related problem and the camper must attend camp for two full days after notification before you are eligible for any refund. If a problem is not resolved during the two scheduled days following notification and the camper withdraws, families can request to retain as a credit for one (1) year any remaining balance which may be applied to future Wattland II activities.

### Refund Policy:

It is camp policy that no tuition refunds will be made in connection with late cancellations, late arrivals, early withdrawals, or camp dismissals due to misconduct. There will be no reduction or refund of fees for the discontinuation of the camp season due to illness, injury, acts of God, natural disasters, acts of war, terrorism, fire, pandemics or epidemics. Missed days of camp are not refunded or transferred (e.g. missed Friday and want to come back next week for a day)

### Schedule Swaps / Transfers:

If you would like to request we do a schedule swap / transfer, please email us. There is a \$20 fee and schedule transfers are not guaranteed.

### Only paid the deposit? Now what?

Families who have only paid a partial amount of camp fees (e.g. deposit only) are expected to pay the difference needed to supplement their cancellation. We hire staff based on anticipated enrollment and the cost to the camp is basically the same regardless of whether or not a child shows up or not (it's much more fun when they do!). We have been in the unfortunate position to have to send non-paying individuals to a firm we use for collections. We assume that our families will honor their original registration commitment.

### Rain Policy

While we hope and anticipate being able to ride every day we have camp, sometimes due to inclement weather we cannot ride. Alternative arrangements will be made and discussed with the child's guardians. Should we attend an activity off site a small fee may be required. All off site activity costs are not included in the cost of the camp.