

To: Hover Senior Living Community Residents, Families and Employees

From: Lisa A. Czolowski, CEO

Re: COVID Update and Reminders

Date: 8/11/2020

I am pleased to inform you that after five months into the pandemic we remain COVID-19 free! All employees of the Assisted Living and Hover Manor went through COVID testing on 8/6/2020 and the AL residents were tested on 8/7/2020. All were returned with negative results. The Green House staff are being tested every two weeks, and they also have been testing negative. The AL and Manor testing will continue monthly until we are told it is no longer necessary.

As a reminder, we are still operating under the State and County restrictions implemented earlier this year. Unfortunately, we have had visitors not wearing masks, not social distancing, having group gatherings on the chapel patio and having in person visits outside the designated areas. While I certainly understand the desire to enjoy the beautiful weather and socialize with family and friends, it is these activities that provide opportunity for the virus to be brought into our community.

I am re-sharing the following information as a reminder of safe practices while the virus remains active in Boulder County:

- 1). Please do not visit our community if you have active symptoms or have had active symptoms in the past 14 days or are living with someone who has active symptoms.
- 2). Always wear a face covering, (mask), while at the community. (This means you should not bring food in to share during your visit as you cannot remove your mask while onsite).
- 3). Outdoor visits are only approved in designated areas:

For the **Assisted Living**- You must call ahead to schedule with a staff person. Visitor area is under the canopy across from the main parking lot. Before entering, a staff person will need to screen you.

For **Hover Manor**- The designated visitor area is under the canopy in the southwest end of the front parking lot.

Please note: window visits at the AL are still encouraged and visitors do not need to call ahead to schedule these.

- 4). Everyone should practice safe social distancing of six feet. This is required even when outdoors.
- 5). Hand washing and or use of hand sanitizer is expected upon entering the community and throughout your visit.
- 6). When visiting off campus, please remember crowded indoor areas are placing you at greater risk of exposure. Whenever possible, avoid shopping or restaurants at peak business hours.
- 7). If you are experiencing any of the following symptoms, please report them to a staff member as soon as possible: Fever, sore throat, cough, shortness of breath, diarrhea or vomiting.

We will begin a slow opening of transportation the week of 8/17/2020. We will start with medical appointments only, Monday through Thursday. Only one person will be transported at a time. Advance reservations are necessary. Our driver will do a complete sanitizing between rides.

Thank you in advance for doing your part to keep Hover Healthy. Let's keep COVID out for another five months!