

Live Wire Automation

Billing Terms

August 2019

Please let us know if you have any questions or concerns. We are a small business and appreciate reviews of our service online. You will be helping support a small local business in the great state of Delaware!

A fifty percent (50%) deposit is required on all invoices over \$250 before work will be scheduled. This will allow us to allocate the materials required for your specific needs. The initial paid deposit will be considered acceptance of terms and conditions. Labor (based on an hourly rate) and other expenses may be adjusted after completion of work. We estimate high to safeguard for any unknowns. Keep in mind that all estimates are done based on visual inspection and the history that is reported to us and we will not have a true picture of your structure until the work begins.

Any and all deposits are non-refundable. Truncated jobs will be charged based on the percentage of job completed and materials used to date, and will not be allowed if standards will be compromised as a result. Additional consultation done in person and/or over the phone after the initial estimate will be billed separately.

Any and all work added on-site outside of the scope of the initial work detailed in the estimate will result in additional charges and must be approved via confirmation email to Live Wire Automation.

Clients will be required to pay in full after installation is complete and approved. A late fee of one percent (1%) will be charged starting seven (7) days after the installation and compounding every thirty (30) days. Legal fees necessary to obtain payment will be the responsibility of the client(s).

We sincerely appreciate your business. Your satisfaction is our number one goal!!