KnowPractices courses

AP02 | The KnowPractices learning rooms and courses for practice team members, with description, content and link

Source: knowmedical.learnworlds.com/knowpractices-home and its learning rooms, read 4 November 2026. Companion to AD02 and AD02.1 for doctors.

About KnowPractices	Knowledge platform for practices: courses and support packages for medical licencing and migration. Practice team members learn to undertake tasks, with Able Medico reviewing and confirming before lodgement, or taking the lead role.
Courses	Organised as chapters within seven learning rooms. Descriptions are the chapter "Objective"; content is the chapter "Modules". Wording follows the website, with spelling corrected and long lists condensed.
Links	Each link was tested without signing in. Opens: the course page loads. Needs sign-in or hidden: the link goes to the KnowMedical home page. Broken: page not found. No link: the button has no link yet.
Prices	Course prices are not shown for practices. Support is $280 per hour plus GST, with pre-paid discounts (section 7).
Access	Practices subscribe by contacting Mark Grahame: mark@ablemedico.com.au

At a glance

#	Learning room	Code	Chapters	Links	Room page
1	**Getting Started**	4PR000†	6	6	/kp-gettingstarted
2	**Pre-Arrival**	4PR100†	6	3	/kp-pre-arrival
3	**Colleges**	4PR200†	11	6	/kp-colleges
4	**AHPRA**	4PR300†	19	7	/kp-ahpra
5	**Medicare**	4PR400†	9	6	/kp-medicare
6	**Migration**	4PR500†	6	3	/kp-migration
7	**Support**	–	4	3	/kp-support

† Room codes are from the KnowPractices course folders; the website shows codes only for some chapters. Also on the platform: Our Blog (/blog) and Learning Community (not released).

1. Getting Started room

This is where your journey commences with KnowPractices. Our goal is to give you an insight into how best to navigate the platform to "fit" with your knowledge needs to support your practice, and how to access various support options as needed.

knowmedical.learnworlds.com/kp-gettingstarted

4PR001 Introduction

Link: knowmedical.learnworlds.com/course/kp-introduction **Needs sign-in or hidden: goes to KnowMedical home**

Description

To provide practices with an introduction to the KnowMedical for Practices platform. We call the platform "KnowPractices".

Content

- A MAP of KnowPractices
- Explaining the difference between KnowMedical for doctors and KnowPractices
- Courses within KnowPractices
- Support for Doctors and Practices flowchart

Navigating KnowPractices

Link: knowmedical.learnworlds.com/course/kp-navigation **Needs sign-in or hidden: goes to KnowMedical home**

Description

To show practice team members how to seamlessly navigate KnowPractices. How to find information. How to Login.

Content

- How to Login
- How to recover your Password
- The Navigation menus
- The Knowledge Rooms
- How to access Courses and Support packages
- How to get Immediate Support
- The Blogs
- Communities (future release)
- Managing Newsletters

Understanding the Australian Healthcare system

Link: knowmedical.learnworlds.com/course/kp-understanding-healthcare-system **Needs sign-in or hidden: goes to KnowMedical home**

Description

To provide team members with an overview of the key elements of the Australian Healthcare system. This chapter is identical to that undertaken by Doctors within the Exploring Opportunities package.

Content

- Explanation of the Course
- Types of Healthcare Employers
- Understanding Area of Need and District Workforce Shortage
- Understanding the Medical Licencing Process
- Understanding Migration options and Process
- Understanding AHPRA Medical Registration
- Understanding Medicare
- Understanding 19AB Exemptions
- College Pathways to securing Fellowship
- Potential College Assessment Outcomes
- Understanding Supervision and Supervision Levels

How to progress through KnowPractices

Link: knowmedical.learnworlds.com/course/kp-how2progress **Needs sign-in or hidden: goes to KnowMedical home**

Description

Guidance on various pathways through KnowPractices based on your professional interest and practice needs.

Content

- Flowcharts of various pathways
- Day to Day practice tasks
- Periodic Reviews
- Due Diligence
- Intermediate Tasks
- Advanced Tasks
- Ask us!

Can Able Medico provide Doctors?

Link: knowmedical.learnworlds.com/course/kp-provide-doctors **Needs sign-in or hidden: goes to KnowMedical home**

Description

Explanation of how Able Medico can provide Doctors that “fit” with your practice needs.

Content

- Our approach to finding Doctors OR they find us!
- Support for Doctors entrusted to us
- Ask us!

Getting Support AND for when things go wrong!

Link: knowmedical.learnworlds.com/course/kp-support **Needs sign-in or hidden: goes to KnowMedical home**

Description

Advise practices who best to contact, how best to do so, and timeframes for responses.

Content

- Who does what at Able Medico?
- Different support priorities and paths
- How to contact Able Medico
- Timeframes for responses
- When things go wrong... and they do!

2. Pre-Arrival room

Pre-Arrival covers all medical licencing actions from initial contact with a candidate to offering them employment. Our goal is to ensure you have all medical licencing issues covered during the Pre-Arrival phase.

knowmedical.learnworlds.com/kp-pre-arrival

Due Diligence

General DD course: knowmedical.learnworlds.com/course/kp-due-diligence **Needs sign-in or hidden: goes to KnowMedical home**
Radiology DD course: knowmedical.learnworlds.com/course/due-diligence-for-radiologists **Broken link: page not found**

Description

To provide practice team members with a disciplined and comprehensive approach to reviewing Doctors keen to join the practice. Colleges covered: RANZCR, ANZCA/FPM, RANZCO, RANZCOG, RACP, Dermatology. More underway.

Content

- Collecting key documents
- Completing templates for review
- Identifying skill gaps
- Determine the "most likely" outcome of College assessment
- Determine "suitability" and "fit" with your Practice

Optional support from Able Medico

- Get Able Medico to review your draft Due Diligence report and provide an opinion
- Get Able Medico to lead the Due Diligence process and liaise with your team and the Doctor

Doctors introduced to your practice by Able Medico will already have completed a Due Diligence report, which we share with the practice.

Area of Need Certificates

Link: knowmedical.learnworlds.com/course/kp-aon-certificates **Needs sign-in or hidden: goes to KnowMedical home**

Description

To show practice team members how to secure Area of Need certificates for IMGs.

Content

- Explanation of AON, DWS and Medicare
- AON rules by State and Territory
- Preparation and lodgement of AON certificates
- Amendments to AON certificates
- Monitoring AON certificate renewals
- Renewal of AON certificates
- Worked Examples by State

Optional support from Able Medico

- Get Able Medico to review your draft AON lodgement and provide guidance
- Get Able Medico to review when things go awry!
- Get Able Medico to lead the AON certificate process and liaise with your team and the Doctor

Able Medico includes Area of Need certificates for DWS practices where the practice sources a Doctor introduced by Able Medico. Non-DWS practices subject to review and quotation.

AMC and EPIC (MyIntealth)

Link: No link on the room page yet

Description

To show practice team members how to assist Doctors with notarisation of Identity and authentication of Qualifications through the Australian Medical Council and EPIC (MyIntealth).

Content

- Explanation of the AMC and EPIC process
- Preparation and lodgement for EPIC
- Notarisation of Identity in EPIC
- Translation and Notarisation rules for EPIC
- Authenticating qualifications in EPIC
- Linking to AMC and/or Colleges
- Preparation and lodgement for AMC
- Lodging qualifications in the AMC
- Linking AMC with the College
- Downloading evidence for Colleges and AHPRA

Optional support from Able Medico

- Get Able Medico to access the Doctor's AMC and EPIC, ensure all is correct, and download the evidence needed for College assessment applications

KnowMedical for Doctors: the Exploring Opportunities support package gives Doctors a walk-through of the AMC and EPIC, with optional support from Able Medico.

Getting Doctors Started

Link: No link on the room page yet

Description

To provide practice team members with the knowledge to advise regarding English Language Tests, Translations and Notarisation.

Content

- English Language Tests (4PR116)
- Translating Documents
- Notarisation and Certification of Documents

For Doctors sourced from Able Medico the Getting Started support package for Doctors is included in our service.

Relocation thoughts

Link: No link on the room page yet

Description

To provide practice team members with a checklist of Relocation tasks for IMGs.

Content

- Medical Indemnity Insurance
- Family Health Insurance
- Schools and Universities
- Banking
- Tax
- Removalists
- Pets
- Places to live
- Advising Colleges of Commencement

For Doctors sourced from Able Medico the Relocation support package for Doctors is included in our service.

Optional Support AND for when things go wrong!

Link: No link on the room page yet

Description

To ensure you are aware of optional support available from our team.

Content

- Support for Due Diligence
- Support for AMC and EPIC
- Support for AON and DWS issues
- Support for Relocation issues
- Support for when things don't work out!

3. Colleges room

The Colleges room is feature-packed. We cover Assessments. Then the difficult issues of Consideration and Reconsideration, Review and Appeal (they can save Doctors' careers!). Then a myriad of other College-specific medical licencing issues.

knowmedical.learnworlds.com/kp-colleges

4PR200 Overview of Colleges

Link: knowmedical.learnworlds.com/course/overview-of-colleges **Needs sign-in or hidden: goes to KnowMedical home**

Description

An overview of the key elements of Colleges for specialists in Australia.

Content

- Role of Colleges
- Knowing which specialty for which College
- Pathways to Fellowship
- Ongoing actions with Colleges

4PR205 College Assessments

Link: knowmedical.learnworlds.com/course/ **Broken link: page not found**

Description

Team members can assist the Doctor with preparation of documentation for College assessment. Timeframes for assessment. Reviewing assessment outcomes.

Content

- Confirming the College and assessment options
- Preparation and lodgement of assessment
- Coaching for the assessment (a KnowMedical for Doctors support package)
- Timeframes for College assessments
- Reviewing outcomes
- Appealing outcomes
- Pathways: Specialist; Area of Need; Dual Specialist and Area of Need; Expedited Pathway (ANZCA, RANZCOG); Defined Scope (RANZCR)

Optional support from Able Medico

- Able Medico reviews draft applications to provide guidance
- Able Medico reviews outcomes to provide guidance
- Able Medico undertakes the entire process with a cc: to team members

4PR210 Consideration of Special Circumstances

Link: knowmedical.learnworlds.com/course/college-appeals **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of when and how to assist an IMG in applying for Consideration of Special Circumstances.

Content

- Explanation of why and when to use
- Timeframes for consideration lodgement
- Key criteria
- Most likely outcome

Optional support from Able Medico

- Review of draft lodgement and provide guidance
- Able Medico take the lead role and cc: practice team members

STRONG RECOMMENDATION: this is a quasi-legal task and thus we STRONGLY RECOMMEND that Able Medico be engaged to take the lead role. Provide us with a BRIEF email outlining grounds and we will provide an opinion and quotation for consideration.

4PR215 Reconsideration, Review and Appeal

Link: knowmedical.learnworlds.com/course/college-appeals **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of when and how to assist an IMG in applying for Reconsideration, Review and Appeal.

Content

- Understanding of Reconsideration, Review and Appeal
- Preparing and lodging Reconsideration, Review and Appeal applications
- College timeframes for the above
- Most likely outcomes

Optional support from Able Medico

- Review of draft lodgement and provide guidance
- Able Medico take the lead role and cc: practice team members

STRONG RECOMMENDATION: this is a quasi-legal task and we STRONGLY RECOMMEND that Able Medico be engaged to take the lead role.

Seeking College letters of support

Link: No link on the room page yet

Description

Sharing with practice team members when and how to secure College letters of support.

Content

- Annual AHPRA renewals for IMGs who are NOT Fellows
- Changes in Supervisor or Supervision Levels

- Practice changes
- AON certificate applications
- Other circumstances

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

Practice accreditation

Link: No link on the room page yet

Description

Provide guidance to practices regarding College accreditation for AON practices.

Content

- Explanation of the College AON accreditation process and key criteria
- Explanation of timeframes
- Explanation of documents needed
- Explanation of preparation for College audit
- How to appeal a decision

Optional support from Able Medico

- Able Medico reviews draft documents AND College feedback to provide guidance
- Able Medico CANNOT TAKE the lead role as this is a clinically focused evaluation

4PR230 Remediation Training

Link: No link on the room page yet

Description

Provide guidance to practices regarding Remedial Training for Doctors impacted by the outcome of College assessments.

Content

- Consideration of Special Circumstances or Reconsideration, Review and Appeal
- Identifying College compliant Remediation practices
- Drafting application to College
- AHPRA changes for Remediation
- Periodic reviews
- Completion of Remediation
- AHPRA changes for return to Practice

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: practice teams

4PR355 Supervisors and Supervision levels

Link: knowmedical.learnworlds.com/course/4pr355-supervision **Opens**

Description

Provide guidance to practices regarding rules for Supervisors and Supervision levels, including changes to both. Course page: “To provide practice team members with a comprehensive understanding of Supervisors and Supervision Levels. We cover both AHPRA and College guidelines.” This chapter is identical to the one in the AHPRA room.

Content

- Explanation of AHPRA Supervision guidelines
- Explanation of College Supervision guidelines
- Explanation of Supervision levels
- Changing Supervision levels with the College and AHPRA
- Appointment of Supervisors
- Appointment of Temporary Co-Supervisors

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: practice teams

Managing College contacts

Link: No link on the room page yet

Description

General guidance on how to work “best” with Colleges.

Content

- General guidance on building relationships and working with Colleges

Optional support from Able Medico

- Able Medico reviews College interactions and provides guidance

4PR245 RANZCR Periodic Review (3 months)

Link: knowmedical.learnworlds.com/course/4pr245-college-periodic-reviews **Opens**

Description

To provide guidance for the purpose and correct completion of the formal review required after 3 months practice. Course page: for Area of Need IMGs assessed by the College, a formal performance report is required after 3 months practice. This is DIFFERENT to the RANZCR Upskilling performance reviews AND to the AHPRA WRIG-30. MANDATORY, and it supports Supervision level changes.

Content

- The RANZCR AON review form
- Guidance for completion
- Example AON review form
- Example supporting document

Able Medico can provide similar packages for other Colleges. Contact Mark.

Optional Support AND for when things go wrong!

Link: No link on the room page yet

Description

To ensure you are aware of optional support available from our team.

Content

- Support for Letters of Support
- Support for Practice accreditation
- Support for Remedial Training
- Support for Supervision
- Support for College contacts
- Support for when things go wrong!

4. AHPRA room

The AHPRA room is feature-packed. We cover all of the common registrations, completion of the ORIG30 Orientation, WRIG30 Performance and ACCL30 changes forms, Renewals and the new AHPRA online portal. In-depth guidance on Supervisors and Supervision Levels, vital for College and AHPRA compliance AND patient safety. Fellowship, General Registration and the new EXPEDITED PATHWAYS.

knowmedical.learnworlds.com/kp-ahpra

Overview of AHPRA

Link: knowmedical.learnworlds.com/course/overview-of-ahpra **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of AHPRA and the Medical Board of Australia before getting into specifics.

Content

- History of the Medical Board of Australia
- The Purpose of the MBA
- About AHPRA and the National Boards
- What AHPRA does
- What it means to be registered
- AHPRA pathways for IMGs
- Initial AHPRA registration

AHPRA rules for Certification, Translations, English Language Test and Criminal History Check

Link: knowmedical.learnworlds.com/course/ahpra-rules **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of the AHPRA rules.

Content

- Rules for Translating documents
- Rules for Certifying documents
- Rules for English Language Tests
- Rules for Criminal History Checks

4PR355 Supervisors and Supervision Levels

Link: knowmedical.learnworlds.com/course/4pr355-supervision **Opens**

Description

Provide practice team members with an understanding of AHPRA and College requirements for Supervision of IMGs and also Supervision Levels.

Content

- Explanation of AHPRA Supervision of IMGs

- Explanation of College Supervision of IMGs
- Explanation of Supervision Levels
- How to change Supervision Levels via College and AHPRA
- Appointment of Supervisors
- Appointment of Temporary Co-supervisors
- How to make AHPRA changes

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: practice team members

Post-Graduate Training / Supervised practice registration

Link: No link on the room page yet

Description

Provide practice team members knowledge of what Doctors are suitable for this registration and the College and AHPRA processes needed to secure.

Content

- Explanation of this registration
- Preparation of College application
- Securing College support
- Preparation of AHPRA application
- Preparation of supporting documents
- AHPRA process and timeframes
- Handling AHPRA queries
- Extension of Registration

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

Limited Area of Need registration

Link: No link on the room page yet

Description

Provide practice team members knowledge of what Doctors are suitable for this registration and the College and AHPRA processes needed to secure.

Content

- Explanation of this registration
- Preparation of College application
- Securing College support
- Preparation of AHPRA application

- Preparation of supporting documents
- AHPRA process and timeframes
- Handling AHPRA queries
- Extension of Registration

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

Provisional Competent Authority Pathway registration

Link: No link on the room page yet

Description

Provide practice team members knowledge of what Doctors are suitable for this registration and the College and AHPRA processes needed to secure.

Content

- Explanation of this registration
- Preparation of College application
- Securing College support
- Preparation of AHPRA application
- Preparation of supporting documents
- AHPRA process and timeframes
- Handling AHPRA queries
- Extension of Registration

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

ORIG30 Orientation (mandatory)

Link: knowmedical.learnworlds.com/course/orig30-orientation-report **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide practice team members with the knowledge to ensure the Doctor completes the mandatory AHPRA Orientation, and that the ORIG30 is completed correctly and lodged on time. Many practices do not have the time NOR the level of content to undertake the full ORIG30 Orientation; the ORIG30 course for Doctors can be worked through in their own time, and the practice simply covers “practice specific” induction topics.

Content

- Overview of the ORIG30 Orientation report
- Why all IMGs should undertake the ORIG30 Coaching course
- What elements of the ORIG30 do practices need to cover
- Completion of the ORIG30 report

- Lodgement of the ORIG30 report

Optional support from Able Medico

- Enrol the Doctor in the ORIG30 Coaching course
- Able Medico reviews the completed ORIG30 and provides guidance
- Able Medico takes the lead role and cc: the practice team

ACCL30 Changes to registration

Link: No link on the room page yet

Description

Ensure practice team members know how the ACCL30 needs to be completed correctly and lodged on time, and what changes are processed with an ACCL30.

Content

- Overview of the ACCL30 form
- Changing AHPRA pathways
- Temporary Work Sites; Changing Work Sites; Change of Principal Practice
- Changing Supervisors; Changing Supervision Level
- New position with a new employer or the same employer
- Limited AON registration impacts
- Other changes: Employer Sponsor; Sponsor Contact
- The Checklist; Lodgement; Common rejection issues

Optional support from Able Medico

- Able Medico reviews the ACCL30 and provides guidance
- Able Medico takes the lead role and cc: practice team members

4PR325 WRIG30 Performance

Link: knowmedical.learnworlds.com/course/kp-wrig30 **Opens**

Description

Ensure practice team members know how the WRIG30 needs to be completed correctly and lodged on time. Course page: “a comprehensive understanding of the WRIG30 Performance Report in terms of purpose, how to complete and lodgement. Includes a Walk-through and instruction sheet for completion.”

Content

- Overview of the WRIG30 Performance Report
- Walkthrough of the sections and completion
- Changing supervision levels
- What supporting documents are needed for changes
- Lodgement of the WRIG30
- Common rejection issues

Optional support from Able Medico

- Able Medico reviews the WRIG30 and provides guidance
- Able Medico takes the lead role and cc: practice team members

SPPA30 Supervision Plan

Link: knowmedical.learnworlds.com/course/ahpra-sppa30 **Needs sign-in or hidden: goes to KnowMedical home**

Description

Ensure practice team members know how the SPPA30 needs to be completed correctly and lodged on time.

Content

- Overview of the SPPA30 Supervision Plan
- Walkthrough of the sections and completion
- Changing supervision levels
- What supporting documents are needed for changes
- Lodgement of the SPPA30
- Common rejection issues

Optional support from Able Medico

- Able Medico reviews the SPPA30 and provides guidance
- Able Medico takes the lead role and cc: practice team members

Annual AHPRA Renewal BEFORE Fellowship

Link: No link on the room page yet

Description

Ensure practice team members know which renewal form to use and how to complete correctly and lodge on time.

Content

- Encourage the Doctor to enrol in the Annual AHPRA Renewal BEFORE Fellowship support package
- Which renewal form to use; walkthrough completion of the form
- Securing College support; WRIG30 Performance report; impact of changes
- Timeframes for lodgement; lodging the renewal; checking Renewal Status
- Common rejection issues
- What if the Doctor does not lodge before the renewal date?

Optional support from Able Medico

- Enrol the Doctor in the AHPRA Renewal Coaching course
- Able Medico reviews the completed renewal and provides guidance
- Able Medico takes the lead role and cc: the practice team

Annual AHPRA Renewal AFTER Fellowship

Link: No link on the room page yet

Description

Renewal AFTER Fellowship is very easily undertaken by the Doctor. This module provides practice team members with knowledge of what the Doctor needs to undertake.

Content

- Walkthrough of the online AHPRA renewal process
- What if the Doctor fails to renew by the Due Date?

Optional support from Able Medico

- Able Medico provides guidance as needed

Lodging documents in the AHPRA online portal

Link: No link on the room page yet

Description

Showing practice team members how to lodge documents online for AHPRA.

Content

- Walkthrough of lodging AHPRA documents online
- Securing confirmation of lodgement

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: practice team members

Checking AHPRA registration status

Link: knowmedical.learnworlds.com/course/check-ahpra-registration **Needs sign-in or hidden: goes to KnowMedical home**

Description

Show practice team members how to check AHPRA registration AND renewal status.

Content

- Walkthrough of checking Registration Status
- Walkthrough of checking Renewal Status
- Checking Medical Board outcomes

Optional support from Able Medico

- Able Medico provide guidance

Fellowship and AHPRA

Link: No link on the room page yet

Description

Provide practice teams with an understanding of AHPRA changes needed, timing and support documents on securing Fellowship.

Content

- Encourage the Doctor to enrol in the AHPRA Fellowship change support package
- Securing College letter
- Preparation of AHPRA specialist registration and supporting documents
- Lodgement and timeframes
- Impact on Medicare
- Discussion about General Registration

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: practice team members

General Registration

Link: No link on the room page yet

Description

Provide practice teams with an understanding of AHPRA changes needed, timing and support documents on securing General Registration. ADVICE: this should be regarded as an OPTIONAL registration for the Doctor; we offer a support package in the KnowMedical platform.

Content

- Preparation of AHPRA general registration application
- Preparation of supporting documents
- Lodgement
- Timeframes
- Impact on Medicare

Optional support from Able Medico

- Able Medico reviews all application forms and supporting documents
- Able Medico takes the lead role, drafts documents, lodges and monitors

EXPEDITED PATHWAYS to AHPRA registration

Link: No link on the room page yet

Description

To explain the AHPRA Expedited Pathways for Registration. Only applies to GPs, Anaesthetists and Obs/Gyno currently. Able Medico is monitoring for our core specialties of Radiology, Nuclear Medicine, Pain, Ophthalmology, Cardiology et al.

Content

- Approved specialties and how the pathway works

Managing AHPRA contacts

Link: No link on the room page yet

Description

Provide an understanding of how best to work with AHPRA.

Content

- General guidance on building relationships and working with AHPRA

Optional support from Able Medico

- Able Medico reviews AHPRA communications and interactions and provides guidance

Optional support AND for when things go wrong!

Link: No link on the room page yet

Description

To ensure you are aware of optional support available from our team. AHPRA is the most common area where things go awry: forms change, rules change, and case officers have differing opinions and interpretations.

Content

- Support for all elements of AHPRA tasks

5. Medicare room

We cover all of the elements of Medicare. Specialist Registration on commencement and renewals. Medicare Provider Numbers for DWS and non-DWS locations with a full explanation of 19AB Exemptions. PRODA for practices and HPOS for Doctors. And a full explanation of the 10 year Moratorium including discounting.

knowmedical.learnworlds.com/kp-medicare

An Introduction to Medicare

Link: knowmedical.learnworlds.com/course/overview-of-medicare **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of Medicare before getting into specifics.

Content

- The History of Medicare
- Specialist Registration
- Prescriber Numbers
- Provider Numbers
- Medicare flowchart
- 19AB Exemptions

Specialist Registration

Link: knowmedical.learnworlds.com/course/medicare-specialist-registration **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of securing Medicare Specialist Registration for Doctors.

Content

- Overview of Medicare Specialist Registration
- Walkthrough of the Medicare HW077 form
- Preparation of supporting documents
- Lodgement and timeframes
- Common rejection issues
- Renewals and visa changes

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

If the Doctor is sourced from Able Medico we can undertake all of the above with our full Medical Licencing and Placement option.

Provider Numbers for DWS practices

Link: knowmedical.learnworlds.com/course/medicare-pn-dws-without-hpos **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of how to secure Medicare provider numbers for practices that are DWS.

Content

- For Doctors with HPOS: supporting documents and walkthrough of HPOS lodgement
- For Doctors without HPOS: walkthrough of the HW019 form, supporting documents and lodgement
- Timeframes and securing outcomes
- Doctor confirming bank details
- Common rejection issues

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

If the Doctor is sourced from Able Medico we can undertake all of the above with our full Medical Licencing and Placement option.

Provider Numbers for non-DWS

Link: knowmedical.learnworlds.com/course/overview-of-medicare-pn-for-non-dws **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of how to secure Medicare provider numbers for practices that are NOT DWS. This chapter is advised BEFORE you undertake the 19AB Exemption chapters.

Content

- Checking the DWS status
- Checking 19AB Exemptions
- Walkthrough of the HW019 form
- Preparation of supporting documents
- Lodgement and timeframes
- Securing outcomes
- Common rejection issues
- Renewals

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

19AB Exemptions

Introductory: knowmedical.learnworlds.com/course/19ab-exemptions-level-1 **Needs sign-in or hidden: goes to KnowMedical home**
Intermediate: knowmedical.learnworlds.com/course/19ab-exemptions-level-2 **Needs sign-in or hidden: goes to KnowMedical home**
Advanced: No link on the room page yet

Description

Provide team members with an understanding of ALL 19AB Exemptions, and the knowledge to prepare and lodge them. For EACH exemption: an overview including criteria, a walkthrough, a checklist, lodgement, timeframes and appealing adverse outcomes.

Content

- Introductory (all team members): Locum; After Hours and Weekends; Refer and Request Only
- Intermediate: Spousal Exemption for two Doctors; Spousal Exemption for non-Doctor spouse; Prior Negotiation; Acute Shortage
- Advanced: Replacement; Academic; ATSI; section 6(3)g Discretionary

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

PRODA for Practices *In development*

Link: No link on the room page yet

Description

To provide team members with how to secure and manage PRODA for their practice. “We are still developing this course.”

Content

- Overview of PRODA
- Walkthrough of PRODA registration
- Common rejection issues

4PR440 HPOS for Doctors *In development*

Link: No link on the room page yet

Description

To provide team members with how to secure and manage HPOS for their Doctor. Get the Doctor to fund their HPOS registration. “We are still developing this course.”

Content

- Overview of HPOS
- Encourage Doctor to enrol in HPOS for Doctors support package
- Walkthrough of HPOS registration
- Securing Delegate access

- Common rejection issues

10-year Moratorium *In development*

Link: No link on the room page yet

Description

"We are still developing this course."

Content

- Overview of the 10-year moratorium
- Explanation of discounting
- Checking moratorium status
- Asking Medicare for confirmation
- Actions to consider before expiration of moratorium

When things go wrong!

Link: No link on the room page yet

Description

Handling rejections and appeals with Medicare.

Content

- Common rejection issues
- How to handle appeals when things go wrong

Optional support from Able Medico

- Able Medico reviews drafts and provides guidance
- Able Medico takes the lead role and cc: team members

6. Migration room

An overview of Migration and the various types of Visas, then details of the most common visa types used for doctors: the 482 Temporary Resident visa, 186 Sponsored Permanent Resident Visa, 190 Independent Permanent Resident Visa and then Australian Citizenship.

knowmedical.learnworlds.com/kp-migration

An introduction to Migration

Link: knowmedical.learnworlds.com/course/overview-of-migration **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of Migration Visa types before getting into specifics.

Content

- Most common visa types and pathways to Citizenship
- All visa types
- Key point explanation covering: 482 Temporary; 186 Permanent Resident; 190 Permanent Resident; Australian citizenship

482 Temporary Resident Visa

Link: knowmedical.learnworlds.com/course/temporary-resident-visas **Needs sign-in or hidden: goes to KnowMedical home**

Description

Provide team members with an understanding of the 482 Temporary Resident Visa.

Content

- Overview of the 482 Visa
- 482 Streams
- Requirements
- Obligations
- Processing time
- Conditions
- Progression to PR

186 and 190 Permanent Resident Visa

Link: No link on the room page yet

Description

Provide team members with an understanding of the 186 and 190 Permanent Resident visas.

Content

- Overview of the visa
- Requirements
- Obligations
- Processing time
- Conditions

Australian Citizenship

Link: No link on the room page yet

Description

Provide team members with an understanding of Australian Citizenship.

Content

- Overview of Citizenship
- Requirements
- Obligations
- Processing time
- Conditions

19AA compliance

Link: No link on the room page yet

Description

To provide team members with an understanding that Medicare 19AA does not allow Provider numbers to be granted to Doctors holding PR but NOT Fellowship.

Optional support from Able Medico

- Able Medico is available to secure 19AA compliance to enable PR before Fellowship

Lenton Migration

Link: lentonmigration.com.au/ **Opens (external site)**

Description

Victoria Lenton has formed her own practice with a skilled, professional team of migration lawyers and agents. We use Lenton Migration for all of our Doctors and family visas. Lenton Migration can provide visas for Parents and any non-Doctors also.

7. Support room

The KnowPractices courseware is complemented by the KnowledgeBase blog, Frequently Asked Questions, the Community, and of course access to US! The practice MUST have a support arrangement in place with Able Medico for both Immediate and Non-Urgent support.

knowmedical.learnworlds.com/kp-support

Immediate Support: CODE BLUE

Link: knowmedical.learnworlds.com/kp-immediate-support **Opens**

Description

You need an Immediate, Urgent, Practice or Doctor critical response. Turnaround within the hour UNLESS we are travelling.

Content

- Complete the form with "IMMEDIATE SUPPORT" on the first line of the message, OR
- Email mark@ablemedico.com.au with "IMMEDIATE SUPPORT" in the subject line, OR
- Text Mark (number on the page) with "IMMEDIATE SUPPORT" on the first line

Non-Urgent Support

Link: knowmedical.learnworlds.com/kp-non-immediate-support-clone **Opens**

Description

You need a response BUT it is not immediate, nor urgent. Turnaround by the next business day (at most) UNLESS we are travelling.

Content

- Complete the form with "PRACTICE SUPPORT" on the first line of the message, OR
- Email mark@ablemedico.com.au with "PRACTICE SUPPORT" in the subject line

Support Packages

Link: knowmedical.learnworlds.com/kp-supportpackages **Opens**

Description

The support packages available to all practices. Prices from the Support Packages page.

Content

- Ad-hoc pay as you go: an agreement in place; $280 per hour plus GST; invoices periodically or on completion; strictly 14-day terms
- Buy a support hour: for practices without an ad-hoc agreement, pre-paid plan or agreed project; we advise if more time is needed
- Pre-paid: 10 hours at $280 with a 5% discount; 20 hours at $280 with a 10% discount

Other Support Options

Link: No link on the room page yet

Description

Try the FAQ within the Rooms, the Knowledge Base and the Blog.

Content

- FAQ within each room
- Knowledge Base
- Blog (/blog)
- Learning Community: NOT RELEASED

8. Website points to check

Found while reading the KnowPractices pages and testing every link while signed out.

Item	What we found
Most course links need sign-in	Of the 30 course links in the rooms, 24 send a visitor who is not signed in to the KnowMedical home page; only 4 open (4PR355 twice, 4PR245 and 4PR325) and 2 are broken. If these courses are meant to be visible to prospective practices, check their visibility settings in LearnWorlds.
Broken links	“Radiology DD course” (Pre-Arrival, /course/due-diligence-for-radiologists) and “College Assessments” (Colleges, link is just /course/) both give “page not found”.
Buttons with no link	30 chapters (or levels) have no link, usually a “Take Me There” button that goes nowhere. They include AMC and EPIC, Letters of support, Practice accreditation, the AHPRA registration types, ACCL30 and Renewals.
Courses for Practices page	/courses-practices lists no courses.
Placeholder text	“Write your awesome label here.” and “Empty space, drag to resize” appear in every room.
Copy errors	ACCL30 optional support says “reviews the WRIG30”. The Migration room FAQ repeats the Medicare FAQ (Locum provider numbers, HPOS). The Medicare FAQ calls 4PR440 “HPOS for Practices” but the chapter is “HPOS for Doctors”.
Spelling	MyInthealth (MyIntealth), certficates, assesment, “Able Medical reviews”, “lead by Victoria Lenton” (led), “featured packed” (feature-packed), indepth, managment, Opthalmology, Anesthetists, Supervisions Levels, Appealling, “varios”, “assesssment”, “HPOSF”, “Support ot”.
Wording	The home page says “WE ARE CURRENTLY MIGRATING CONTENT FROM ANOTHER PLATFORM” on every room, and the Learning Community says “Coming when we figure it out!”. Worth updating before sharing with practices.