

# **PATIENT REMINDER CALLS & MISSED APPOINTMENTS**

**Please remember patient reminder calls are a courtesy.**

**It is the parent's responsibility to remember an appointment.**

**There is a \$50 fee for appointments cancelled less than 24 hours prior to the appointment time.**

Our doctors and staff want to be available for your needs and the needs of all our patients. When a patient does not show up for a scheduled appointment, another patient loses an opportunity to be seen. Although we have always had a cancellation policy, circumstances have caused us to enforce a policy of charging for no-show appointments, and those appointments not cancelled within 24 hours. As of December 2024, there will be a fee of \$50.00 assessed if we do not receive a call to cancel an appointment.

Thank you for being a valued patient and for your understanding and cooperation as we institute this policy.

This policy will enable us to open otherwise unused appointments to better serve the needs of all patients.

The Staff of Poole Pediatrics, P. A.

Parent Signature \_\_\_\_\_ Date \_\_\_\_\_