



Arquella Hargrove brings a successful 25-year track record of creating and implementing productivity-inducing practices through the application of strategic planning and organization development in both the public and private sectors. She has supported both established organizations and entrepreneurial ventures advising them through their stages of creation, growth, and stabilization.

She helps organizations and business leaders build stronger, more effective teams and companies. Valued for providing her clients with a set of principles on workforce development, diversity & inclusion strategies, EEO and company-wide codes of ethics and policies to build their capacity.

Arquella is a sought-after facilitator, business consultant, speaker, and coach dedicated to the transformative and sustainable results of business leaders. A moderator and frequent panel speaker in the areas of diversity, women in leadership, and social capital, as well as, a contributor to publications such as Workforce Magazine. Arquella was awarded "Top 30 Influential Women in Houston 2018."

Arquella holds a Bachelor's Degree in Human Resources Management from Ottawa University and an Executive MBA from Texas Woman's University. Arquella has multiple certifications in personality behavioral assessments (Birkman, DISC, MBTI, Insights, Personalysis), certified facilitator, master coaching, leadership development, conflict resolution, mediation, certified trainer, and Unconscious Bias Practitioner.

- ✓ Arquella is the coach, trainer and facilitator of the City of Houston's Build-Up Houston Program a 7-month capacity building program for small businesses in Construction.
- ✓ Arquella works with several business units in Houston's Metro Transit Authority on strategic planning, organizational development and workforce training.
- ✓ Arquella is a certified coach specializing in the areas of career and leadership.
- ✓ She is a thought leader in leadership development. She has authored a chapter on leadership in the book, *Coaching Perspectives*.
- ✓ She has been "dubbed" a change management agent based on her work of facilitating visioning & strategic planning, board development, customer service improvement, and performance management sessions.
- ✓ Arquella is an adjunct instructor at University of Houston-Downtown (courses: communications, Training and Development; Public Speaking), LoneStar Community College (courses: Human Resources Management, Human Resources Information Systems, Organizational Behavior), and a long-time facilitator for the University of Houston's School of Public Affairs/Policy – Certified Public Manager Program.

"Arquella's strengths are her ability to problem solve, counsel management, her demeanor and technical knowledge." **David Austern, Former SFDCT CEO**

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Arquilla has been actively involved in the community for many years holding various positions, such as:

- ✓ Association for Talent Development, National Advisor to Chapters and Chapter Leadership Conference Chair, 2016
- ✓ Association for Talent Development (Board Past-President)
- ✓ Passages for Women (Board Past-President)
- ✓ The Bridge Over Troubled Waters (Board Past-President)
- ✓ Community Family Centers (Board Past-Secretary)
- ✓ United Way of Greater Houston (Class XXVII Project Blueprint, 2008)
- ✓ Leadership Houston (Class XXX, 2012)
- ✓ Greater Houston Partnership Women Business Alliance
- ✓ Society of Human Resources Management (SHRM)
- ✓ National Association for African Americans in Human Resources, (Board Past President, Houston Chapter)