



Quality Policy Statement

CEL Energy Solutions Ltd was founded 2018, in Corby, Northamptonshire, specialising in internal works replacement and associated services. Our workforce has more than 100 years accumulative experience in internal works in support of MRP activities.

We ensure that our customers are at the heart of everything that we do, and we strive to provide an exceptional service. We are aware that the public are heavily reliant on their Utilities services and go above and beyond to ensure that their service is reconnected as quickly as possible, without compromising on quality or safety. It is on these principles that we have built our organisation, and we have built a long-established network of repeat clients that value our dedication.

It is the policy of CEL Energy Solutions Ltd to provide our customers with a high standard of service, in accordance with the relevant legislations and legal requirements.

Our Quality Policy is defined and strongly driven by the following management principles and behaviours:

- Build a mutually profitable relationship with our clients, ensuring their long-term success through the understanding of their needs and the needs of their customers
- Achieve our commitments for quality, cost and schedule
- Enhance the systematic research and use of best practices at all levels to ensure reliable risk management
- Develop staff competencies, creativity, empowerment and accountability through relevant programmes
- Achieve and maintain all relevant qualifications, ensuring that works are carried out by experience, well trained and suitably qualified personnel
- Show strong management involvement and commitment



We strive to become the best provider of internal works, replacement and associated services works and services in the industry. Using these guiding principles, everyone at CEL Energy Solutions Ltd is accountable for fully satisfying our customers by meeting or exceeding their expectations with a best-in-class service that is the envy of our peers. Our goal is 100% satisfaction, 100% of the time.

It is our commitment to provide a continually improving service, meeting our client's requirements by producing finished works that we can be justifiably proud of. The company aims to achieve this by implementing a system that complies with the international standard of good practice, ISO9001. It also includes a commitment to learn from customer feedback, as well as legal and regulatory requirements.

We expect our suppliers to meet or exceed our own expectations, and we keep an approved Supplier Register to this effect. All suppliers must be reputable and of good standing

It is the responsibility of all CEL Energy Solutions Ltd employees to adhere to this policy, with ultimate responsibility assumed by the Company Director – the Director will aid the continual development of this system to ensure it remains relevant and effective. This is done through process reviews and business changes, which is a continuous improvement process that is decided by Senior Management and signed off by the Director.

Signed: 

Conor Bird – Director

October 2025