



Booking Terms & Conditions



Please read the terms and conditions carefully before booking an appointment with us.

Thanks

1. Booking and Payment: By booking an online or in-person migration consultation, you agree to pay the full consultation fee at the time of booking. The fee is non-refundable, except in the case of cancellation by us.

2. Consultation Time and Location: We will make every effort to ensure that the consultation takes place at the agreed time and location. However, we reserve the right to reschedule the consultation due to unforeseen circumstances. In such cases, we will notify you as soon as possible and offer an alternative time and location.

3. Information Accuracy: It is your responsibility to ensure that all information provided to us during the consultation is accurate and up to date. We are not liable for any consequences arising from incorrect or incomplete information.

4. Confidentiality: We will treat all information provided during the consultation as confidential and will not share it with any third party without your consent. However, we may be required to disclose information by law or by a court order.

5. Refusal of Service: We reserve the right to refuse service to anyone at our discretion.

6. Intellectual Property: All intellectual property rights, including but not limited to copyright, trademarks, and patents, in relation to the consultation and any materials provided to you during the consultation, belong to us.

7. Governing Law: These terms and conditions are governed by the laws of Australia, Queensland. Any disputes arising from the consultation, or these terms and conditions will be subject to the jurisdiction of the courts of Australia, Queensland.

8. Online Consultations: If you book an online consultation, you are responsible for ensuring that you have a reliable internet connection, a device that is compatible with our consultation platform, and any necessary software or applications. We are not responsible for any technical issues that may arise on your end.

9. In-Person Consultations: If you book an in-person consultation, you are responsible for ensuring that you arrive at the location on time and bring any necessary documents or information. We are not responsible for any transportation or accommodation costs incurred by you.

By booking an online or in-person migration consultation with us, you agree to these terms and conditions from POLARIS MIGRATION.