Background & Bio

Stephen Wood is a seasoned IT professional and business leader with extensive experience in managed IT services, operations, and process optimization. As the COO of Aero IT, he has played a pivotal role in streamlining operations, improving service delivery, and scaling business processes to enhance efficiency and client satisfaction. His expertise in systems management, automation, and strategic growth makes him a key asset in guiding IT Advocates' operational strategies.

Stephen's passion lies in building sustainable, scalable systems that allow organizations to function seamlessly. His ability to develop efficient workflows, implement best practices, and drive continuous improvement ensures that IT Advocates can effectively meet the needs of seniors who rely on technology support.

As the Operations Advisor for IT Advocates, Stephen provides strategic guidance on optimizing service delivery, managing resources, and enhancing operational efficiency. His insights help IT Advocates maintain a high standard of service while ensuring that support remains accessible, reliable, and tailored to the needs of seniors.

With a deep commitment to helping others succeed through technology, Stephen brings a practical, solution-driven mindset to IT Advocates, ensuring that the organization remains operationally strong and mission-focused as it grows.