



The NDIS Code of Conduct

Respect the rights of the person: act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with applicable laws and conventions.

Respect privacy: respect the privacy of people with disability.

Deliver services competently: provide supports and services in a safe and competent manner with care and skill.

Act with integrity: act with integrity, honesty, and transparency.

Take action on quality and safety: promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability.

Prevent violence, neglect, abuse, and exploitation: take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability.

Prevent sexual misconduct: take all reasonable steps to prevent and respond to sexual misconduct.

In support of the NDIS Code of Conduct, Living - iQ has pre-employment worker screening checks in place to meet both state-based and NDIS screening requirements. These include Working with Children Checks and National Criminal History Checks.

All Living - iQ staff delivering NDIS services have completed mandatory training regarding privacy, child protection and the NDIS Worker Orientation Training Module. Living - iQ has procedures in place to protect and support participants in the management of incidents.

Our policies and procedures comply with all NDIS mandatory reporting requirements.