



## **GROUP COACHING COURSE AGREEMENT, TERMS & CONDITIONS**

Take the time to read this, please! You'll get way more out of your coaching program and it's important that we are on the same page when working together in Woman 911 Academy's group courses as operated by transformational coach Kate Bailey.

### **RESPONSIBILITY**

Your Coach will do everything possible to support you in achieving your own results and desired outcomes in a Group Coaching setting.

You are responsible for the cause of all change in your life.

Your Coach will work with you in a group setting to identify solutions and offer suggestions, options and advice based on their own personal experience, training and the information appropriate.

This is a self study course with a group coaching integrated. Individual results vary and are largely dependent on your participation and completion of the work.

You accept full responsibility for all decisions and courses of action.

You as Client, by signing this Coaching Agreement agree and acknowledge that the Coach is not a licensed investment advisor, real estate agent, accountant, finance, health or legal professional.

### **CONFIDENTIALITY**

Your coach will not divulge that you are in a coaching relationship without your express consent. You, of course, are free to discuss the coaching relationship with anyone at any time. Group coaching calls will be recorded and may be used for future group coaching and instructional courses within Woman 911 Academy community and Woman 911 Academy courses but will never be used for public or advertising purposes. There will be options for dialing in to the group coaching conference call anonymously should you not wish to have your image recorded for course only and community only calls.

## **SCHEDULING**

All group coaching sessions for Woman 911 Academy group courses are scheduled in advance and you will be informed of the schedule for group calls. If for any reason you cannot attend a scheduled group coaching session during a Woman 911 Academy group course you are fully responsible for watching the replay and for reaching out and asking questions regarding course material in the manner in which you are advised.

## **TASKING**

Tasks are assigned to assist in accelerating your change and the achievement of your desired results.

## **FREE COMMUNITY**

There is no extra charge for group course specific members only Facebook communities where you can ask for coaching advice between group coaching sessions, whether to discuss an issue or concern or share something great! Your coach provides this free additional service and community to give your superior value and results.

## **FREE EMAIL ACCESS**

Your Coach is primarily available during the week via the course-specific Facebook community to share wins, seek clarity on actions or review minor issues. Should you have major issues or special conditions where you cannot ask your question in the membership space, then your coach will be available by email for questions at [info@woman911academy.com](mailto:info@woman911academy.com). There is no charge for coaching in this scenario.

## **TERMS & CONDITIONS**

Read these too! They are part of your agreement with Woman 911 Academy.

Due to the limited availability of spaces in group coaching courses, Woman 911 Academy does not offer refunds. However Woman 911 Academy does understand that unexpected events may occur which can affect your ability to honor financial commitments. Therefore, all clients who experience difficulty making payments or committing to the current course schedule must communicate the nature of special circumstances in writing to [info@woman911academy.com](mailto:info@woman911academy.com) so we can discuss options unique to your special circumstances which may include pausing or restructuring payments or applying credit to future courses.

## **TERMS OF COACHING**

Woman 911 Academy group courses are created and sold as whole packages and cannot be altered or partially completed in any way. If you are enrolled in a Woman 911 Academy group course or have a Woman 911 Academy coaching package, unused sessions due to quitting the program are not eligible for refund, credit or transfer.

## **SUSPENDING MEMBERSHIP**

Is not possible after your program is in progress.

## **GROUP COACHING CALLS**

Group Coaching Calls with Kate Bailey will be held during your membership to a Woman 911 Academy course via Zoom app. As the client you are responsible for any unexpected associated fees associated with joining the calls, even though Zoom app is free.

## **PAYMENT PLANS**

If any installment payment should default, the client will have seven (7) days to rectify the situation. Within 14 days of a defaulted payment, a client may lose access to the Woman 911 Academy group course or member community. The result may be cancellation from the program and the Cancellation Policy will apply.

## **CANCELLATION POLICY**

Woman 911 Academy reserves the right to cancel your membership to a Woman 911 Academy group coaching course or to the Woman 911 Academy members only Facebook community should you fail to adhere to the community guidelines or default on payments. Cancellation may be avoided if issues are resolved through communications and conflict resolution agreements between the client and Woman 911 Academy.

## **PROGRAM CHANGES**

Woman 911 Academy reserves the right to change, modify, reschedule or cancel all or parts of Woman 911 Academy group courses as necessary. This may be due to special circumstances or unforeseen circumstances such as acts of nature that may affect course operations. All notices of such changes will be in writing when possible and delivered by email to the client. No refunds, credits or transfers available.

## **INTELLECTUAL PROPERTY**

All material relating to Woman 911 Academy group courses is subject to copyright and other intellectual property rights. All materials may not be recorded, used or reproduced without the written permission of the owner.

## **INDEMNIFICATION**

You understand that all action taken is performed voluntarily and is your own responsibility. Clients should seek independent professional advice before undertaking any physical, business or investment actions.

## **AGREEMENT SECTION**

By entering into a Coaching Agreement either through signing a Coaching Agreement with Woman 911 Academy or paying any amount to Woman 911 Academy, you agree to abide by the terms and conditions as set out above.