

## Frequently Asked Questions – FAQ

- What is a LifeRoom?
   An engineered and patented outdoor space that allows the user many use options and comfort levels.
- Where is this product being made and shipped from?
   LifeRoom is currently being manufactured at LifeRoom LLC, Buena Park, CA.
- What is the lead time for manufacturing a LifeRoom?
   A standard size LifeRoom will require approximately 10 business days once order is confirmed. Custom sizes will require additional lead time and cost.
- What colors are available for a LifeRoom?
   White or Desert Sand extrusions with choice of Black, Grey, Beige or White (upcharge) screens.
- How much does a LifeRoom Cost?
   A pricing matrix will be available for all LifeRoom sizes and options.
- How many days does it take to install a LifeRoom?
   An experienced installer should be able to complete a LifeRoom in 2+ days.
- Are their brochures, photos, add slicks, videos for the LifeRoom?
   The LifeRoom will be supported with a full marketing program.
- Is there any discounts for buying a LifeRoom for my showroom or homeshow display?
   Yes. We will offer a retail showroom display discount for the LifeRoom.
- Can I buy just certain components of the LifeRoom?
   No, LifeRoom is being offered as a fully designed and engineered kit.



- Is the LifeRoom available in standard and custom sizes?
   LifeRoom is available in many standard sizes. Custom sizes are available for an additional cost.
- Are there certain attachment height restrictions?
   Minimum attachment height of 96"-99" (depending on projection) for LifeRoom. Minimum attachment height of 104"-108" (depending on projection) required for LifeRoom + with Soft Breeze system. See LifeRoom Specification Sheet for exact height requirements.
- What is the maximum height that a LifeRoom can be built?
   12' is the Maximum Height for any patio cover per the IBC (building code).
- Does this product attach to an existing concrete slab or deck?
   Yes, providing that concrete slab or wood deck meets the local building code and is in adequate condition.
- Will I need any special tools to install a LifeRoom?
   No, standard installation tools are all that is required.
- Do I need a licensed electrician to wire the various LifeRoom components?
   Yes, any outdoor electrical components should be installed by a licensed electrician.
- What are the electrical requirements for a LifeRoom?
   The LifeRoom only requires standard 110V power.
- What is the power consumption of the LifeRoom?
   1150 Watts Peak.
- Is there an Instruction Manual for the LifeRoom?
   Yes, there is a step-by-step installation manual for the LifeRoom.



- The Shade Screens have a drop height of approximately 80". Can I have my LifeRoom
  designed so the Shade Screens will drop more then 80"?
   Shade Screens can have a drop of up to 86" if the corresponding "minimum" attachment
  heights are able to be increased by at least 6".
- Is there going to be technical assistance for the LifeRoom?
   Yes, LifeRoom LLC will have full technical support for the LifeRoom.
- Will I have help with ordering my LifeRoom?
   Yes, LifeRoom LLC Customer Service Representatives will help you with the ordering of your Life Room.
- Is there an order form or specification sheet for the LifeRoom? Yes, there is a specific LifeRoom order form and specification sheet available.
- What will I get to obtain a building permit for a LifeRoom?
   The current MBP ICC certified engineering plans + supplemental sheets detailing the non-structural aesthetic components i.e. shades and claddings.
- Is there a Product Warranty for the LifeRoom?
   Yes, LifeRoom will carry a full Comprehensive Product Warranty.
- Does the LifeRoom require any ongoing maintenance of any of the various components?
   Yes, a comprehensive maintenance guide will be provided with every LifeRoom.
- What are the Shade Screens made of?
   Life Room Shade Screens are made with Vinyl Coated Polyester Mesh.
- How do you clean the Shade Screens when they get dirty?
   Shade Screens need only an occasional cleaning with mild soap and water.



- How will the Shade Screens hold up to pets?
   Shade Screens are resistant to pet urine; however care must be taken to prevent dogs or cat from damaging the screens or other LifeRoom components with their claws or teeth.
- Will the Shade Screens repel rain?
   Shade Screens will divert water but are not completely water tight.
- Will the Shade Screens block UV?
   Shade Screens will block up to 95% of UV rays.
- Will the Shade Screens resist bacteria, mold and fungal growth?
   Shade Screens are treated with Microban antimicrobial additives that will inhibit the growth of stain-causing bacteria, mold and mildew.
- Will the Shade Screens hold up to direct exposure from chlorinated water from a nearby swimming pool or spa?
   Shade Screens will hold up fine if exposed to chlorinated water as long as they are not submerged in it. It is recommended that the fabric be occasionally hosed off with fresh water
- Are the Shade Screens fire retardant? Shade Screens have a "Class A" Rating from IBC Section 903.1 and NFPA 101.
- Can I have a door built into my LifeRoom? No, not currently available. Obviously, all Shade Screen sections can serve as a doorway.
- Can I get screen prints put on my LifeRoom Shade Screens?
   No, not currently available.
- Will other colors be available for the LifeRoom frame, roof and screens?
   No, not currently available in any other colors.



- Are there Audio Speakers available for the LifeRoom?

  A new patented "concealed" speaker system will be available in 2016. Speaker systems can be added to existing LifeRooms.
- Are there Heaters available for the LifeRoom? Yes, there is a full range of Infratech outdoor heaters available for the LifeRoom.