

Who Needs Lifeline?

You can benefit from Lifeline if you answer yes to any of the following:

- You are home alone on a frequent basis
- You are at risk for falls
- You use adaptive devices to assist you with walking
- You are managing a medical condition
- You would feel more comfortable knowing help was always available

Comox Valley Lifeline Society



Delivering a World of Care, At the push of a button, 24 hours a day, 7 days a week.

Discover why more Canadians rely on Lifeline than all other personal response service providers combined.

Call us today!

The Comox Valley Lifeline Society

**392 10th Street
Courtenay, BC
V9N 1P5**

Phone Numbers:

**Cowichan Valley: 250 - 746 - 0814
Chemainus/Crofton: 250 - 246 - 3883
Sunshine Coast: 604 - 885 - 9501
Comox Valley: 250 - 338 - 4255
Campbell River: 250 - 286 - 4888
Vancouver Island North Dial Toll Free**

Toll Free: 1 - 866 - 205 - 6160

Fax: 250 - 338 - 4922

www.comoxvalleylifeline.com

Lifeline

**PERSONAL EMERGENCY
RESPONSE SERVICES**

“Help at the push of a Button”



Our Community Offices

Serving:

**Cowichan Valley Lifeline
Chemainus — Crofton Lifeline
Sunshine Coast Lifeline
Comox Valley Lifeline Society
Campbell River Lifeline
And All of Northern Vancouver Island**

What Is Lifeline?

Lifeline is a two-way voice communication system that gets you help 24/7 at a push of a button. The system works with your existing phone line or through cellular connectivity. If you need assistance or are concerned about your safety, just press the button and the Lifeline unit will open a two-way voice connection between you and our response center team.

Types Of Lifeline Systems



HomeSafe Basic

Wear your basic help button around your neck or wrist and get access to help at the push of a button from anywhere within range of the in-home Communicator.



HomeSafe with Fall Detection

HomeSafe with Fall Detection is designed to automatically detect hard falls and send a call for help even if you can't push the button yourself. You may want to choose this button if you have a history of falls or fear of falling.



On The Go

On The Go gives you the freedom to be safe while on the go. This system has five locating technologies designed to help find you anywhere in Canada should an emergency occur.

How Lifeline Works



If you need help, push your Personal Help Button.



Your Lifeline Communicator Unit dials our Response Centre.



A Response Centre Associate assesses your situation and sends you the help you need.



Whether it is a family member, a neighbour or ambulance, Lifeline always sends you the help you need.

What You Need To Know

To subscribe to Lifeline, you will require “responders”. Responders are people that you know who live five to ten minutes away from your home and have a key to your home. When you push your help button, we will call an ambulance if requested or responders to help. If no responders are available we will send emergency services. We encourage you to have a lock box or hidden key on site, so that emergency services will be able to access your home when no responders are available.

You will need to provide some basic medical information such as your medical conditions, allergies and doctor's name.

For information on how to get started, call the Lifeline Office in your area.