

Who Needs Lifeline?

You can benefit from Lifeline if you answer yes to any of the following:

- You are home alone on a frequent basis
- You are at risk for falls
- You use adaptive devices to assist you with walking
- You are managing a medical condition
- You would feel more comfortable knowing help was always available

Comox Valley Lifeline Society



Delivering a World of Care, At the push of a button, 24 hours a day, 7 days a week.

Discover why more Canadians rely on Lifeline than all other personal response service providers combined.

Call us today!

The Comox Valley Lifeline Society

**392 10th Street
Courtenay, BC
V9N 1P5**

Phone Numbers:

**Cowichan Valley: 250 - 746 - 0814
Chemainus/Crofton: 250 - 246 - 3883
Sunshine Coast: 604 - 885 - 9501
Comox Valley: 250 - 338 - 4255
Campbell River: 250 - 286 - 4888
Vancouver Island North Dial Toll Free**

Toll Free: 1 - 866 - 205 - 6160

Fax: 250 - 338 - 4922

www.comoxvalleylifeline.com

Lifeline

**PERSONAL EMERGENCY
RESPONSE SERVICES**

“Help at the push of a Button”



Our Community Offices

Serving:

**Cowichan Valley Lifeline
Chemainus — Crofton Lifeline
Sunshine Coast Lifeline
Comox Valley Lifeline Society
Campbell River Lifeline
And All of Northern Vancouver Island**

What Is Lifeline?

Lifeline is a two-way voice communication system that gets you help 24/7 at a push of a button. The system works with your existing phone line or through cellular connectivity. If you need assistance or are concerned about your safety, just press the button and the Lifeline unit will open a two-way voice connection between you and our response center team.

Pick a Lifeline Button that Best Suits Your Needs

At Home



HomeSafe Basic

Help at the push of a button in and around your home. Wear your basic help button around your neck or wrist and access help within the range of your in home Communicator.



HomeSafe with Fall Detection

HomeSafe with Fall Detection* is designed to detect hard falls and send a call for help even if you can't push the button yourself. You may want to choose this button if you have a history of falls or fear of falling.

On The Go



On The Go Mini

On The Go Mini gives you the freedom to be safe while on the go**. When this button is pushed or a fall is detected, locating technologies are used to help find you and provide you with help anywhere in Canada.



On The Go Smartwatch

The Smartwatch is designed to support healthy and active lifestyles while still providing fast and easy access to help. This button includes fall detection, locating technologies, a step counter and heart rate monitor.

How the Lifeline Service Works



Summon Help

With a push of your button get help when you need it. With our advanced service you have the option to include Fall Detection.



Hear a Reassuring Voice

A caring Lifeline Response Associate will quickly access your profile and evaluate the situation.



Help is on the Way

Whether is a family member, a neighbor or ambulance, Lifeline always sends you the help you need.