



AFFINITY HEALTH

Radiology Guide 2024

DAY-TO-DAY RADIOLOGY BENEFITS OFFERED BY AFFINITY HEALTH:

Affinity Health, NBCRFLI and NBCPSS plan members have unlimited cover for Radiology, subject to the Formulary.

- 1 | The member is to submit an Affinity Health Radiology request form from the Doctor, or a referral letter with the applicable code/s to the laboratory;
- 2 | Benefits can be confirmed via our electronic Benefit Confirmation Portal or by calling Affinity Health's Provider Network Department on 0861 106 663;

HOSPITAL/CASUALTY RADIOLOGY BENEFITS OFFERED BY AFFINITY HEALTH:

There is no formulary for in-hospital/casualty Radiology as funds are limited to the overall available benefit amount. Please contact our pre-authorisation department on 0861 11 00 33 (open 24 hours per day, 7 days a week) to confirm funds and/or obtain an authorisation.

Day-to-Day claims may be switched and casualty/in-hospital claims are to be submitted to us via e-mail.

Hospital Claims: hospitalclaims@affinityhealth.co.za
Claims Direct Line: 010 020 3191

Day-to-Day Claims Queries:
claims@affinityhealth.co.za

CONTACT INFORMATION - Affinity Health Address Information:

Physical Address:
1 Dingler Road
Rynfield
Benoni
1501

Postal Address
Postnet Suite 124
Private Bag X101
Farrarmere
1518

PROVIDER QUERIES MAY BE SENT TO:

Email: gpnetwork@affinityhealth.co.za
Call Centre: 0861 106663
Fax: 086 226 5568

DIAGNOSTIC PROCEDURES

Included on the Hospital plan, Combined plan, Platinum Max and Titanium Max Group Scheme plan

- 1| Up to R20,000 per single member policy per year, or up to R25,000 per family policy per year*
- 2| This benefit is subject to a 3 (three) month waiting period from the commencement date
- 3| Insured persons will be required to make an upfront co-payment as detailed in Schedule 2
- 4| This benefit will be subject to sub-limits as detailed in schedule 2
- 5| Upon completion of the waiting period, this benefit will accumulate at R1,000 per month. The full benefit will become available from the 13th (thirteenth) month of cover

*Up to R5,000 per single member policy per year, or up to R10,000 per family policy per year on Delta Max plans.

Procedures (Schedule 2)	Benefit Amount	Co-payment
Amniocentesis	Up to R6,000	R300
Barium x-ray studies	Up to R6,000	R300
Bone marrow aspiration	Up to R6,000	R300
Computed tomography (CT)	Up to R10,000	R500
Doppler	Up to R6,000	R300
Fluoroscopy	Up to R6,000	R300
Magnetic resonance imaging (MRI)	Up to R20,000	R1,500
Myelography (Discogram)	Up to R6,000	R300
Nuclear scan	Up to R10,000	R500
Positron emission tomography (PET)	Up to R20,000	R1,500
Retrograde Urography	Up to R6,000	R300
Venography	Up to R6,000	R300
Colonoscopy	Up to R10,000	R1,000
Gastroscopy (Endoscopy)	Up to R5,000	R1,000
Biopsy	Up to R10,000	R0
Colposcopy, Cone biopsy, Dilation and curettage (D&C), Hysteroscopy	Up to R15,000	R0
Sonars	Up to R1,000	R200

PRE-AUTHORISATION PROCESS:

Included on the Hospital plan, Combined plan, Platinum Max and Titanium Max Group Scheme plan

- 1| Member to submit doctor referral for diagnostic procedure, including reason for procedure and applicable codes;
- 2| Affinity Health's pre-authorisation department will validate the request taking into consideration the waiting period, any pre-existing conditions and how much benefit has accumulated. To assess, we may also request additional documents such as medical history, motivation for repeat procedures and estimated cost and service date of the procedure;
- 3| Within 48 hours of receipt of the above documents, we will either decline or authorise and provide a GOP;
- 4| Member to pay the co-payment to the provider and submit the POP to Affinity Health's pre-authorisation department. (If the provider requires upfront payment, we will only process the payment once we have received the POP of the co-payment from the member.)

*Affinity Health is able to make upfront payments 24 hours per day, 7 days a week.

PLEASE NOTE the above only pertains to the Diagnostic Benefit. Day-to-Day radiology is subject to the radiology formulary and any radiology required as the result of an accident will be paid from the Accident Benefit which has no formulary and is subject to benefit availability.

AFFINITY HEALTH DAY-TO-DAY RADIOLOGY

- 1] The member is to submit an Affinity Health radiology request form from the Doctor, or a referral letter with the applicable code/s to the Radiologist;
- 2] Benefits can be confirmed via our electronic Benefit Confirmation Portal or by calling Affinity Health's Provider Network Department on 0861 106 663;
- 3] Accounts can be submitted via the electronic switch to PAMC for payment.

RADIOLOGY:

Formulary applicable to Day-to-Day, Combined, Affinity Reef, Chrome, Bronze, Delta Max, Silver Max, Gold Max, Platinum Max, Titanium Max:

55100	Pelvis	R634.00
56100	Hip – Left	R551.00
56110	Hip – Right	R551.00
56120	Pelvis & Hips	R1 039.00
61100	Clavicle – Left	R524.00
61105	Clavicle – Right	R524.00
61110	Scapula – Left	R524.00
61115	Scapula – Right	R524.00
61120	Acromio – Clavicular Joint – Left	R541.00
61125	Acromio – Clavicular Joint – Right	R541.00
61130	Shoulder – Left	R600.00
61135	Shoulder – Right	R600.00
62100	Humerus – Left	R507.00
62105	Humerus – Right	R507.00
63100	Elbow – Left	R541.00
63105	Elbow – Right	R541.00
64100	Forearm – Left	R507.00
64105	Forearm – Right	R507.00
65100	Hand – Left	R533.00
65105	Hand – Right	R533.00
65120	Finger	R462.00
65130	Wrist – Left	R551.00
65135	Wrist – Right	R551.00
65140	Scaphoid – Left	R572.00
65145	Scaphoid – Right	R572.00
71100	Femur – Left	R507.00
71105	Femur – Right	R507.00
72100	Knee – Left	R479.00
72105	Knee – Right	R479.00
Skull		
10100	X-Ray of the skull	R715.00

RADIOLOGY:

Formulary applicable to NBCRFLI, NBCPSS, Affinity Elevate and Affinity Vital:

62100	Humerus – Left	R507.00
62105	Humerus – Right	R507.00
63100	Elbow – Left	R541.00
63105	Elbow – Right	R541.00
64100	Forearm – Left	R507.00
64105	Forearm – Right	R507.00
65100	Hand – Left	R533.00
65105	Hand – Right	R533.00
65120	Finger	R462.00
65130	Wrist – Left	R551.00
65135	Wrist – Right	R551.00
65140	Scaphoid – Left	R572.00
65145	Scaphoid – Right	R572.00
71100	Femur – Left	R507.00
71105	Femur – Right	R507.00
72100	Knee – Left	R479.00
72105	Knee – Right	R479.00

72120	Left Knee (Including Patella)	R797.00
72125	Right Knee (Including Patella)	R797.00
74100	Ankle – Left	R574.00
74105	Ankle – Right	R574.00
74120	Foot – Left	R485.00
74125	Foot – Right	R485.00
74130	Calcaneus – Left	R473.00
74135	Calcaneus – Right	R473.00
74145	Toe	R462.00
72140	Patella – Left	R479.00
72145	Patella – Right	R479.00
73100	Lower Leg – Left	R507.00
73105	Lower Leg – Right	R507.00
Chest		
30100	Chest (Single View)	R524.00
30110	Chest PA & Lateral (Two Views)	R664.00
Spinal Column		
51100	Cervical Spine, stress view	R682.00
51110	Cervical Spine	R520.00
51120	Cervical Spine, more than two views	R705.00
53100	Lumbar Spine, stress study	R682.00
53110	Lumbar Spine	R615.00
53120	Lumbar Spine, more than two views	R734.00
52100	Thoracic Spine	R556.00
52110	Thoracic Spine, more than two views	R658.00
Ultrasound (Pregnancy Only)		
43250	Study of Uterus – 1st Trimester	R726.00
43260	Study of Uterus – 2nd Trimester	R1 099.00
Abdomen		
40100	Abdomen	R574.00
40105	Abdomen Supine, Erect/ Decubitus	R926.00

72120	Left Knee (Including Patella)	R797.00
72125	Right Knee (Including Patella)	R797.00
74100	Ankle – Left	R574.00
74105	Ankle – Right	R574.00
74120	Foot – Left	R485.00
74125	Foot – Right	R485.00
74130	Calcaneus – Left	R473.00
74135	Calcaneus – Right	R473.00
74145	Toe	R462.00
72140	Patella – Left	R479.00
72145	Patella – Right	R479.00
73100	Lower Leg – Left	R507.00
73105	Lower Leg – Right	R507.00
Chest		
30100	Chest (Single View)	R524.00
30110	Chest PA & Lateral (Two Views)	R664.00

CLAIM SUBMISSION

DAY-TO-DAY ELECTRONIC CLAIMS

Medikredit		
Option	Activation	Destination
AFFINITY HEALTH		619496
NBCRFLI		621822
NBCPSS		

Altron (Mediswitch)		
Option	Activation	Destination
AFFINITY HEALTH		276p
NBCRFLI		NWFH0001
NBCPSS		NBCF0001

EMD		
Option	Activation	Destination
AFFINITY HEALTH		EMD 457
NBCRFLI	HEALTHSUITE 2.9	EMD 603
NBCPSS		AFF 065

Datamax		
Option	Activation	Destination
AFFINITY HEALTH		AFFINITY
NBCRFLI		NBCRFLI
NBCPSS		NBCPSS

Health Bridge		
Option	Activation	Destination
AFFINITY HEALTH		276P
NBCRFLI	HEALTHSUITE 2.9	NBCR01
	HEALTHSUITE 3	91884
	MY PRACTICE CAPTURE	91884
NBCPSS		93464

Lenasia		
Option	Activation	Destination
AFFINITY HEALTH		619496
NBCRFLI		621822
NBCPSS		

Medilink SA (Ediserve)		
Option	Activation	Destination
AFFINITY HEALTH		AFFINITY
NBCRFLI		NBCRFLI
NBCPSS	N013	NBCPSS

Email | hospitalclaims@affinityhealth.co.za
 Call Centre | 086 111 00 33

HOSPITAL CLAIMS AND PRE-AUTHORISATION

CONTACT INFORMATION - Affinity Health Address Information:


Physical Address:
 1 Dingler Road
 Rynfield
 Benoni
 1501

Postal Address
 Postnet Suite 124
 Private Bag X101
 Farrarmere
 1518

PRE-AUTHORISATION DEPARTMENT IS OPEN 24 HOURS PER DAY, 7 DAYS A WEEK:

Email | auth@affinityhealth.co.za

 **Call Centre**
 0861 11 00 33

 **Customer Care (WhatsApp)**
 079 479 3230

 **Casualty/Hospital Pre-Auth (WhatsApp)**
 071 314 5862

 **Email Address**
info@affinityhealth.co.za

Disclaimer: This is not a medical scheme and the cover is not the same as that of a medical scheme. This policy is not a substitute for medical scheme membership. Subject to Demarcation regulations, the Insurer does not refuse membership on the basis of any means of discrimination.



Affinity Health, a product of National Risk Managers (Pty) Ltd (FSP 47132), the Underwriting Managing Agency; Lion of Africa Life Assurance Company Ltd (FSP 15283), the Insurer. This policy shall be voidable in the event of misrepresentation, misdescription or non-disclosure of any particular material fact to this insurance by or on behalf of an insured person. Terms and conditions as contained in the policy document apply.

