



Residential HVAC Maintenance - VIP Membership Plans

What's Included	Bronze	Silver	Gold	Diamond
Satisfy your HVAC Manufacturers' Warranty requirements	✓	✓	✓	✓
Personalized Customer Portal to access your service history, request appointments, and more	✓	✓	✓	✓
Appointment Reminders, Dispatch Notifications and "Track My Technician" Access	✓	✓	✓	✓
Spring Maintenance Visit with detailed 'Cooling Breakdown Prevention' report	✓	✓	✓	✓
+ Condensation Line Clean-out	✓	✓	✓	✓
+ Outdoor Coil Rinse & Clean Out		✓	✓	✓
+ Evaporator Coil Clean (in-place)			✓	✓
+ Replace 1" Filters (includes 3, additional filters \$12/ea)				✓
Fall Maintenance Visit with detailed 'Heating Breakdown Prevention' report		✓	✓	✓
+ Replace 1" Filters (includes 3, additional filters \$12/ea)				✓
Discount on Repairs, Services & IAQ Products	3%	5%	10%	15%
Full Transferrable - If you should move, transfer membership to the new homeowner or to your new home (if in our service area)		✓	✓	✓
2-Year Extended Warranty on All Parts Installed by Billy Black HVAC			✓	✓
Reduced After-Hours Rates			✓	✓
Priority Service *If called in by noon			Within 24 Hours	Same Day*
Membership Rates	\$15/mo \$180/yr	\$18/mo \$216/yr	\$23/mo \$276/yr	\$26/mo \$312/yr
+ Each Additional System	\$13/yr \$156/yr	\$15/mo \$180/yr	\$20 \$240/yr	\$22/mo \$264/yr