

SHICK counseling is free, unbiased, confidential, and available to anyone with questions about Medicare.

Trained counselors are available statewide to assist with:

- Medicare questions
- Medicare claims and appeals
- Medicare fraud
- Medicare Prescription Drug Plans
- Medicare Advantage plans
- Medicare Supplement Insurance (Medigap)
- Employer Group Plans as supplement insurance
- Medicaid
- Other health insurance options
- Long-Term Care options
- Medicare Savings Programs
- Extra Help with prescription drugs

To find a **SHICK** counselor in your area and to schedule a free, confidential counseling session with a trained, unbiased counselor in your area **call 1-800-860-5260.**



This brochure is not a legal document. The official Medicare program provisions are contained in the relevant laws, regulations and rulings. The SHICK Program is funded by a grant from the Administration For Community Living (ACL), U.S. Department of Health and Human Services (DHHS).



Karen Eager, SHICK Coordinator
East Central Kansas Area Agency on Aging
117 S Main St-Ottawa, Ks 66067
1785-242-7200- karene@eckaaa.org
Amy Shackelford, Johnson Co SHICK
1-785-521-3315



Department for Aging
and Disability Services

New England Building
503 S. Kansas Avenue
Topeka, KS 66603
1-800-432-3535
www.kdads.ks.gov

*The Kansas Department for Aging and Disability Services (KDADS) does not discriminate on the basis of race, color, national origin, sex, age or disability. If you believe you have been discriminated against by either KDADS or a KDADS funded program, please contact KDADS to receive additional information on filing a complaint: 1-800-432-3535 (voice); 1-800-766-3777 (TTY).
March 2015*



Senior Health Insurance Counseling for Kansas



SHICK educates the public and assists consumers on topics related to Medicare and health insurance so they can make informed decisions.

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SHICK is a free, unbiased and confidential program that uses trained, community counselors to answer people's questions about Medicare and other insurance issues

Mission

People with Medicare often have questions about health insurance, but all too frequently they have limited resources to obtain objective information.

To help with these needs, Congress created State Health Insurance Assistance Programs (SHIPs). There is a SHIP in every state as well as in Guam, Puerto Rico, the Virgin Islands, and the District of Columbia. Senior Health Insurance Counseling for Kansas (SHICK) is the SHIP for Kansas, administered through the Kansas Department for Aging and Disability Services.

Counselors

SHICK counselors receive training on all aspects of Medicare, long-term care insurance and other health insurance topics that concern Kansans. Counselors are available to meet with consumers for personalized counseling sessions, to help with problems and questions, and to provide support during the decision-making process. SHICK counselors will not recommend policies, companies, or agents, but will provide free, unbiased answers to the questions of consumers, their family members, and other caregivers.

The goal of our counselors is to educate and assist the public in making informed decisions about their health care options.

Outreach

An important role of the SHICK program is to provide outreach and education to people with Medicare and others regarding health insurance options, benefits, and choices. SHICK counselors and staff are available on the local, regional, and statewide level. Counselors participate in a variety of outreach activities, including media awareness, public presentations, and enrollment events.

SHICK Local Sponsoring Agencies

Wyandotte/Leavenworth County Area Agency on Aging
Kansas City, 888-661-1444 / 913-573-8531

Sedgwick County Extension & SHICK Call Center
Wichita, 316-660-0100

Harvey County Extension
Newton, 316-284-6930

Central Plains Area Agency on Aging
Wichita, 800-367-7298 ext. 5131 / 316-660-5120

Northwest Kansas Area Agency on Aging
Hays, 800-432-7422 / 785-628-8204

Douglas County Senior Services
Lawrence, 877-295-3277 / 785-842-0543

Jayhawk Area Agency on Aging
Topeka, 785-235-1367 / 800-798-1366

Southeast Kansas Area Agency on Aging
Chanute, 800-794-2440 / 620-431-2980

Southwest Kansas Area Agency on Aging
Dodge City, 800-742-9531 / 620-225-8230

East Central Kansas Area Agency on Aging
Ottawa, 800-633-5621 / 785-242-7200

North Central Flint Hills Area Agency on Aging
Manhattan, 800-432-2703 / 785-776-9294

Northeast Kansas Area Agency on Aging
Hiawatha, 800-883-2549 / 785-742-7152

South Central Kansas Area Agency on Aging
Arkansas City, 800-362-0264 / 620-442-0268

Johnson County Area Agency on Aging
Olathe, 913-715-8856 / 888-214-4404

Questions about Medicare?

Call **1-800-860-5260**...a SHICK Counselor will be happy to help

<http://www.kdads.ks.gov/commissions/commission-on-aging/medicare-programs/shick>