## THE ECKAAA-CDDO SERVING COFFEY, OSAGE AND FRANKLIN COUNTIES Policies and Procedures SUBJECT: SERVICE REDUCTION EFFECTIVE: 8/1/20207/1/2022 SECTION: 510BA PAGE: 1 of 1 SUPERCEDES: 600510A R21 Dated 2/6/20164/6/2022

## **Policy:**

The East Central Kansas Area Agency on Aging Community Developmental Disability Organization (ECKAAA-CDDO) serving Coffey, Osage, and Franklin counties does not act as HCBS waiver reduction agent for Person-Centered Service Plan or Plans of Care. With the 2/1/2014 KanCare implementation, any proposed service reductions will originate from the Managed Care Organization (MCO) and will be either approved or denied by KDADS, as per KDADS policy. Appeal rights for the reductions will follow KDADS posted policy and the Managed Care Organization (MCO) policy on reduction of services.

State Aid funded agreements may be terminated upon service non-usage during a 30-day consecutive period, or upon person not initially accessing the services within 30 days.

## **Procedure:**

Service Termination. The CSP can initiate service termination consistent with ECK policy but must notify ECK, the person served, the person's guardian (if one has been appointed), and a family member, if appropriate, at least forty-five (45) calendar days prior to the CSP permanently discharging a person receiving services funded through this Agreement. Notification shall be timed to avoid any potential gap in services (e.g. if service start is limited to the first of the month, termination date shall coincide with this timeframe.)

A person cannot be terminated from services until and unless at least one of the following occurs:

- Inappropriate Community Placement: The Secretary of KDADS has determined participation in community services is not appropriate because the individual is presently likely to cause harm to self or others;
- 2. Failure to pay or meet monthly IDD Program Services client obligation;
- 3. Failure to pay or meet financial agreements with chosen CSP;
- Failure to maintain contact: Individuals who cannot be contacted despite reasonable attempts, such as failure to respond to a registered letter, made by the CSP or ECKAAA CDDO;
- All funding for the person allocated in this agreement is discontinued;
- 6. The person voluntarily withdraws from services.

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