

# Community Supports

The following agencies can help you!

## Vocational Rehabilitation Services: (VRS)

VRS can help people with disabilities get a job and keep it. This is a State program. Call at: 785-229-8630

**Centers for Independent Living: (CIL)** If you have a disability, and need some help with learning how to be more independent, need some advocacy help (learning to stand up for what you want for yourself), need a peer counselor (someone who has been there, done that and can help you sort through things), learn about community options and resources, and need some info and referral to a needed service in the community: call these people!

The services listed above for Vocational Rehabilitation and the Centers for Independent Living are **FREE** services!!

## Coffey and Osage Counties

### RCIL

Information and referral Specialist at: 785-528-3105

## Franklin county

### Independence, Inc.

Information and referral Specialist at: 785-841-0333

They may be available to come see you at home if you need them to visit you there instead of at their offices.



## Visit our website

<https://eckaaa.org/complete-list-of-services-1>



## Find us on Facebook

[facebook.com/ECKAreaAgencyOnAging](https://facebook.com/ECKAreaAgencyOnAging)



## Find us on Twitter

[twitter.com/TheECKAAA](https://twitter.com/TheECKAAA)

## Located at:

117 South Main - Ottawa, Ks 66067

800-633-5621 or 785-242-7200



# WHO WE ARE: And what we do for you



117 S. Main St.—Ottawa, Ks • (785) 242-7200

COMMUNITY DEVELOPMENTAL DISABILITY  
ORGANIZATION (CDDO) SERVING COFFEY,  
OSAGE AND FRANKLIN COUNTIES

# Assessments ▪ Gatekeeping ▪ Provider Choice Quality Assurance ▪ Rights & Responsibility

## WHO WE ARE AND WHAT WE DO FOR YOU!

### SERVICES

The Community Developmental Disability Organization (CDDO) is an agency that helps a person with Intellectual and/or Developmental disabilities to get services that are funded (paid for) by State and Federal money. In order to get these services paid for this way, a person would contact our office and get an application for services to see if he or she qualify for these services. If requested, our staff can sit down with you and help you fill out this paperwork.

### ASSESSMENTS

Once you turn in your application, if the CDDO determines that you meet the criteria for services based on what the State of Kansas has established for them, then the CDDO will contact you to do an assessment to see what level of support you need for these services. This is a functional assessment and is done every year for people who have services paid for by the waiver.

### GATEKEEPING

The CDDO acts as a 'gatekeeper' or agency to go to if you want to access to services that are on the Home and Community Services (HCBS) waiver (services that are funded through State and Federal money). We also act as gatekeeper (to go in or out) for institutional settings like Parsons, KNI and ICF-ID's (Intermediate Care Facilities for people with Intellectual Disabilities).

### CHOICE IN SERVICES

Once you get services of your choice, you have a right to choose providers at any time. To make a change, contact the CDDO staff at 785-242-7200, and let us know that you want to change your services. We will walk you through the choices that are available and how to make an informed choice. After you have made your choice, we will contact your Targeted Case Manager and your Care Coordinator with your Managed Care Organization (MCO: Sunflower, Healthy Blue, United) to let them know that you have changed providers. If you want to change your Targeted Case Manager, the CDDO can assist you with that decision as well.

### QUALITY ASSURANCE

Once you get funding/services, the CDDO watches over the services to make sure that your services keep you safe, watch out for your health, keep you free from abuse, neglect and exploitation (to keep people from taking advantage of you), and make sure that your rights are protected. This monitoring is called: Quality Assurance, or making sure that the services that you get are quality services. All CDDO staff are mandated reporters.

### RIGHTS AND RESPONSIBILITIES

You have the same rights and responsibilities as everyone else. These rights can only be limited by law or court order. Your rights are protected by law. You have the right to be protected against abuse (someone hurting you by words or actions), neglect (someone who is supposed to take care of you who is not doing their job) and exploitation (someone taking advantage of you, your money or your things for their own use).

The CDDO has information on all of the rights that you have. Along with these rights comes responsibilities to take care of yourself, your living space, and your belongings, along with the responsibility to respect other people's rights.

## APPEAL RIGHTS

How to change something that you do not agree with in your services:

If there is something about your services that you do not like, please talk with your provider to see if you can work it out. If you feel that you are unable to do so, you can ask for your case to be heard by the Council of Community Members (CCM). The CCM is a group of people who get services, family members, community members, and providers who will listen to your situation and give a recommendation to help solve the issue.

If you do not like the CCM decision, you can appeal (say that you do not agree and want a different decision) to the governing Board of the CDDO. If you do not like what the Board says, you can appeal the decision to the State. You can appeal (disagree and want a change) anything that has to do with your services, your PCSP, or how you feel that you were treated. You can appeal anything that you can't get resolved from provider service issues to issues with how you feel that the CDDO handles your case.

To get started in an appeal, write to the Chairperson of the Council of Community Members  
c/o the CDDO  
117 S. Main  
Ottawa, KS 66067

EMPOWERING ALL KANSANS  
THROUGH INFORMED CHOICE,  
RIGHTS, RESPONSIBILITIES, QUALITY  
SERVICES AND SELF-ADVOCACY